GIG CYMRU NHS WALES
Iechyd Cyhoeddus Cymru
Public Health Wales

Performance and Assurance Dashboard

February 2024

GIG CYMRU NHS WALES
Iechyd Cyhoeddus Cymru
Public Health Wales

Governance and Accountability

Performance & Assurance Dashboard - Sickness Absence

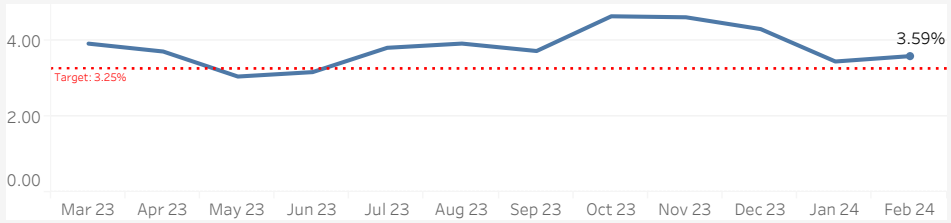
Corporate Analytics

Sickness Absence: Key Metrics

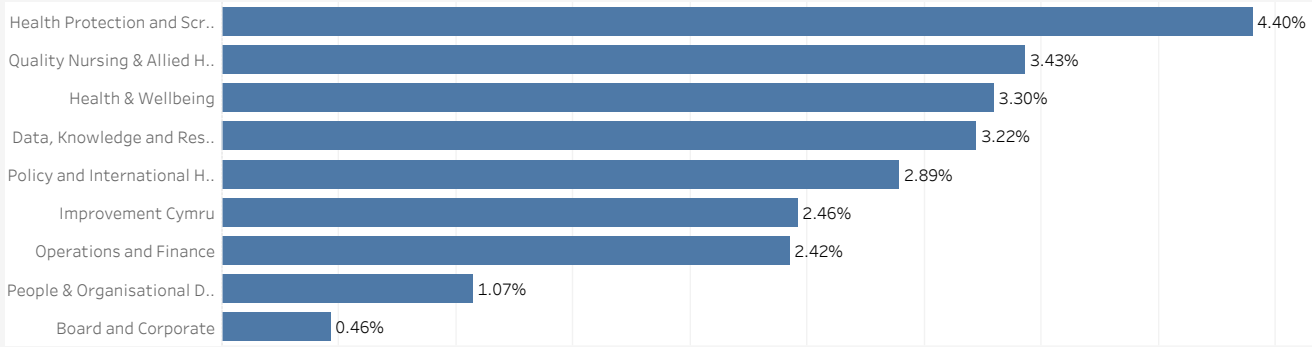
3.83%
12-months Rolling Sickness Absence FTE %

3.59%
Sickness Absence FTE for **February 2024**

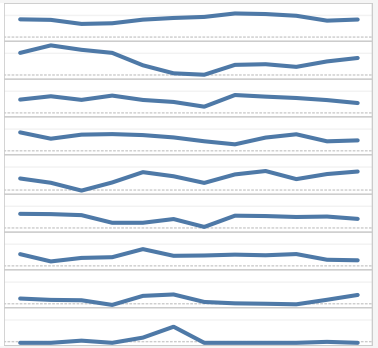
Monthly Sickness Absence Timeline



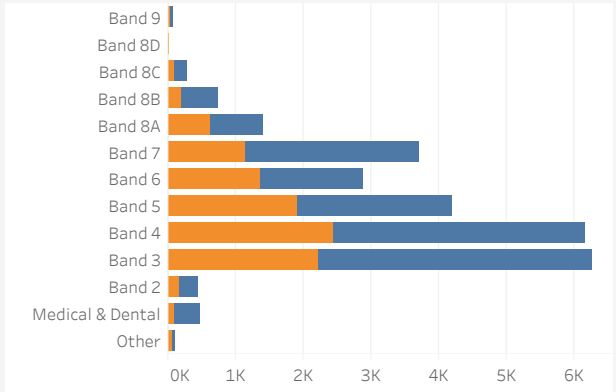
Sickness Absence by Directorate - Rolling 12 months



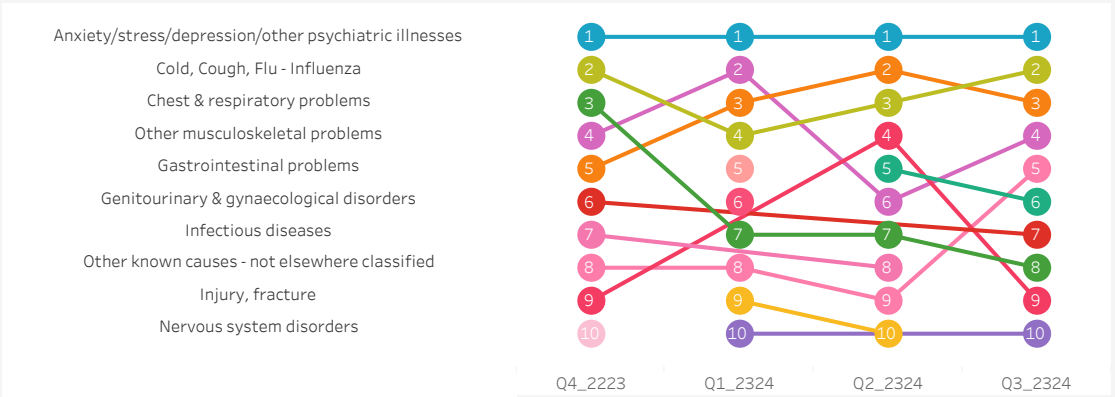
12 month trend



Sickness Absence by Pay Grade (FTE Days Lost)



Top 10 Sickness Absence Reasons by Quarter



Data Source: [ESR-Sickness Absence], Data Updated on:29-Feb-24, Data Source Rating: [Gold]

Performance & Assurance Dashboard | Workforce Profile

WORKFORCE OVERVIEW |

2,081
headcount

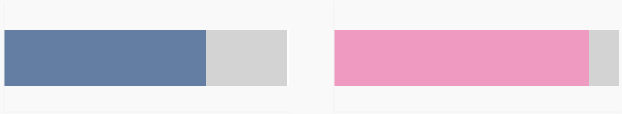
▼ MoM ▲ YoY

1,901
FTE

▼ MoM ▲ YoY

71%
FULL TIME

90%
PERMANENT



FILTERS

REPORT DATE
2/29/2024

MEASURE SELECTED
Headcount

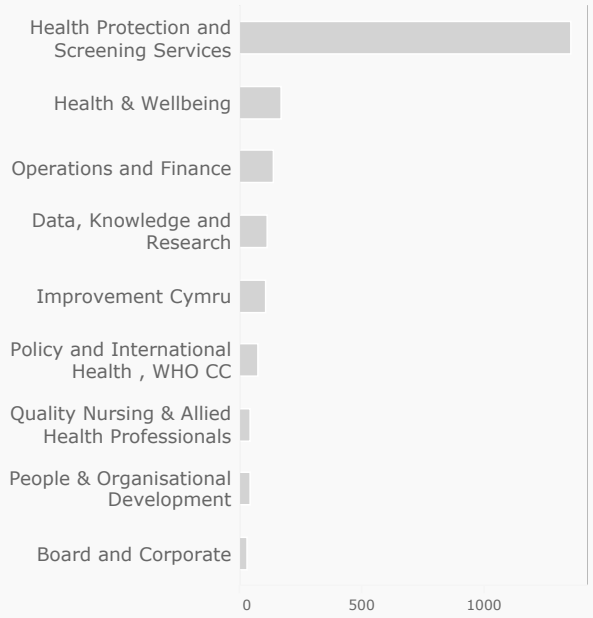
COLOUR BAR CHARTS BY
None

RESET

EXPORT PDF

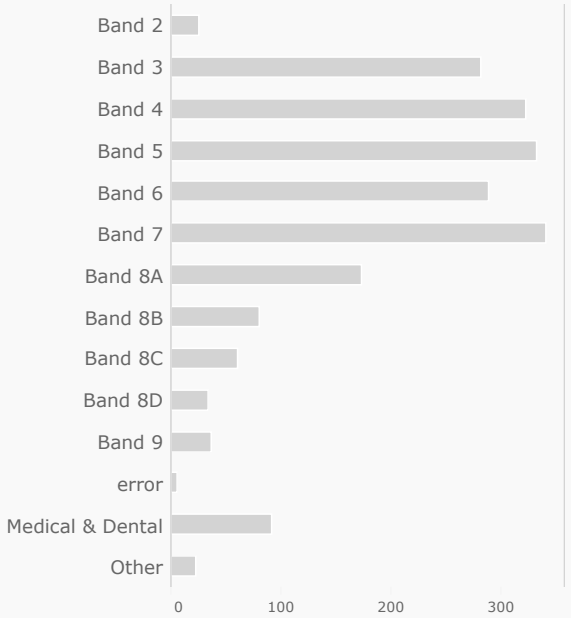
HEADCOUNT BY HIERARCHY

FULLTIME or **PERMANENT** members of staff
Filters:



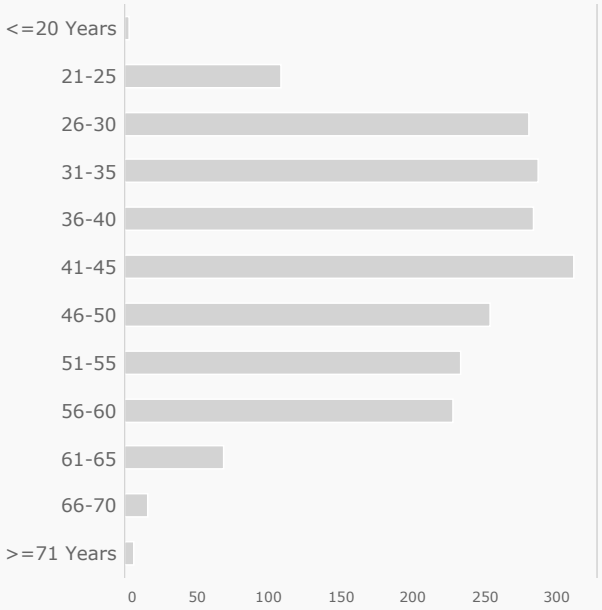
HEADCOUNT BY PAY GRADE

FULLTIME or **PERMANENT** members of staff
Filters:



HEADCOUNT BY AGE BAND

FULLTIME or **PERMANENT** members of staff
Filters:



Data Source: [ESR-Workforce Profile], Data Updated on:29-Feb-24, Data Source Rating: [Gold]

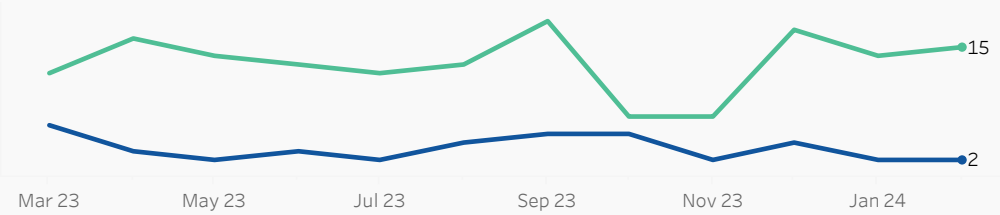
Performance & Assurance Dashboard | Staff Turnover

