

ESR Support Hub

To help you with your ESR enquiries

There is an all Wales **ESR Support Hub** available to all ESR users to provide comprehensive and rapid support for certain ESR enquiries.

The areas they cover include:

- Log In and Password Issues
- Resetting Passwords
- Annual Leave Entitlement Issues
- Removing & Amending Leave entries such Annual Leave and Special Leave

There are a number of ways you can contact the support hub which are listed below. You just need to include your name, email address and the organization you work for (Public Health Wales) along with your query when you contact them.

The website listed below has all the information you may need in regards to using and contacting the ESR Support Hub.

Phone: **02920 905400**

Email: esrhub.wales@wales.nhs.uk

Opening Hours – Monday to Friday **9am - 4pm**

Website/Live Chat: <http://www.nwssp.wales.nhs.uk/esr-community-hub>

Twitter: [@ESRSupportHub](https://twitter.com/ESRSupportHub)

[View the ESR Support Hub poster here](#)

For all other ESR enquiries please contact the [People & OD Team](#) inbox.