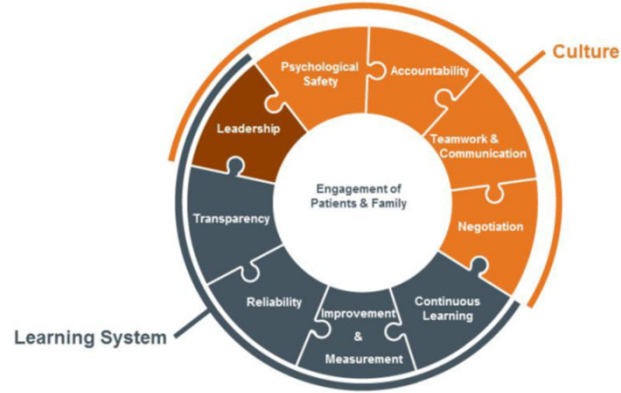


Person-Centered Care

All the activities of the organisation can clearly and easily be associated with providing best possible care and outcomes for patients and their families. Successful organisations perceive patients as integral members of both care and improvement teams and have a supporting infrastructure that empowers the individual to act in this role. Patients and their families are welcomed into discussions about their care. Care is delivered in agreement with the views of the patient and their family.



Team Identifier:
Swansea Bay Neonatal Team

	Panel Review Level
1. Psychological Safety	Making Progress - Significant Impact
2. Accountability	Just Beginning
3. Teamwork & Communication	Making Progress - Significant Impact
4. Negotiation	Making Progress - Significant Impact
5. Continuous Learning	Making Progress
6a. Improvement	Making Progress - Significant Impact
6b. Measurement	Making Progress - Significant Impact
7. Reliability	Significant Impact - Exemplary
8. Transparency	Just Beginning
9. Leadership	Just Beginning

Component

- Continuous Learning
- Improvement
- Leadership for Impr...
- Measurement
- Negotiation
- Psychological Safety
- Reliability
- Teamwork & Com...
- Transparency