Overview |

9.5%
12 MONTH TURNOVER

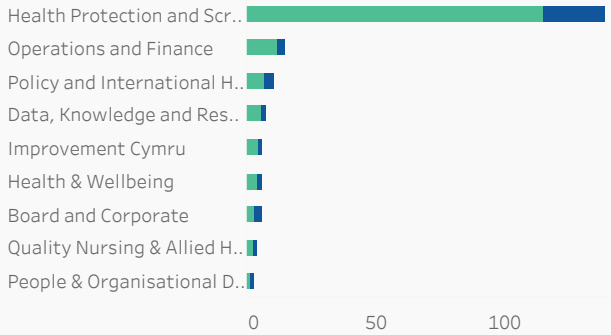
0.8%
MONTHLY TURNOVER

Leavers Trend: **Permanent Contract** | **Fixed Term Contract**

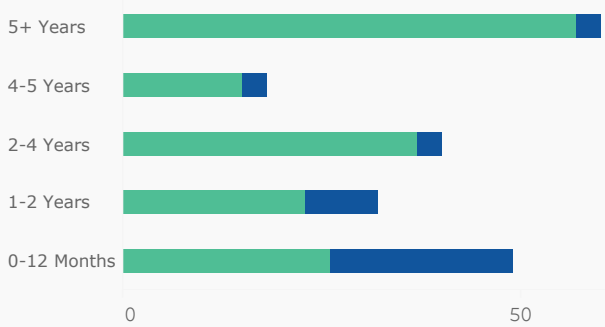


FILTERS
Report Date
2/29/2024
Number of months
12
Assignment Category
All

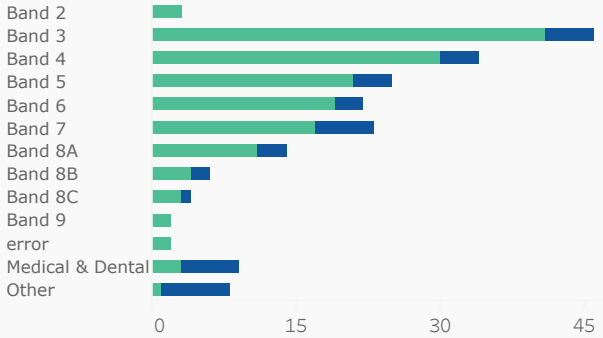
SUM OF LEAVERS BY DIRECTORATE



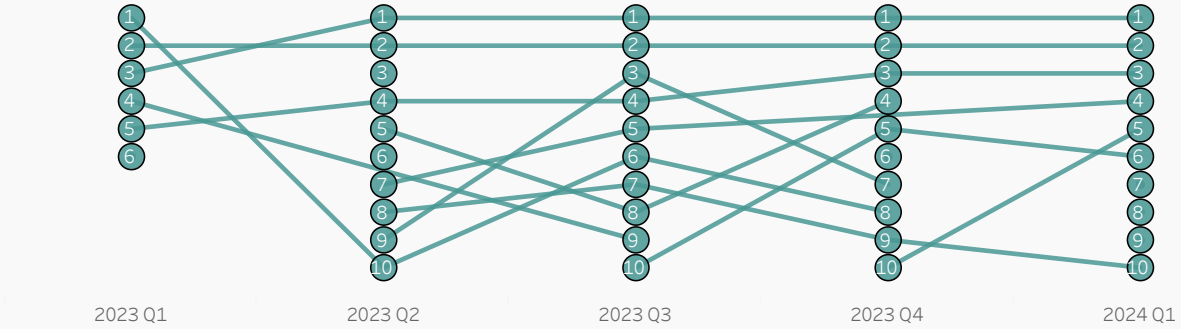
SUM OF LEAVERS BY LENGTH OF SERVICE



SUM OF LEAVERS BY PAY BAND



TOP 10 LEAVING REASONS BY QUARTER



Latest Quarter to selected Report Date

Other/Not Known
Promotion
Relocation
Health
Other
Retirement Age
Adult Dependants
Child Dependants
Ill Health
no Actuarial Reduction

Data Source: [ESR-Workforce Profile], Data Updated on:29-Feb-24, Data Source Rating: [Gold]

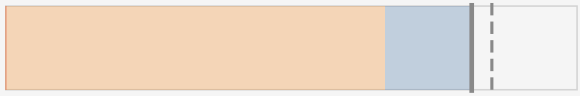
Performance & Assurance Dashboard - Appraisals

Corporate Analytics

OVERVIEW |

81.5%

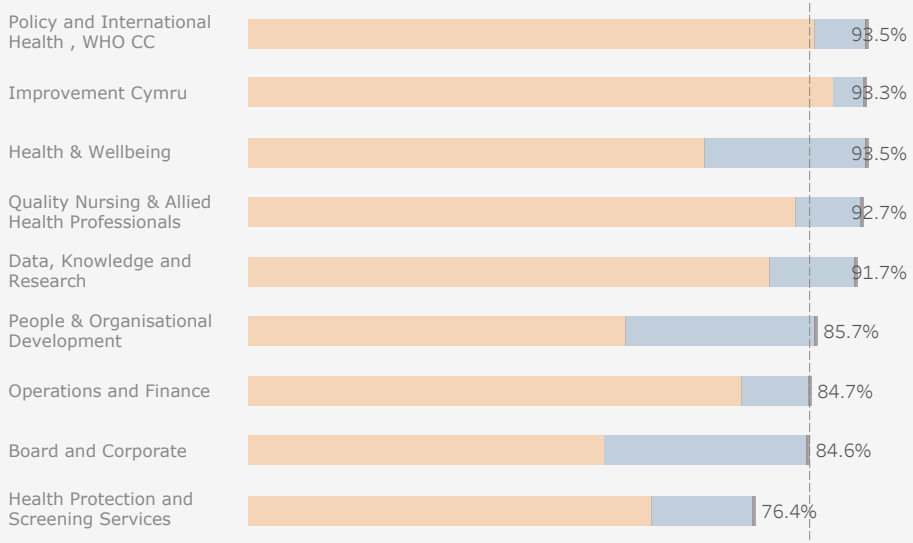
of reviews completed within 12 months
vs a target of 85%



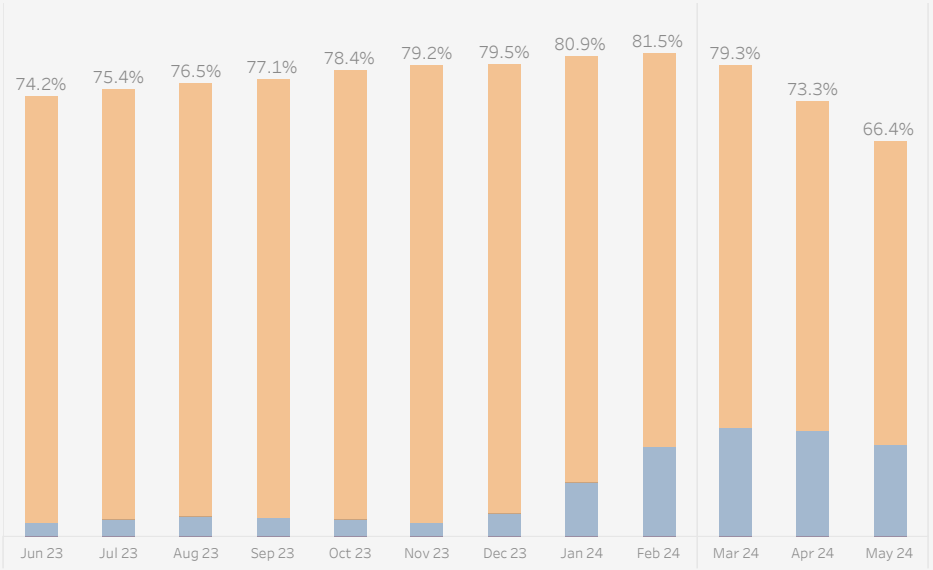
REVIEW STATUS % BY DIRECTORATE

Status: **In date** | **Due in next 3 months** | **No recorded appraisal** | **Out of date**

Click to drilldown through the hierarchy



APPRAISALS TREND ACROSS LAST 9 AND NEXT 3 MONTHS



Data Source: [ESR-My Contribution-Appraisals, Data Updated on:29-Feb-24, Data Source Rating: [Gold]

Performance & Assurance Dashboard - Statutory & Mandatory Training

Corporate Analytics

STATUTORY & MANDATORY TRAINING OVERVIEW |

91.2%
Core Compliance

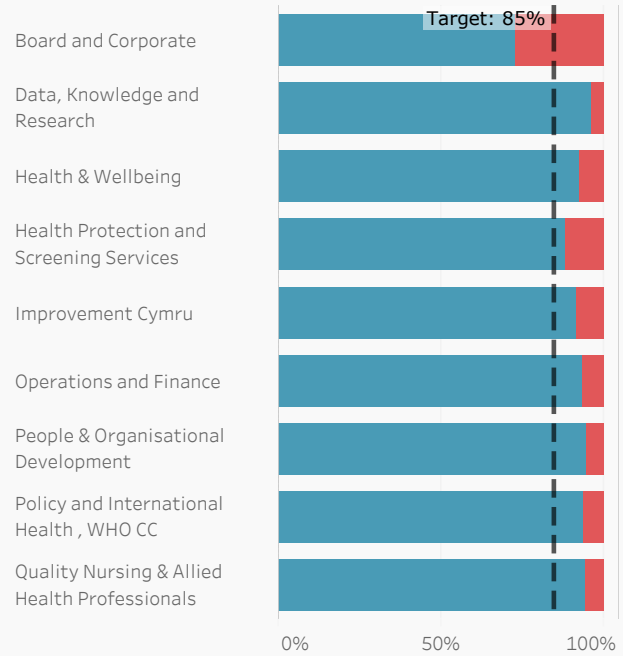
89.9%
Extended Compliance

2,074
staff out of Compliance

COMPLIANCE % BY HIERARCHY

COMPLIANT or **NON COMPLIANT** members of staff

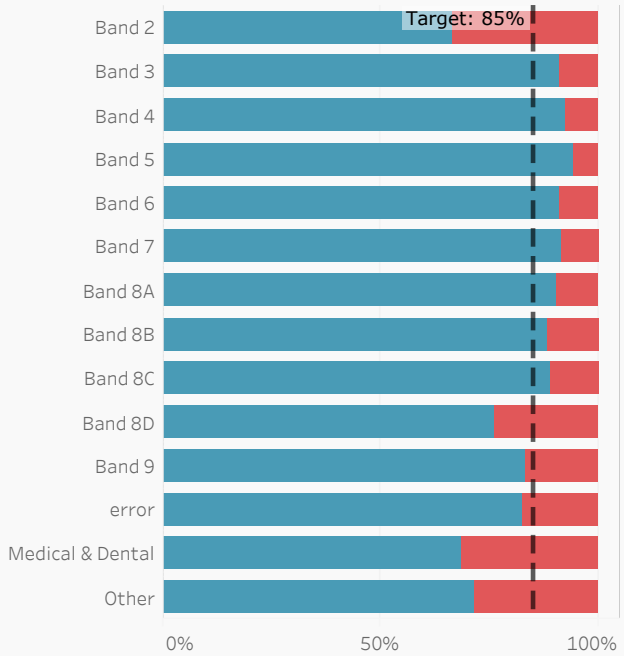
Filters:



COMPLIANCE % BY PAY GRADE

COMPLIANT or **NON COMPLIANT** members of staff

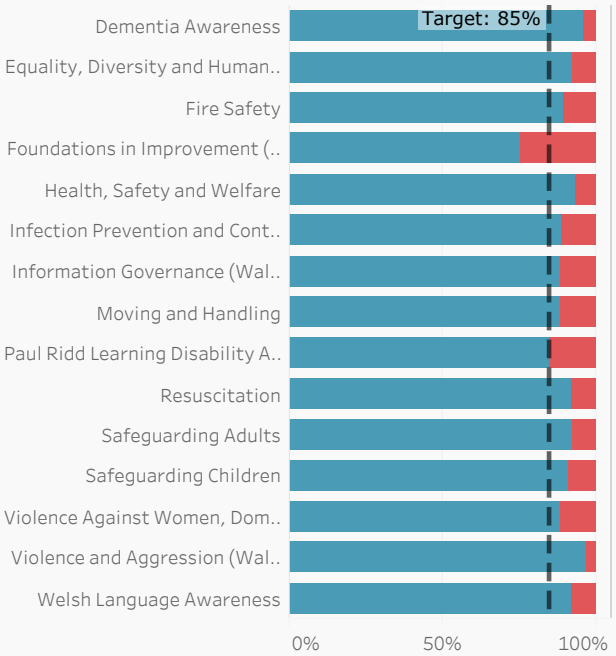
Filters:



