## **Preparation**

1.	What are you equality impact assessing?	All Wales Organisational Change Policy
2.	Policy Aims and Brief Description	The policy sets out the principles that apply in managing internal organisational change within NHS Wales. NHS organisations will adopt and abide by this policy as the core standards of practice, which apply to all employees affected by change.
		At times of organisational change it is particularly important to ensure that support, guidance, training and development opportunities are made available to all staff employed by NHS organisations within Wales in accordance with best practice. The wider NHS in Wales will be responsible for assisting in the redeployment of employees from any NHS organisations affected by organisational change.
		It is the policy of NHS Wales to prevent all avoidable compulsory redundancies, which could potentially occur as a result of organisational change. As such, it is the aim of this policy to ensure that the NHS retains the valuable knowledge, skills and experience of its workforce, by utilising a number of strategies, to assist displaced employees to find suitable alternative employment and / or retraining opportunities, which will enable them to continue to contribute positively to the service.

Subject to the processes outlined in the policy, when the need arises to redeploy employees, NHS organisations will;

- a) consider the use of short term temporary staff in any period of change, to maintain service requirements until the change is completed and to maximise potential redeployment opportunities;
- **b)** use early retirement and / or voluntary severance schemes where circumstances and / or resources allow;
- **c)** after consultation, identify (in pay and conditions) suitable alternative work in the employing organisation for employees affected by change;
- **d)** transfer employees affected to suitable alternative work with other organisations, by agreement with the employees concerned and the organisations concerned;
- **e)** support employees who wish to retrain and are qualified to undergo training for posts in other disciplines / areas, where reasonable; and
- **f)** by means of the development review / personal development plan process, assist and support employees to overcome constraints which may prevent them undertaking a new role.

3.	Who is responsible for the Policy/work?	NHS organisations and sub committee of the Welsh Partnership Forum Business Committee
4.	Who is Involved in undertaking this EqIA?	Welsh Partnership Forum Business Committee (Sub Group)
5.	Is the Policy related to other Policies/areas of work?	Equality, Capability, Special Leave, Disciplinary, Grievance, Sickness and Dignity at Work Policies. Staff Charters. Service Plans. All Wales Workforce Strategy. Individual organisation's workforce and OD plans, PADRs
6.	Stakeholders	All employees, managers, trade unions, patients, carers, occupational health teams
7.	What might help/hinder the success of the Policy?	Factors that may hinder: Lack of training on the application of the policy. The process not being followed inside organisations, lack of follow through by managers. Time constraints. Poor interpersonal relationships. Poor communication
		Factors that may help: Consistency of application

Introduction of stronger public sector General Duty.

An all Wales implementation plan to support consistent delivery of policy objectives.

Clarity of obligations, expectations, accountability and objectives of all parties.

Management guidance notes/toolkit

### **Information Gathering**

	Race	Disability	Gender	Gender Reassignm	Sexual Orientation	Age	Maternity and Pregnancy	Religion Ballaf	Marriage and Civil Partnership	Welsh Language
Is the policy relevant to the public specific duties relating to each equality strand? Tick as appropriate (for a definition of Relevance, refer to Page 22)	✓	✓	✓	✓	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
In other words, should the Policy:  eliminate discrimination and eliminate harassment in relation to:	✓	<b>✓</b>	<b>✓</b>	<b>✓</b>	✓	✓	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
<ul> <li>promote equality of opportunity in relation to:</li> </ul>	✓	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	✓	✓	<b>✓</b>	<b>✓</b>

<ul> <li>promote good relationships and positive attitudes in relation to:</li> </ul>	✓	✓	✓	✓	✓	<b>✓</b>	✓	<b>✓</b>	✓	✓
<ul> <li>encourage participation in public life in relation to:</li> </ul>	✓	<b>✓</b>	<b>✓</b>	✓	✓	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
In relation to disability only, should the Policy take account of difference, even if it involves treating some individuals more favourably?		✓								

The Human Rights Act contains 15 rights, all of which NHS organisations have a duty to act compatibly with and to respect, protect and fulfil. The 6 rights that are particularly relevant to healthcare are listed below. For a fuller explanation of these rights and other rights in the Human Rights Act please refer to **Appendix A: The Legislative Framework**.

Depending on the Policy you are considering, you may find the examples below helpful in relation to the Articles.

