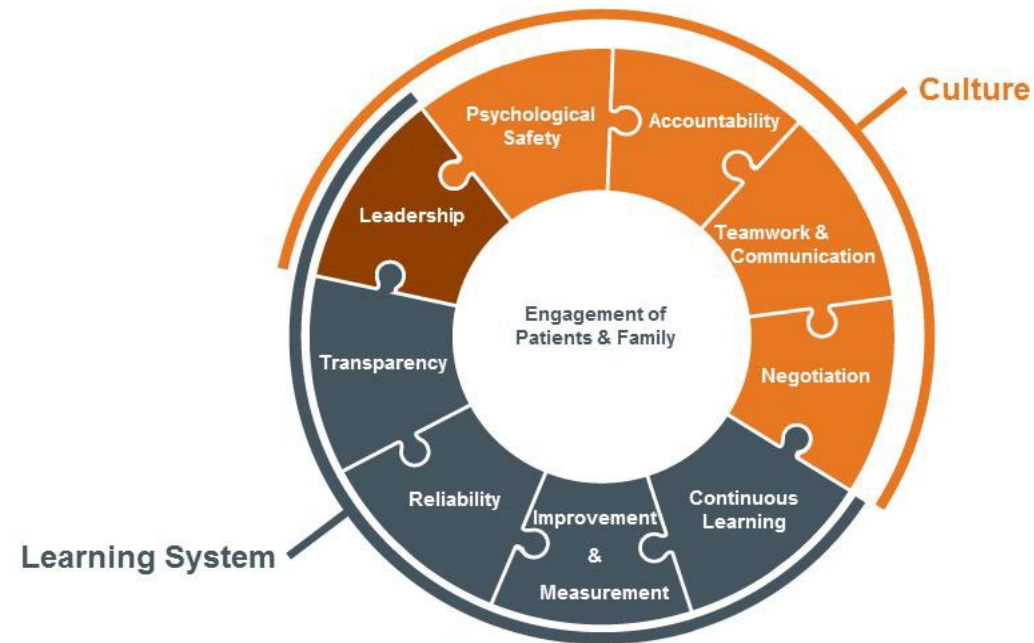


Person-Centered Care

All the activities of the organisation can clearly and easily be associated with providing best possible care and outcomes for patients and their families. Successful organisations perceive patients as integral members of both care and improvement teams and have a supporting infrastructure that empowers the individual to act in this role. Patients and their families are welcomed into discussions about their care. Care is delivered in agreement with the views of the patient and their family.



Team Identifier:

	Panel Review Level
1. Psychological Safety	Making Progress
2. Accountability	Making Progress - Significant Impact
3. Teamwork & Communication	Significant Impact
4. Negotiation	Just Beginning
5. Continuous Learning	Making Progress
6a. Improvement	Making Progress
6b. Measurement	Just Beginning
7. Reliability	Making Progress
8. Transparency	Just Beginning - Making Progress
9. Leadership	Just Beginning - Making Progress

Component

- Accountability
- Continuous Learning
- Improvement
- Leadership for Impr...
- Measurement
- Negotiation
- Psychological Safety
- Reliability
- Teamwork & Comm...