COMPLIANCE % BY COMPETENCE

COMPLIANT or **NON COMPLIANT** members of staff

Filters:



Data Source: [ESR-Stat & Mand Training], Data Updated on:29-Feb-24, Data Source Rating: [Gold]

DIVERSITY BREAKDOWN | HR

Dashboard splits out PHW employees by diversity category, highlighting **minority groups** and **unknowns.**

2,219

Total Employees

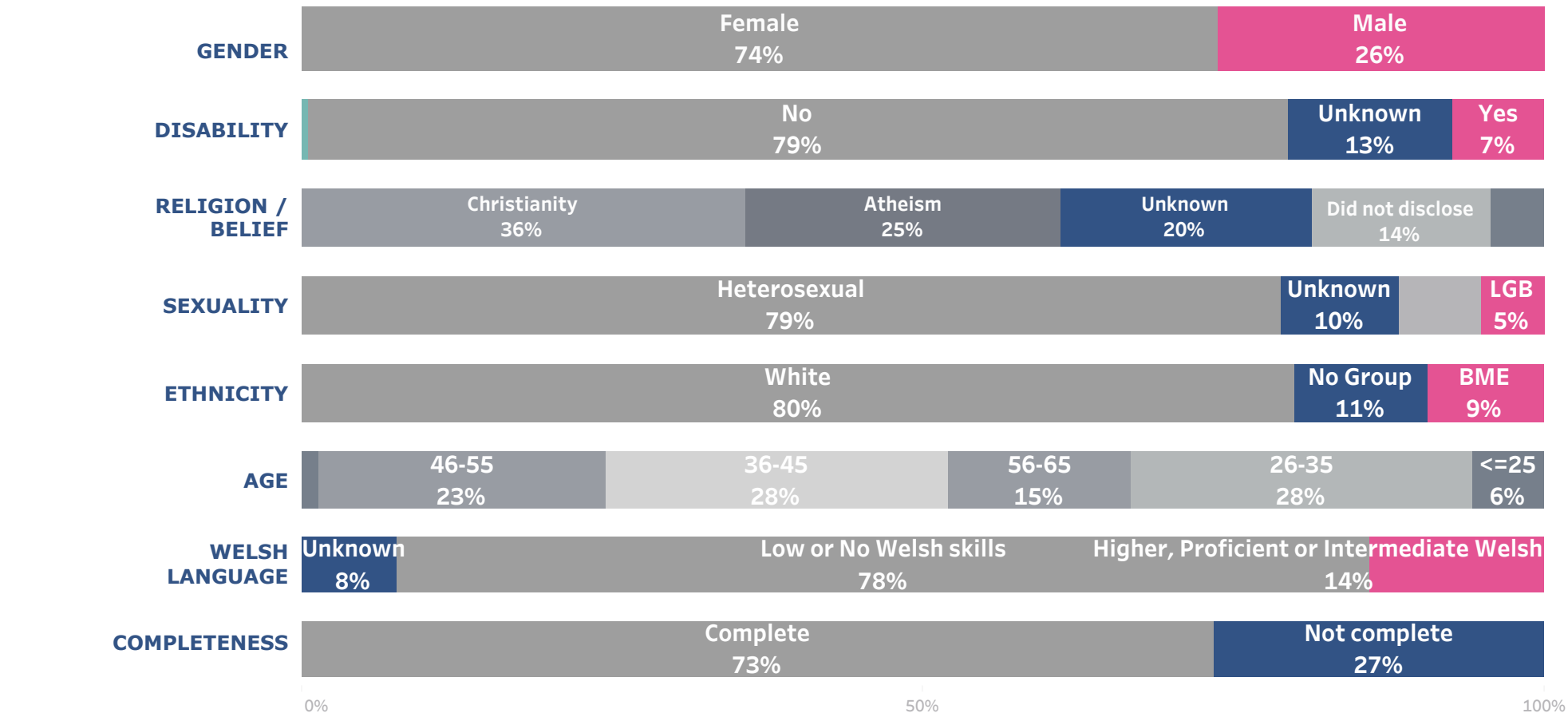
FILTERS

Select a Month
Feb 24

Directorate
All

RESET

EXPORT



Data last ran on [11 March 2024] Data Source: [ESR]

Performance and Assurance Dashboard - Finance: Revenue

Corporate Analytics

Directorate: All | Division: All | Forecast or Actual: Actual / Forecast

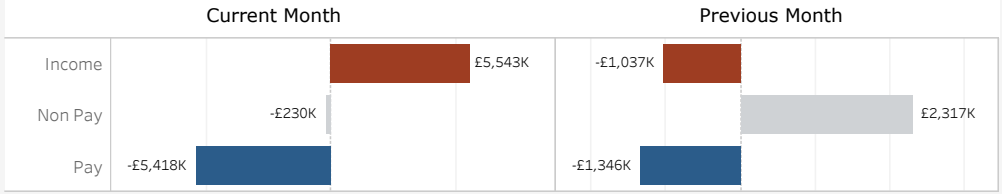
Financial Position on February 2024

-£105K Surplus

Cumulative Reported Position

Previous Month Reported Position **-£66K Surplus**

Cumulative Variance By Income, Pay and Non-Pay



Directorate Position

Directorate_	Annual Budget £000s	Cumulative Budget £000s	Cumulative Actual £000s	Cumulative Variance £000s
Board and Corporate	£2,641K	£2,457K	£2,459K	£1K
Central Budgets	-£149,573K	-£131,154K	-£131,144K	-£1K
Covid 19	£0K	£0K	£0K	-£6K
Data, Knowledge and Res..	£5,938K	£4,947K	£4,912K	-£6K
Health & Wellbeing	£19,910K	£17,159K	£17,158K	£0K
Health Protection and Scr..	£90,271K	£82,129K	£82,059K	£0K
Hosted	£0K	£0K	£0K	£0K
Improvement Cymru	£8,560K	£7,554K	£7,554K	-£70K
NHS Executive	-£83K	-£3,133K	-£3,133K	-£1K
Operations and Finance	£11,096K	£10,043K	£10,037K	-£35K
People & Organisational D..	£2,752K	£2,507K	£2,501K	£0K
Policy, International Heal..	£5,215K	£4,506K	£4,505K	£10K
Quality Nursing & Allied H..	£3,273K	£2,985K	£2,986K	£2K

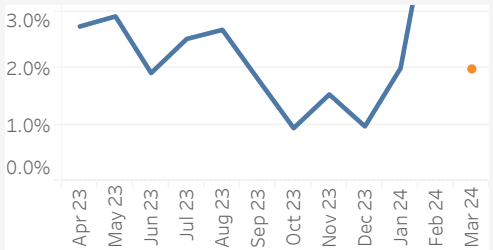
Yearend Forecast Variance

The overall forecast outturn remains breakeven for 2023-24

Agency Spend % of Total Pay Bill Actual | Forecast

3.4%
2022/23 Actual

2.2%
Current YTD



Key Financial Risk

Risk
WG funding not yet confirmed - Screening Recovery Funding
WG funding not yet confirmed - Healthy Working Wales Funding
-

Data Source: **Oracle Qlikview**, Data Updated on: P11-24 , Data Source Rating: **[Gold]**

Performance and Assurance Dashboard - Finance: Capital

Corporate Analytics

Amount Type
- Actual
- Estimate

Capital Allocation

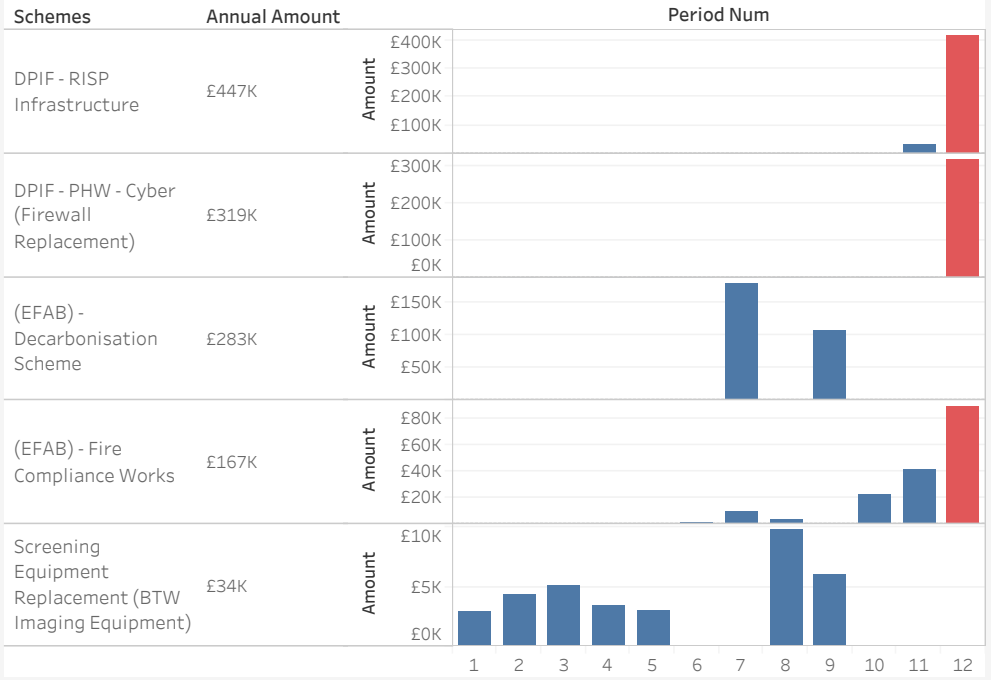
£1,250K
Strategic Allocation

YTD Spend: £427K

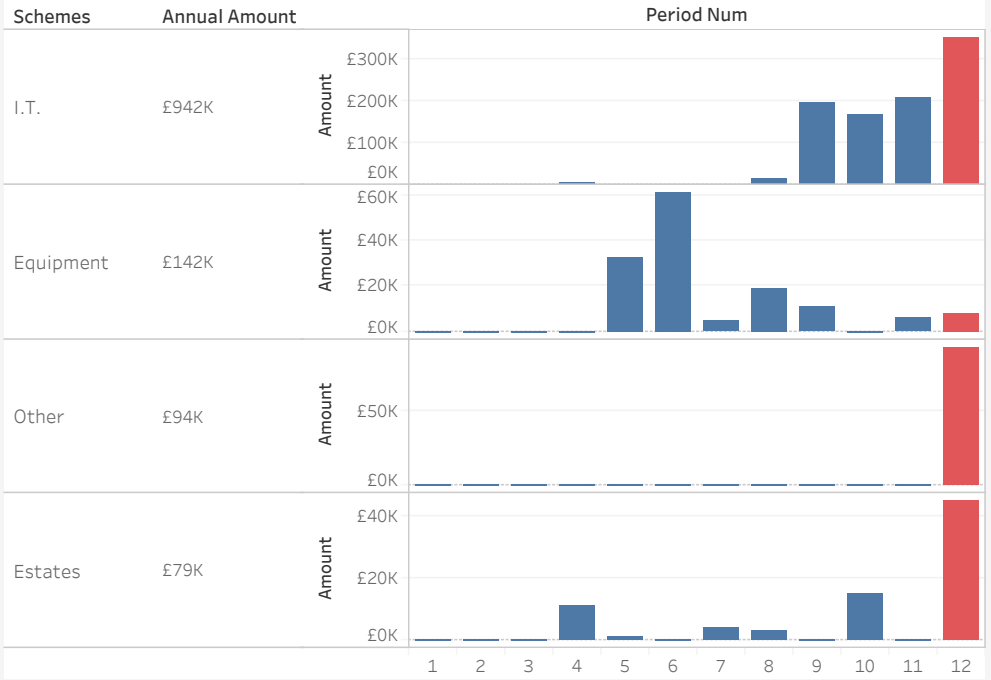
£1,257K
Discretionary Allocation

YTD Spend: £759K

Capital Strategic Schemes



Capital Discretionary Schemes



Data Source: **Excel Spreadsheet**, Data Updated on: P11-24 , Data Source Rating: **[Silver]**