	Yes	No
Consider, is the Policy relevant to:		
Article 2: The right to life  Examples: The protection and promotion of the safety and welfare of patients and staff; issues of patient restraint and control	Staff and patient safety issues. Supports and maintains the health of staff and makes reasonable adjustments where	
Article 3 : The right not be tortured or treated in an inhuman or degrading way	necessary Issues of dignity	

	and respect and	
<b>Examples</b> : Issues of dignity and privacy; the protection and promotion of the safety and		
welfare of patients and staff; the treatment of vulnerable groups or groups that may	of patient and staff	
experience social exclusion, for example, gypsies and travellers; Issues of patient	safety.	
restraint and control		
Article 5 : The right to liberty		✓
<b>Examples</b> : Issues of patient choice, control, empowerment and independence; issues of patient restraint and control		
Article 6 : The right to a fair trial	Procedure is	
Francisco is a constant about a point and a constant and a constant and in deconstant	designed to ensure	
<b>Example</b> : issues of patient choice, control, empowerment and independence	that staff are dealt	
	with fairly. Appeal process is fair.	
Article 8 : The right to respect for private and family life, home and	Policy supports the	
correspondence; Issues of patient restraint and control	rights of an	
	employee to enjoy	
<b>Examples</b> : Issues of dignity and privacy; the protection and promotion of the safety and	. , ,	
welfare of patients and staff; the treatment of vulnerable groups or groups that may	Issues of dignity	
experience social exclusion, for example, gypsies and travellers; the right of a patient or		
employee to enjoy their family and/or private life	impact on family life	
	and potential loss of	
	employment.	,
Article 11 : The right to freedom of thought, conscience and religion		<b>✓</b>
<b>Examples</b> : The protection and promotion of the safety and welfare of patients and staff;		
the treatment of vulnerable groups or groups that may experience social exclusion, for		
example, gypsies and travellers		

Equality Strand	Information Gathered
Race	Equality in Implementing Organisational Change, NHS Employers Race into Action, Lessons from BRAP's Organisational Change programme
Disability	Work Foundation report on Work, Health and Absence in the Public Sector Equity in Implementing Organisational Change, NHS Employers The Public Sector and Equality for Disabled People, Dept for Work and Pensions Disability and sickness absence – PCSU Sickness absence and disability – TUC Guidance on disability related absence – Probation Association
Gender	The Work Foundation has also produced a number of reports on changing demographics.  Equal Opportunities Commission "Gender Equality and the Future of Work"  Legal and General's "Value of a Mum"  Gender, culture and organisational change, Open University  Sex Discrimination in the Workplace, ACAS, March 2016
Gender Reassignment	The Workplace and Gender Reassignment – Civil Service Gender Reassignment Policy – Cardiff University Gender Reassignment Policy – Aston University Absence from Work Because of Gender Reassignment – Citizens Advice
Sexual Orientation	No information sourced
Age	EHRC report "Working Better 2008"  The Work Foundation has also produced a number of reports on changing demographics, changing work patters for young workers, retention of older workers, e.g. 0-5 How small children can make a big difference, The Ageing Workforce, Work, Health and Absence in the Public Sector
Maternity and Pregnancy	Pregnancy related absence - EHRC Pregnancy and Maternity Rights – Xpert HR Discrimination at Work Because of Pregnancy or Maternity Leave - CAB
Religion or Belief	Religion or belief in the workplace, ACAS Various case studies relating to the need for flexible arrangements for staff who may not live in the same country as their relatives.

Marriage and Civil Partnership	No information sourced.
Welsh Language	Some Work Foundation reports relating to employers and the Welsh Language.
Human Rights	
	General
	There are gaps in workforce equality monitoring data across all of the protected characteristics. Disaggregated workforce monitoring data is required to inform future policy review and assessment. It is also noted that the Welsh Government is proposing that public sector employers in Wales will have a specific duty to make arrangements to collect employee data in respect of disciplinary procedures (Welsh Assembly Government Equality Act 2010: Performance of the Public Sector Equality Duties in Wales).

