# Clinical Governance Update 2022

Learning from The  Ockenden Report

# Failure in Governance and Leadership

- Failings to follow National Clinical Guidelines
- Delays in escalation
- Failure to work collaboratively across disciplines
- ‘Them and us’ culture between Midwifery and Obstetric staff
- Inadequate support from senior staff members
- Investigatory processes were not followed
- Maternity Governance Team downgraded S.I’s to avoid external scrutiny, covering up the true scale of S.I’s at the trust
- Reviews were often not multi-disciplinary and some significant areas of concern were not investigated at all

Throughout the review period: Lessons were not learned, Mistakes were repeated and the Safety of mothers and babies was compromised as a result.

# COMMUNICATION

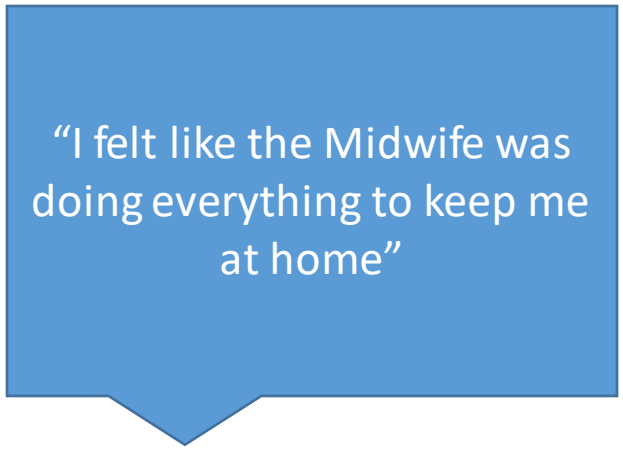
- Ockenden – Listening to women and their families - **Immediate and essential action**.
- Datix – Regular themes of poor communication.
- Complaints – Women feel they were not listened to.

# Thoughts????????

Good advice given??

Was she listened to??

Did **she** feel she was listened to??






Learning Point: ARE WE ACTIVELY LISTENING AND COMMUNICATING EFFECTIVELY WITH WOMEN??? DO THEY FEEL WE ARE???

# THANK YOU FOR LISTENING