Performance and Assurance Dashboard - Finance: Cash Flow & Balance Sheet

Corporate Analytics

Receipts: Capital paymen.. | Interest Receiv.. | Net cash inflow.. | Non-pay expend.. | Other incoi

Payments: Capital paymen.. | Interest Receiv.. | Net cash inflow.. | Non-pay expend.. | Other incoi

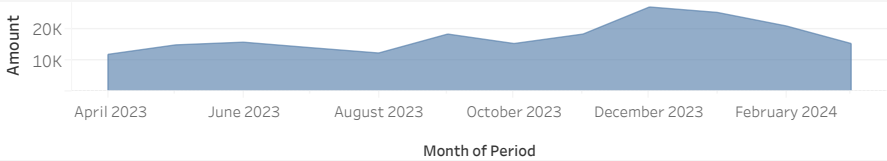
Cash Flow Position February 2024

£21,280K

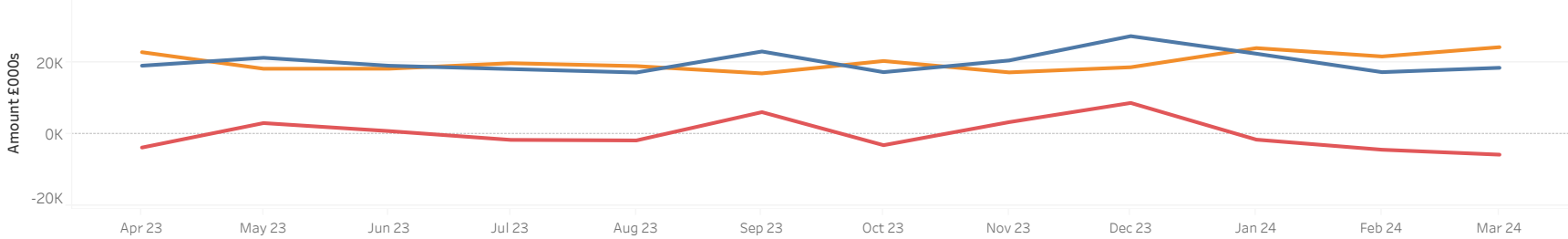
Balance C/f

Balance b/f £15,569K March 2023

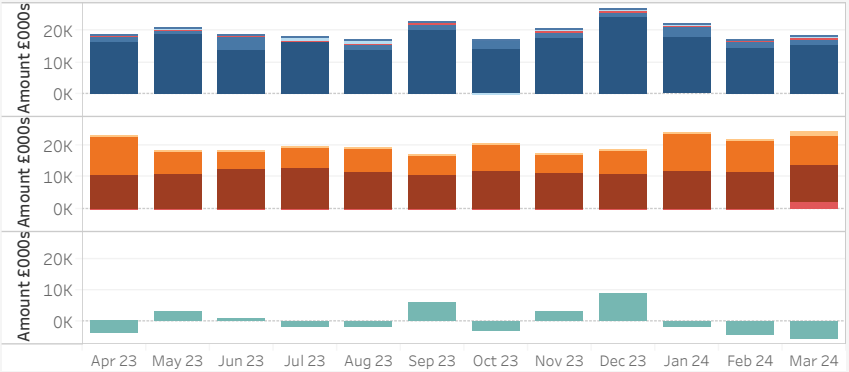
Cash Flow Balances £000s Bal C/F



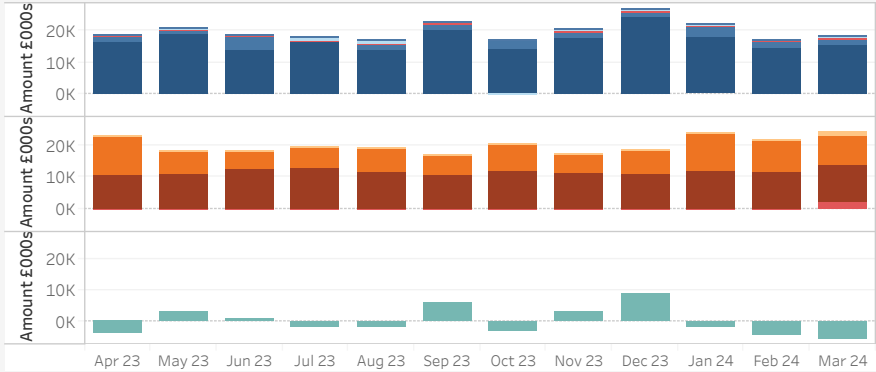
Cash Flow Forecast (Receipts, Payments, Net Cash)



Receipts Sources Breakdown



Payments Breakdown



Data Source: **Financial Accounts Reports**, Data Updated on: P11-24 , Data Source Rating: **[Silver]**

Performance and Assurance Dashboard - Finance: SOFP and Balance Sheet

Corporate Analytics

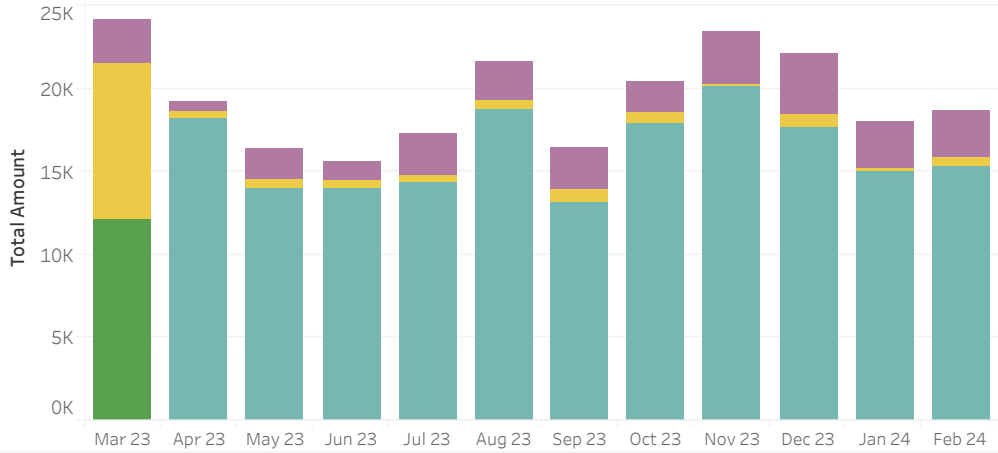
Debtor Type
NHS Debtors | Non NHS Debto.. | WGA Debtors | WGA ..

Aging Bucket
> 15 weeks | > 10 weeks < 15.. | < 10 weeks

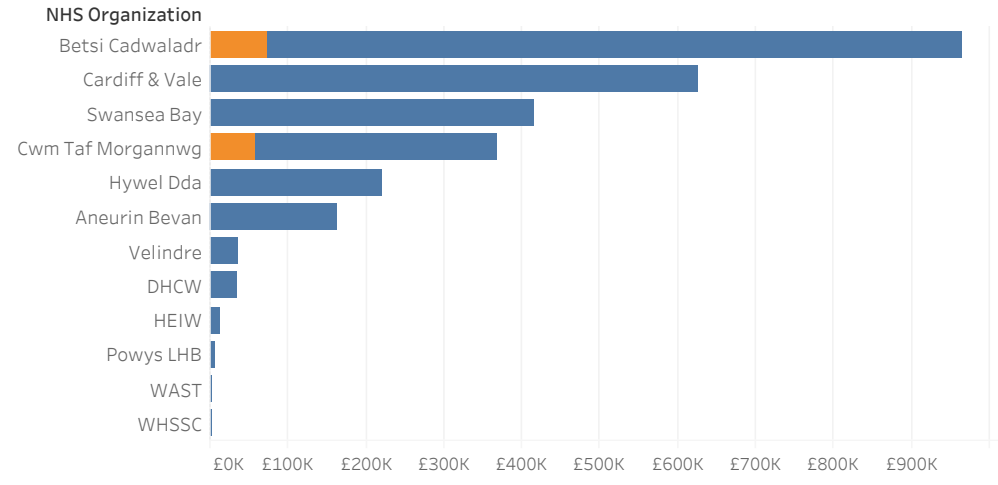
Statement of Financial Position (Balance Sheet)

Sub-Category	Type	Opening Balance £00..	Movement £000s	Closing Balance £00..
Non-Current Assets	Trade and other receivables	3,347	0	3,347
	Property, plant and equipment	33,762	31,968	33,762
	Intangible assets	869	561	869
	Non-Current Assets Sub total	37,978	32,529	37,978
Current Assets	Inventories	2,164	1,910	2,164
	Trade and other receivables	20,850	38,804	20,850
	Cash and cash equivalents	15,569	21,280	15,569
	Assets Sub total	38,583	61,994	38,583
Total Assets	Total Assets	76,561	94,523	76,561
Total Assets Less Current Liabilities	Total Assets Less Current Liabilities	41,179	39,656	41,179
Total Assets Employed	Total Assets Employed	29,740	30,406	29,740
Taxpayer's Equity	PDC	24,965	24,965	24,965
	Retained earnings	3,915	4,275	3,915
	Revaluation reserve	860	1,166	860
Total Taxpayer'S Equity	Total Taxpayer'S Equity	29,740	30,406	29,740

Debtors By Type (NHS, Non-NHS, WGA)



NHS Debtors Current Position



Data Source: **Financial Accounts Reports**, Data Updated on: P11-24 , Data Source Rating: **[Silver]**

Performance and Assurance Dashboard - Finance: Public Sector Payment Policy Performance

Corporate Analytics

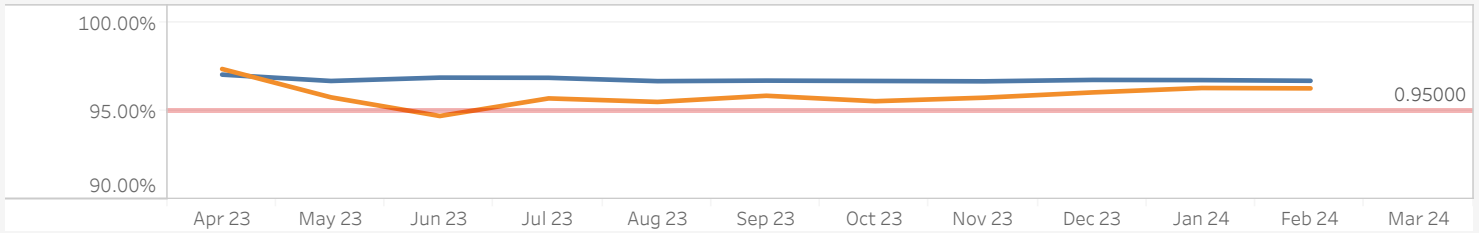
YTD Actual By Number YTD Actual By Value