**Assessment of Relevance and Priority** 

Equality Strand	Evidence: Existing Information to suggest some groups affected. Gathered from Step 2. (See Scoring Chart A)	Potential Impact: Nature, profile, scale, cost, numbers affected, significance. Insert one overall score (See Scoring Chart B)	Decision: Multiply 'evidence' score by 'potential impact' score. (See Scoring Chart C)
Race	2	+1	2
Disability	3	+3	9
Gender	3	+2	6
Gender reassignment	1	+1	1
Sexual Orientation	0	0	0
Age	3	+3	9
Religion or Belief	2	+2	4
Maternity and Pregnancy	3	+3	9
Marriage and Civil Partnership	0	0	0
Welsh Language	0	0	0
Human Rights	2	+2	4 44/10 = 4.4

# Scoring Chart A: Evidence Available Decision

3	Existing data/research
2	Anecdotal/awareness data only
1	No evidence or suggestion

#### Scoring Chart B: Potential Impact

-3	High negative
-2	Medium negative
-1	Low negative
0	No impact

#### **Scoring Chart C: Impact**

-6 to -9	High Impact (H)
-3 to -5	Medium Impact (M)
-1 to -2	Low Impact (L)
0	No Impact (N)

+1	Low positive
+2	Medium positive
+3	High positive

1 to 9	Positive Impact (P)

## **Action Plan for Organisational Change Policy**

	ACTION	WHO	HOW/ WHEN
Monitoring Arrangements			
How will the Policy be monitored?	Monitoring arrangements will be determined locally.	Workforce and OD Directors	
	Monitoring outcomes will be reported to Health Boards and Trusts.		Every 6 months
What monitoring data will be collected?	Local application of organisational change policy and procedure disaggregated against each protected equality characteristic, workplace/directorate and staff group.	Workforce and OD Directors	Ongoing
Other Actions			
Describe any other actions highlighted through the policy screening	Policy training for managers to include scope and application of duty to consider reasonable adjustments for disabled employees.	ADOD Group	To be confirmed

	ment of All Wales ip and OD	
program	me.	

#### **Outcome Report**

Organisation:	Welsh Assembly Government/NHS Wales/Trade Unions		
Proposal Sponsored Name: Tracy Myhill/Peter Meredith-Smith		Tracy Myhill/Peter Meredith-Smith	
by:	Title:	Joint Chairs	
	Department:	Wales Partnership Forum	

Policy Title: Organisational Change Policy

**Brief Aims and Objectives of Policy:** 

The policy sets out the principles that apply in managing internal organisational change within NHS Wales. NHS organisations will adopt and abide by this policy as the core standards of practice, which apply to all employees affected by change.

At times of organisational change it is particularly important to ensure that support, guidance, training and development opportunities are made available to all staff employed by NHS organisations within Wales in accordance with best practice. The wider NHS in Wales will be responsible for assisting in the redeployment of employees from

any NHS organisations affected by organisational change.

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Subject to the processes outlined in the policy, when the need arises to redeploy employees, NHS organisations will;

- **a)** consider the use of short term temporary staff in any period of change, to maintain service requirements until the change is completed and to maximise potential redeployment opportunities;
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  - e) support employees who wish to retrain and are qualified to undergo training for posts in other disciplines / areas, where reasonable; and
  - f) by means of the development review / personal development plan process, assist and support employees to overcome constraints which may prevent them

	undertaking a new role.		
Was the decision reached to proceed to full Equality Impact Assessment?:	treatment. The policy madjustments for disabled	s of the policy are grounded in the promotion of fair and equal akes reference to the legal duty to consider reasonable employees and the requirement to collect and report on the process to ensure that there is no unintended discrimination	
If no, are there any issues to be addressed?	Yes ✓  Record Details:  Lack of robust workforce monitoring data to be addressed through all Wales action plan and local implementation. Action will be taken to ensure data gaps are addressed through WfIS programme and development of Electronic Staff Record 2 (ESR).		
Is the Policy Lawful?	Yes ✓	No 🗆	
Will the Policy be	Yes ✓	No □	

adopted?	If no, please record the reason and any further action required:

Are monitoring arrangements in	Yes √	No□
place?		
	Monitoring arrangements	s will be addressed through local application of all Wales action
	plan. Scrutiny and revie	w of monitoring reports will be undertaken at regular intervals by
	NHS organisation's exec	cutive teams and boards.

Who is the Lead Officer?	Name:	Julie Rogers	
	Title:	Director of Workforce & OD, Health and Social Care	
	Department:	Welsh Assembly Government	
Review Date of Policy:	July 2017		

Signature of all parties	Name	Title	Signature
parties	Andrew Davies		
	Richard Tompkins		
	Paul Thomas		

Guy Holt	
Lisa Gostling	
Hazel Robinson	
Lesley Hall	
Peter Meredith-	
Smith	
Richard Munn	
Vicky Richards	
Donna Hutton	