

IT and homeworking

The latest information and guidance from IT, to support those of you who are currently working from home.

Information and guidance on a range of other topics, including health and safety, ESR, and HR, is now available on the [staff information page](#) on our website.

Ransomware, phishing, cyber-attacks

It's not just COVID19 that we need to fight. Please be extra vigilant as cyber criminals are using this emergency to lure you into opening email attachments or click on links. If in doubt, don't open it.

If you have a Public Health Wales laptop and need to browse the internet, please make sure you connect to the VPN first.

IT equipment

If you are working in a business critical function and your line manager has agreed additional laptops, you should have received yours. The informatics team is working through the few remaining requests, so please be patient.

VPNs and Skype

If you are connected to VPN and want a person-to-person call, create a Skype for Business meeting and use the audio option. Our national capacity could easily become overstretched if everyone uses video calls, so please only do so to share documents such as meeting papers.

NWIS are deploying VPN tokens to meet the enormous demand from those NHS workers who are deemed critical. Please be assured that NWIS are issuing tokens as quickly as possible.

New to Skype?

To help you all master technology at home, look out for **eclips** – a new series of short videos on a range of topics. First in the series is **'introduction to Skype'**, with tips and tricks to help you get started.