Non-NHS Invoices Paid Within 30 Days

96.73%

Statutory Target: 95%

YTD Actual By Number

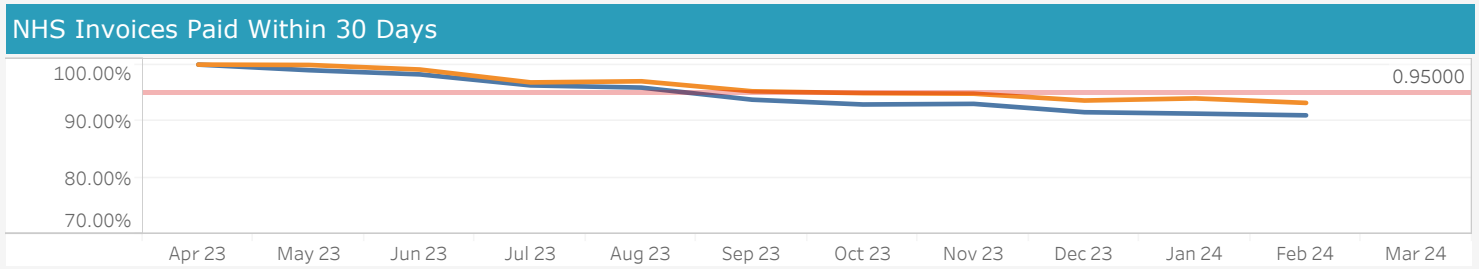


NHS Invoices Paid Within 30 Days

91.02%

Target: 95%

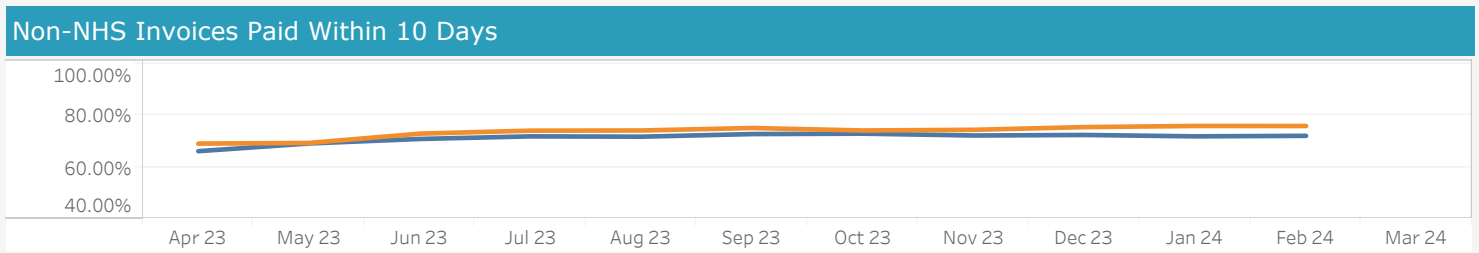
YTD Actual By Number



Non-NHS Invoices Paid Within 10 Days

72.01%

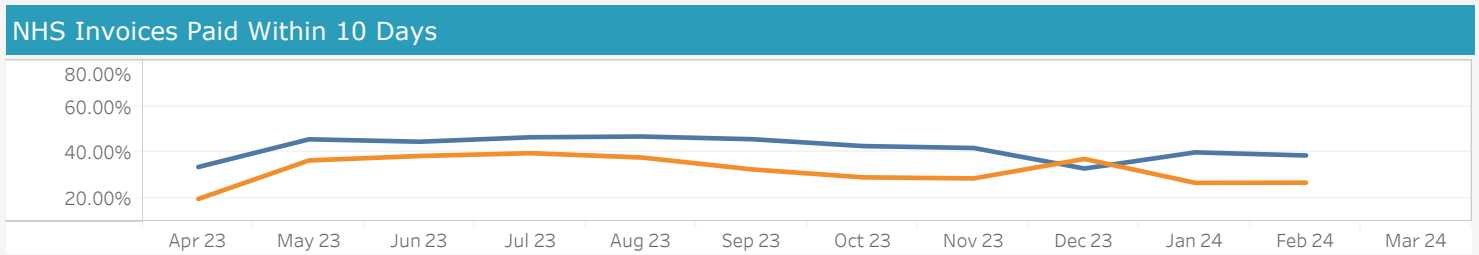
YTD Actual By Number



NHS Invoices Paid Within 10 Days

38.71%

YTD Actual By Number



Data Source: **Purchasing Financial Accounts**, Data Updated on: P11-24 , Data Source Rating: **[Silver]**

Performance & Assurance Dashboard - Quality Dashboard, Incidents

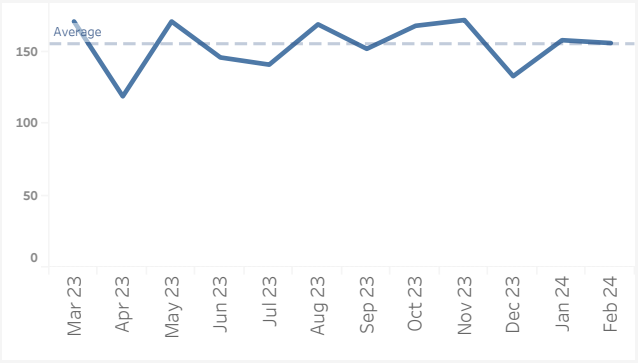
Corporate Analytics

Incidents - Key Metrics

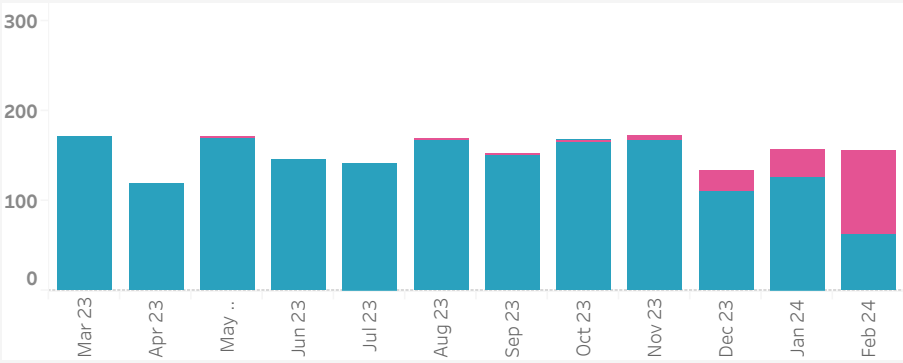
156

Incidents Reported in **February**

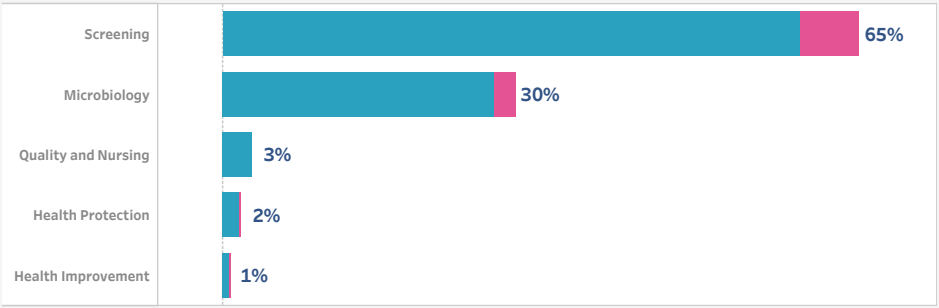
Incidents Overtime



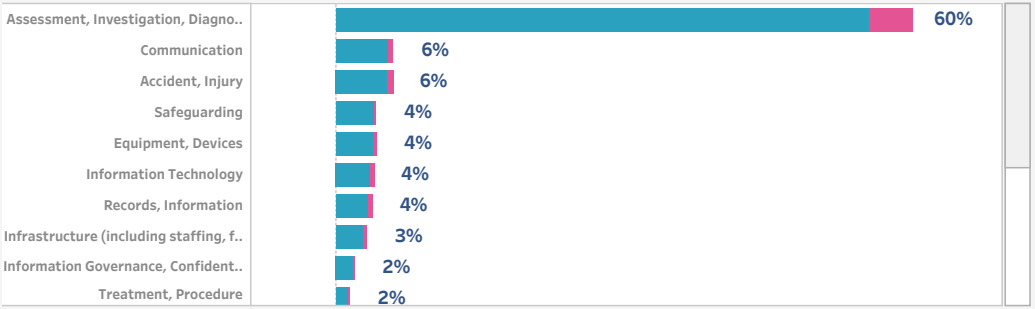
Incidents Overtime Split by Status; Ongoing vs Closed



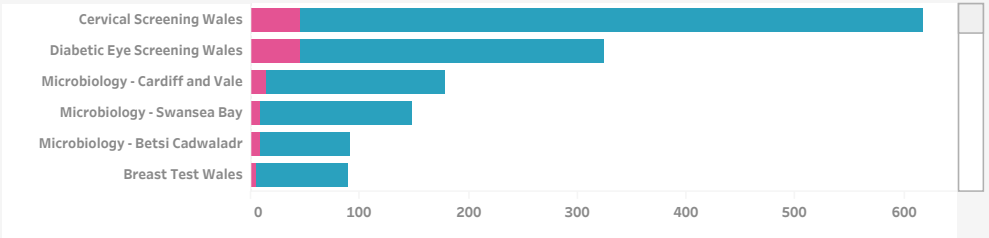
Incidents by Division (Top 5)



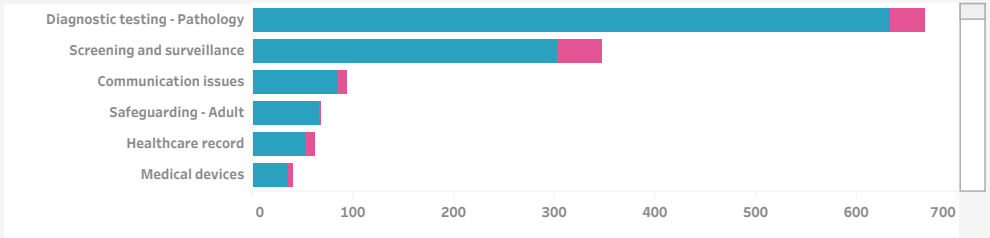
Incidents by Category



Incidents by Team



Incidents by Sub Category



Data Source: [Datix], Data Updated on: [07 March 2024], Rating: [Bronze] .When NO filters are selected charts show rolling 12m history

Performance & Assurance Dashboard - Nationally Reportable Incidents & No Surprises

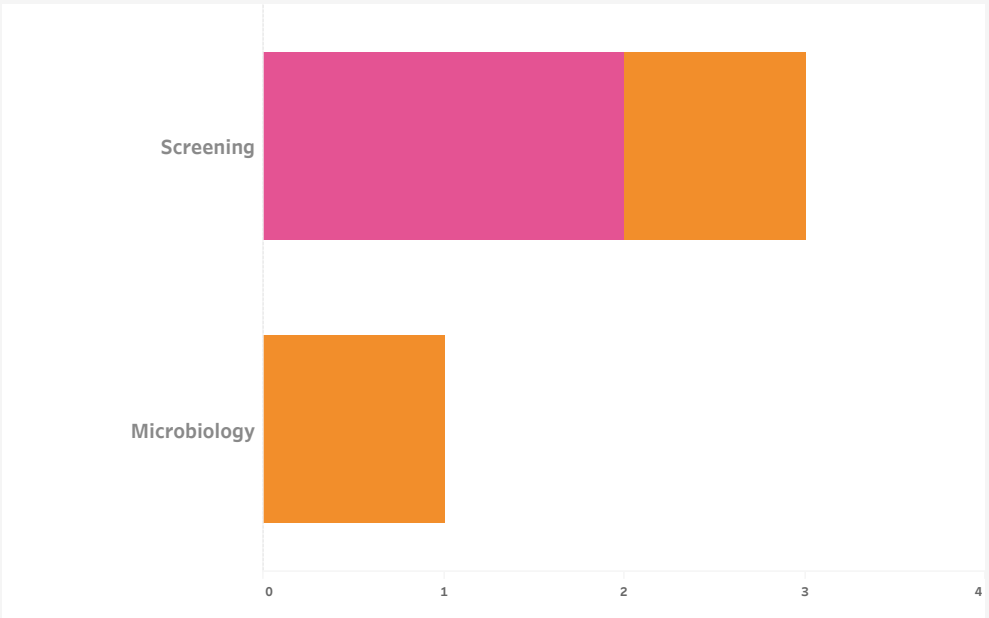
Corporate Analytics

No Surprises overtime

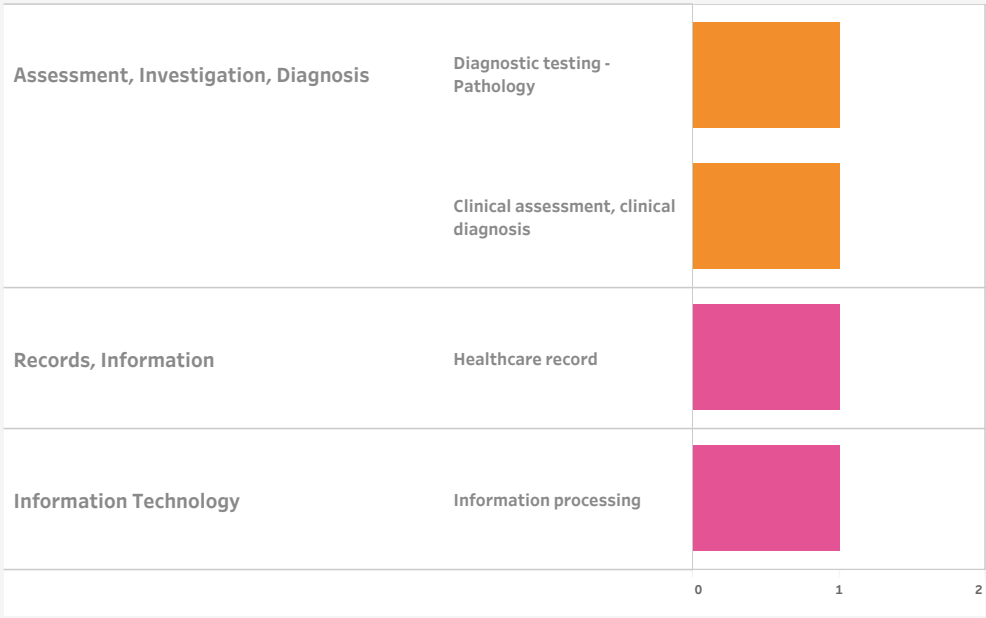
NRIs overtime split Open vs Closed

0
Nationally Reportable Incidents
Last Month

NRIs and No Surprises split by Division



NRIs and No Surpsies split by Category



Data Source: [Datix], Data Updated on: [07 March 2024], Rating: [Bronze] .When NO filters are selected charts show rolling 12m history

Performance & Assurance Dashboard - Quality Dashboard, Claims & Redress

Corporate Analytics

Claims and Redress - Key Metrics

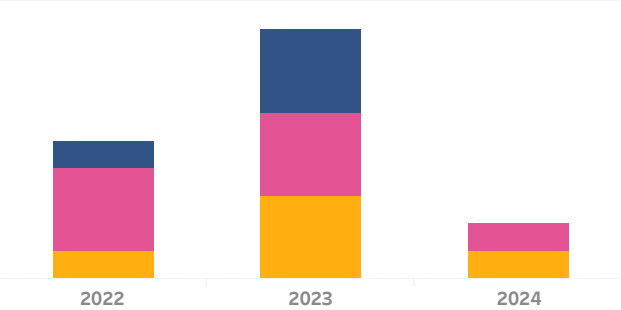
17
Confirmed Claims
Of which, **1** were confirmed in **February 2024**

6
Potential Claims
Of which, **0** were raised in **February 2024**

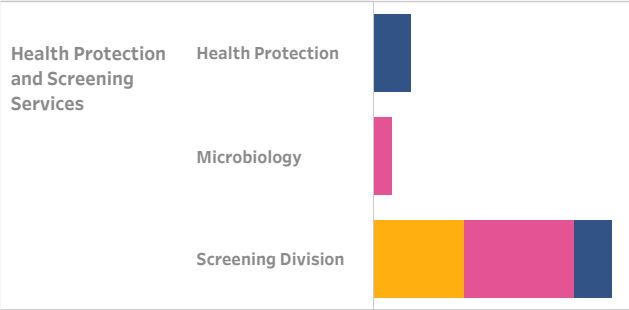
1
Redress Cases Received in **February 2024**

1
Redress Cases Closed in **February 2024**

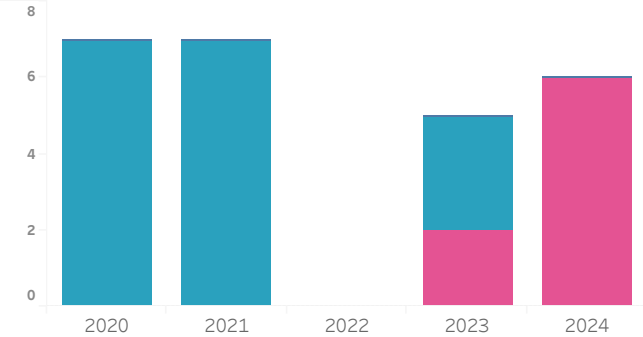
Claims split by year and Approval Status; Confirmed, Potential and Withdrawn.



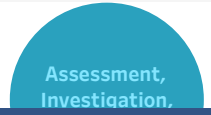
Claims by Location and Type Confirmed, Withdrawn/Rejected and Potential



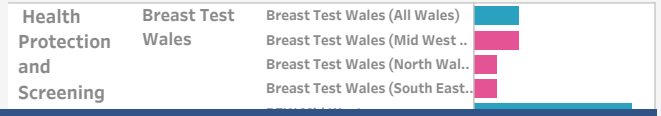
Total Redress by Year split Open Closed



Claim Types split Personal Injury and Clinical Negligence



Redress by Location Open Closed



Data Source: [Datix], Data Updated on: [07 March 2024], Rating: [Bronze] .When NO filters are selected charts show rolling 12m history

Performance & Assurance Dashboard - Quality Dashboard, Formal Complaints

Corporate Analytics

Formal Complaints - Key Metrics

2
Formal Complaints received in February 2024

79%
Complaints Responded to within 30 working days
Mar 23 - Feb 24

100%
Complaints Responded to within 30 working days
Feb 24

PHW Target 95%

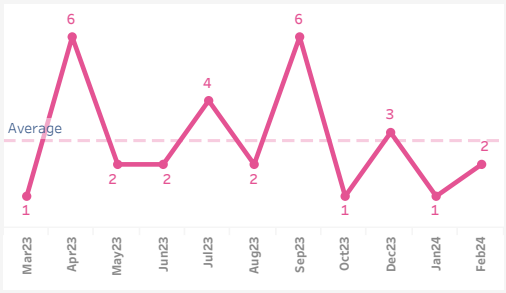
Welsh Gov Target 75%

100%
Complaints Acknowledged within 5 working days
Feb 24

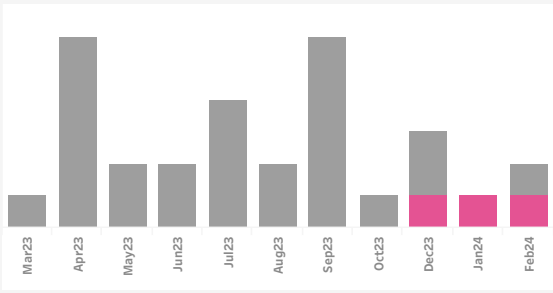
PHW Target 95%

See more detail

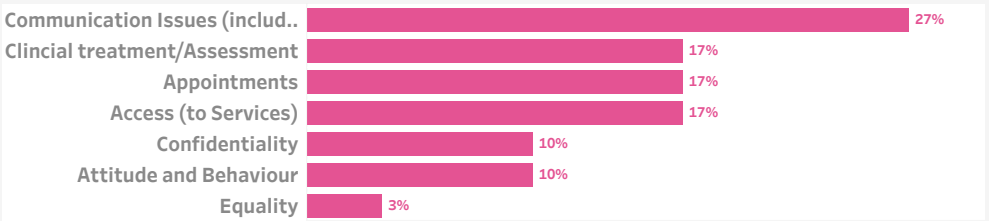
Formal Complaints raised by Month



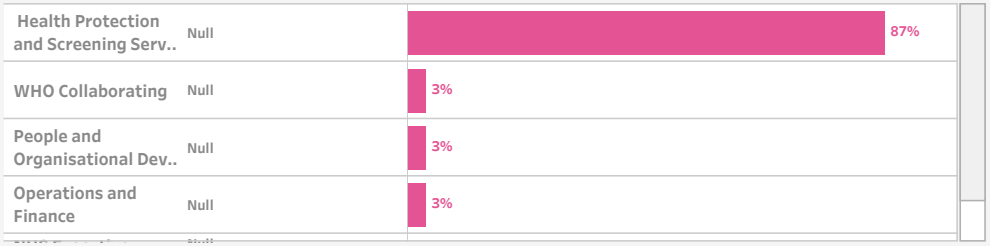
Formal Complaints raised by Month; Open vs Closed



Formal Complaints split by Theme

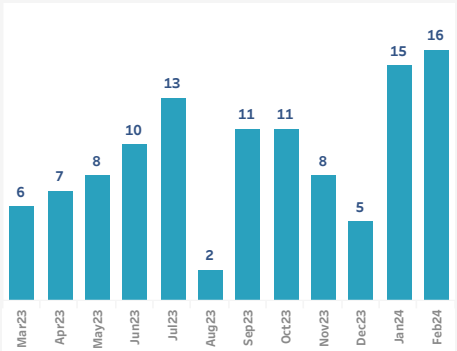


Formal Complaints split by Directorate

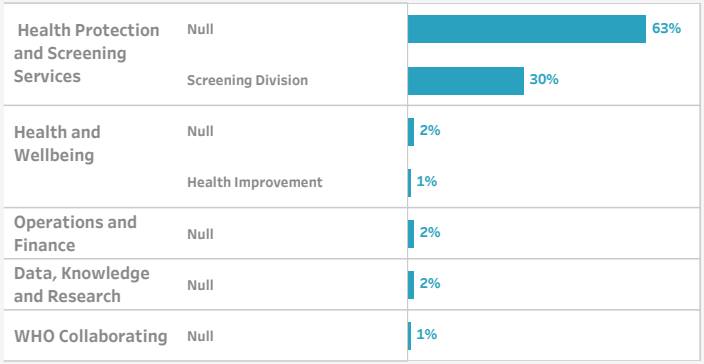


16
Informal Complaints received in February 2024

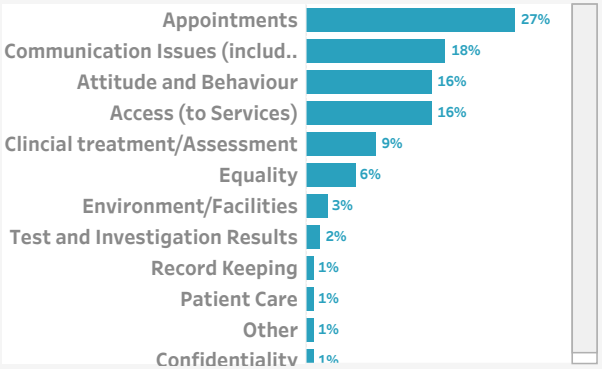
Informal Complaints raised by Month



Informal Complaints split by Directorate



Informal Complaints split by Theme



Data Source: [Datix], Data Updated on: [07 March 2024], Rating: [Bronze] .When NO filters are selected charts show rolling 12m history

GIG CYMRU NHS WALES
Iechyd Cyhoeddus Cymru
Public Health Wales

Strategy and Delivery

Performance & Assurance Dashboard - IMTP 2324

Corporate Analytics

Report Date 2/29/2024

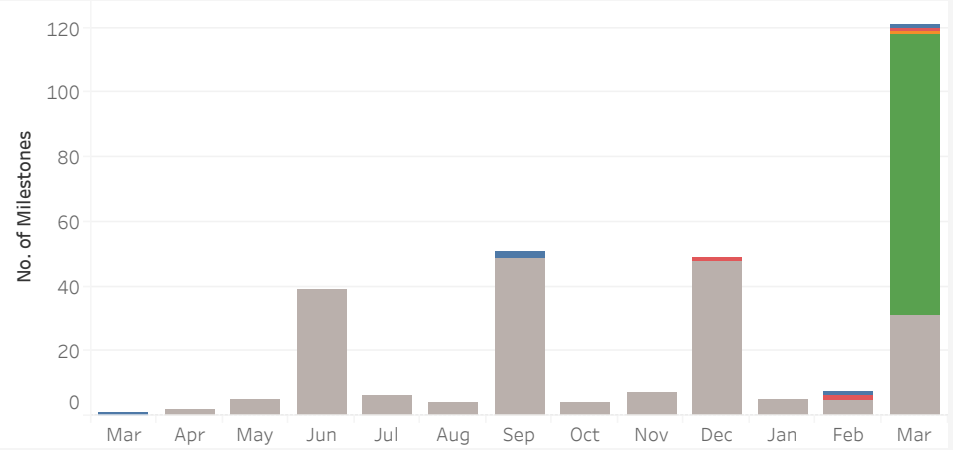
IMTP Milestone Status - February

green - on track	amber - early warning	red - behind schedule	blue - suspended	grey - complete
87	1	3	5	205

By Priority Area

	green - on track	amber - early warning	red - behind schedule	blue - suspended	grey - complete
Wider determinants	2			1	23
Mental and social well-being	1				16
Healthy behaviours	9				31
Sustainable health and care system	14		1		25
Excellent public health services	27			3	36
Climate change	5				3
Enabling delivery	29	1	2	1	71

By Delivery Date



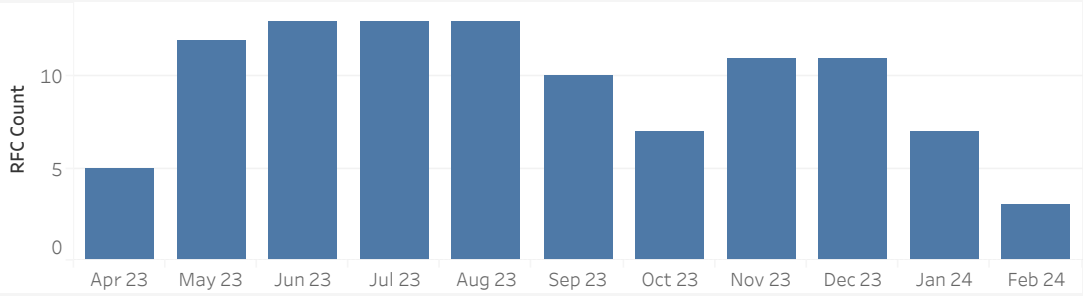
Requests for Change

3

RFC's requested in **February**

24.0%

of Milestones with 1+ RFCs



Data Source: IMTP Reporting, Data updated on:11-Mar-24, Rating: Gold

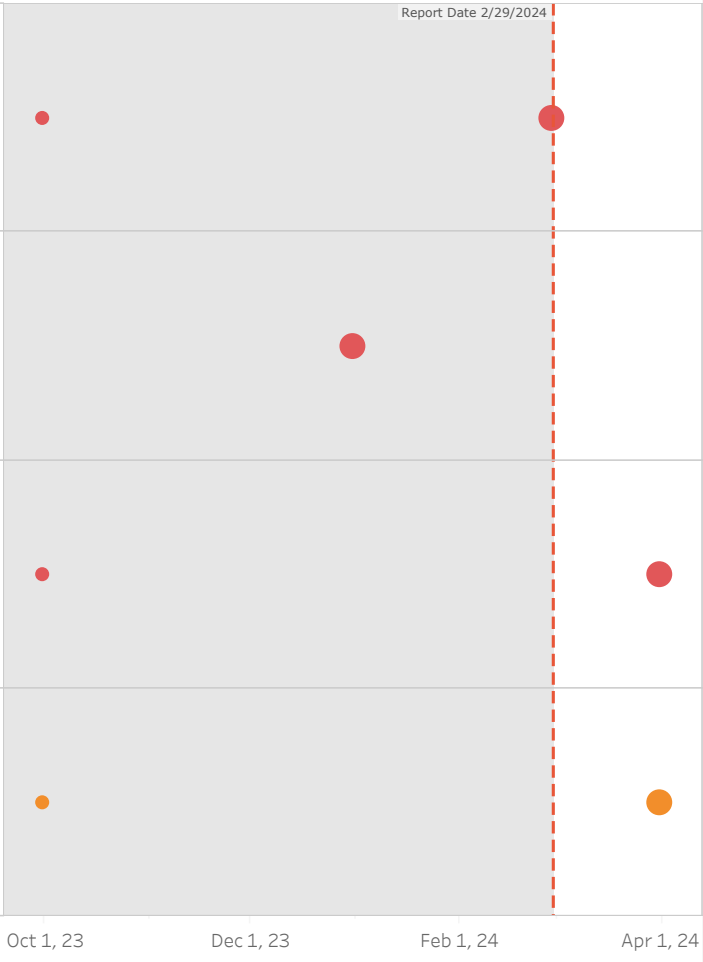
Performance & Assurance Dashboard - IMTP 2324

Corporate Analytics

Report Date	RAG Status	Priority, Directorate or Ministerial Priority
2/29/2024	Multiple values	Priority Area

IMTP Detail - Red and Amber Milestones

Area	Deliverable / Milestone	Days till Delivery
Sustainable health and care system	Launched behaviour change toolkit and supported spread of safety improvements in the Safe Care Collaborative	-12
Enabling delivery	Supported cancer register and analysis functions moving to the replacement to Canisc	-71
	Evidenced all strategic decisions and commissioning and hosting arrangement are made through a quality lens.	20
	All platform infrastructure prepared/agree and user and performance testing undertaken to transition Abdominal Aortic Aneurysm and Bowel screening services to two new digital services	20



Data Source: IMTP Reporting, Data updated on:11-Mar-24, Rating: Gold

Report Date
2/29/2024

Request for Change Detail - Current Period

Directorate	Milestone Ref	Deliverable / Milestone	Change Type	Month of Original ..	Month of New Delivery ..	What is the reason for change?	What is the impact of the change?
Data, Knowledge & Research	ROIMTPM_..	Formalise Adult Rare Diseases Registry through long term governance and permissions	Close milestone	March 2023	Null	Staffing issues. This milestone has now rolled over into the new IMTP for Q1 2025/26	There is a reputational risk on the (member of staff on a fixed term co permissions.
Improvement Cymru	IMTPM_094	Launched behaviour change toolkit and supported spread of safety improvements in the Safe Care Collaborative	Date change	February 2024	March 2024	The toolkit was due to be launched at the SCC Learning event on 21 February, however this event has been postponed due to the impact of industrial action.	This has delayed the launch of the t
	IMTPM_243	Evidenced all strategic decisions and commissioning and hosting arrangement are made through a quality lens.	Date change	March 2024	September 2024	While strategic decision making will be evidenced in the 2024 Annual Quality Report, a new Governance Hub is being piloted from April 2024 which will further strengthen strategic decision making, commissioning and hosting arrangements.	No impact as strategic decision ma that the Governance Hub has time
Operations and Finance	IMTPM_296	Supported cancer register and analysis functions moving to the replacement to Canisc	Date change	December 2023	December 2024	Dependency on DHCW and NHS England for data loading	Delay in cancer data flows and ther

Data Source: IMTP Reporting, Data updated on:13-Mar-24, Rating: Gold

Performance & Assurance Dashboard - IMTP 2324

Corporate Analytics

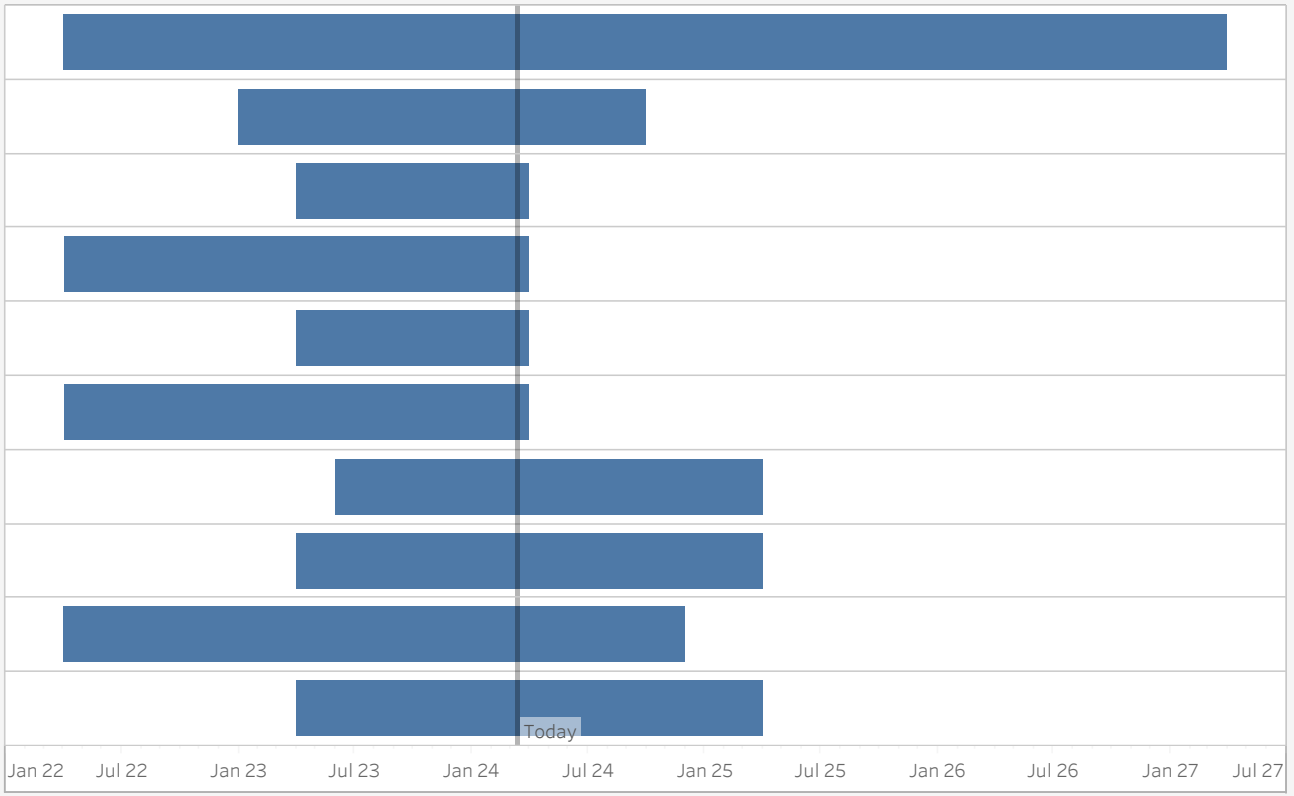
Programme Delivery Confidence Assessment (DCA)

Green	Green/Amber	Amber	Amber/Red	Red
3	6	0	1	0

25
Average months duration

Programme Detail

Tier	Programme Name	Dec	Jan	Feb
1	Diabetic Eye Screening Transformation Programme	A	A	G/A
	Establishment of NHS Executive - Phase 2	G/A	G/A	G
2	Aligning to the National Immunisation Framework	A	A	A/R
	Covid transition - Pandemic to Endemic	G/A	G/A	G/A
	Estates	G	G	G
	New Health Protection Operating Model	G/A	G/A	G/A
	Records Management System	G	G	G
	Web Transformation	G/A	G/A	G/A
3	Health Improvement Patient Administration System (HIPAS)	G/A	G/A	G/A
	Infection Services Redesign	G/A	G/A	G/A



Data Source: DCA Reporting, Data updated on:11-Mar-24, Rating: Gold

Performance & Assurance Dashboard - Newborn Bloodspot Screening

Corporate Analytics

Select Indicator
Newborn Bloodspot Coverage (Newborns)

Select Area
Wales

Latest Month

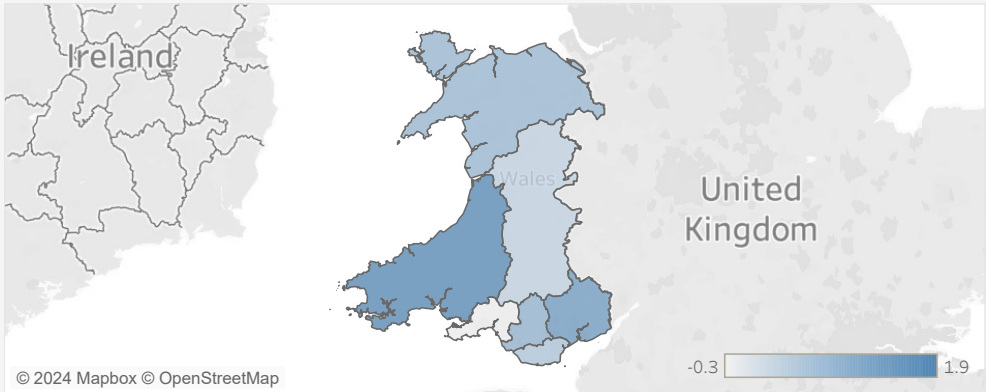
95.9%
February 2024

Previous month

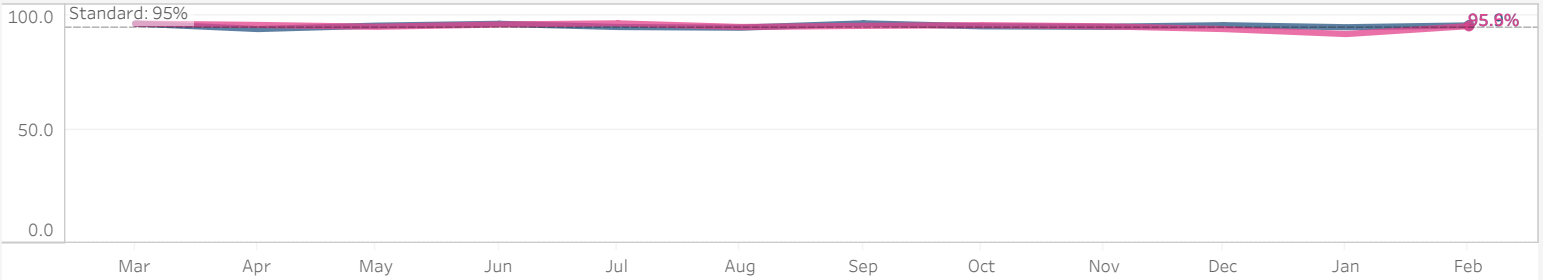
95.1%
January 2024

Latest performance by Health Board

Variance against Standard (12 month avg)



Annual trend (%)



Annual change

▲0.3

Data Source: [Screening Informatics], Data Updated on: 01-Mar-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Newborn Bloodspot Screening

Corporate Analytics

Select Indicator
Newborn Bloodspot Avoidable Repeat Rate

Select Area
Wales

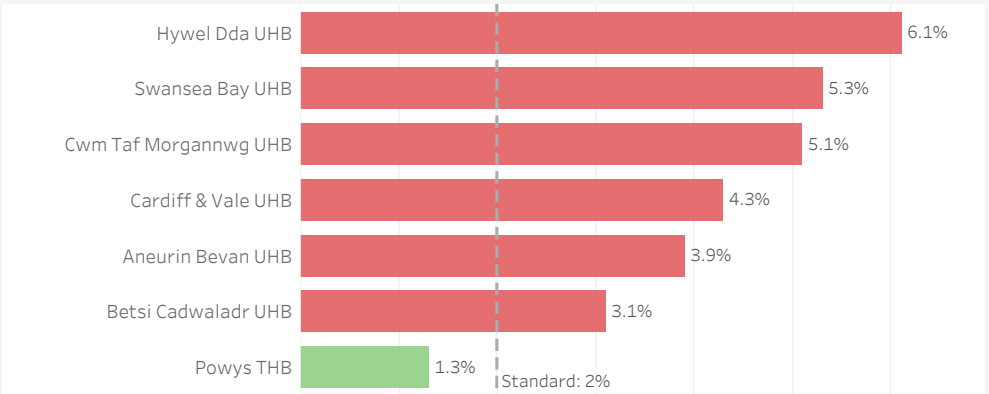
Latest Month

4.3%
February 2024

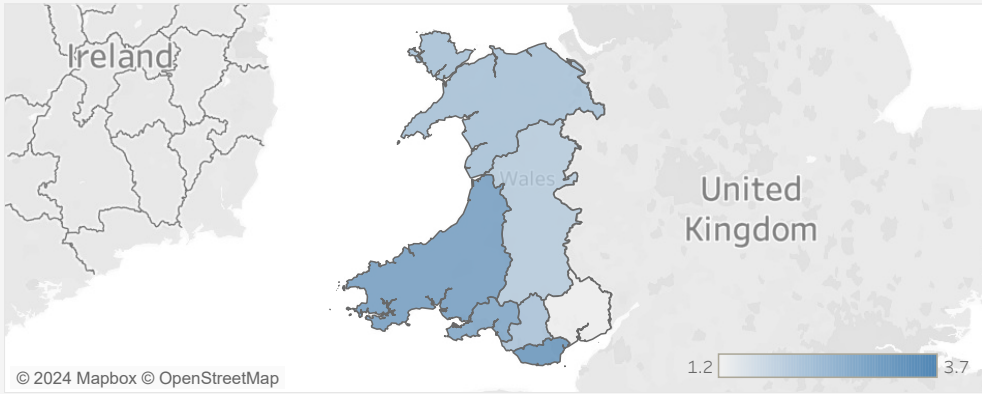
Previous month

6.2%
January 2024

Latest performance by Health Board

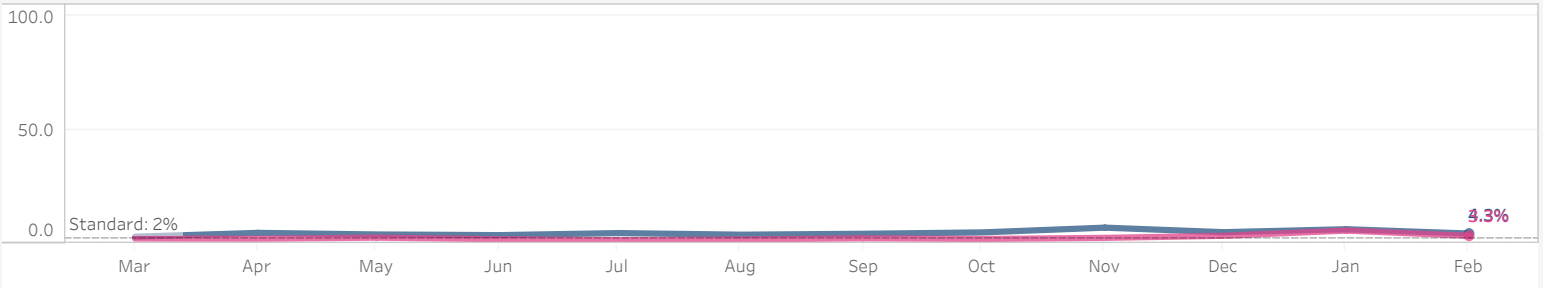


Variance against Standard (12 month avg)



Annual trend (%)

Latest year Previous year



Annual change

▲ **1.0**

Data Source: [Screening Informatics], Data Updated on: 01-Mar-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Newborn Hearing Screening

Corporate Analytics

Select Indicator
Well Babies Completing Screening within 4 weeks

Select Area
Wales

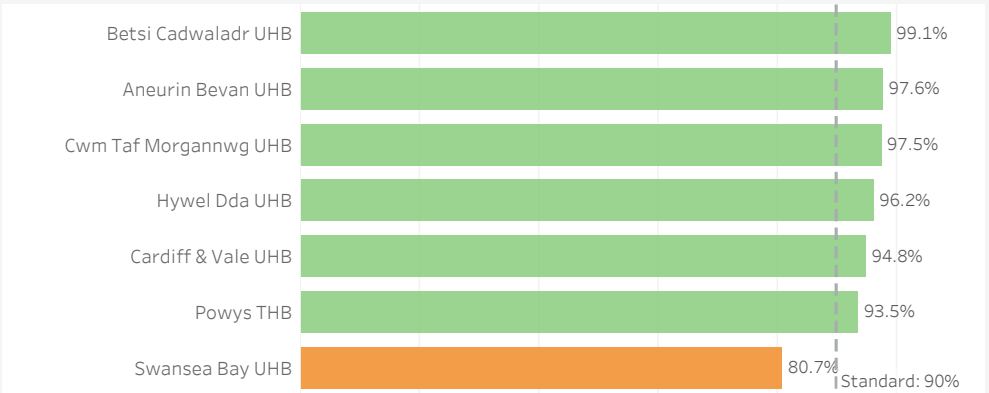
Latest Month

95.2%
January 2024

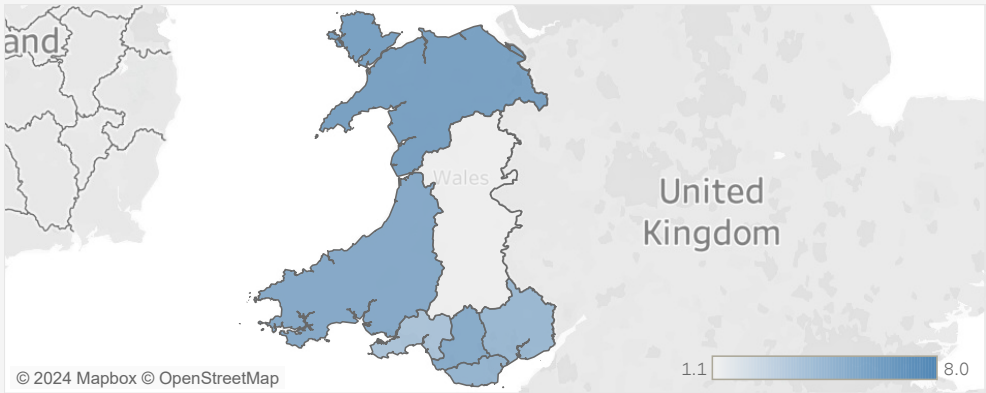
Previous month

91.3%
December 2023

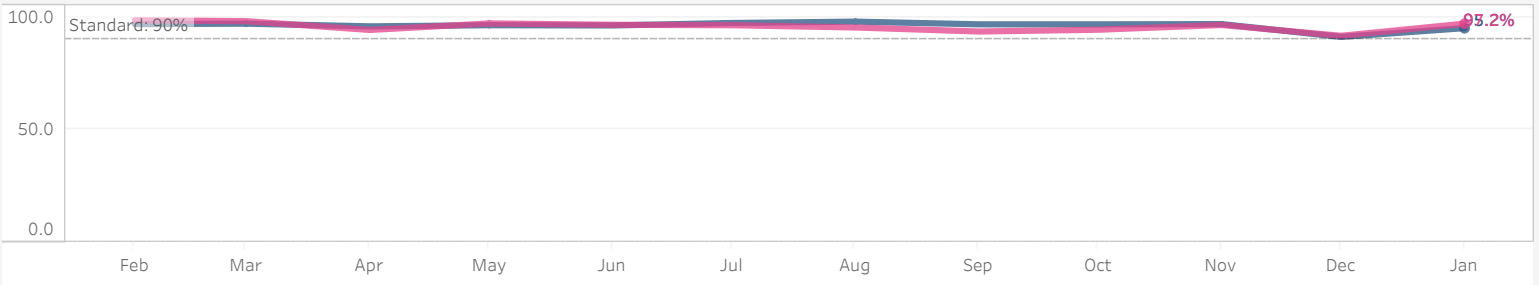
Latest performance by Health Board



Variance against Standard (12 month avg)



Annual trend (%)



Annual change

▼-2.0

Data Source: [Screening Informatics], Data Updated on: 01-Mar-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Newborn Hearing Screening

Corporate Analytics

Select Indicator
Babies Completing Assessment within 3 Months

Select Area
Wales

Latest Month

87.5%
January 2024

Previous month

89.2%
December 2023

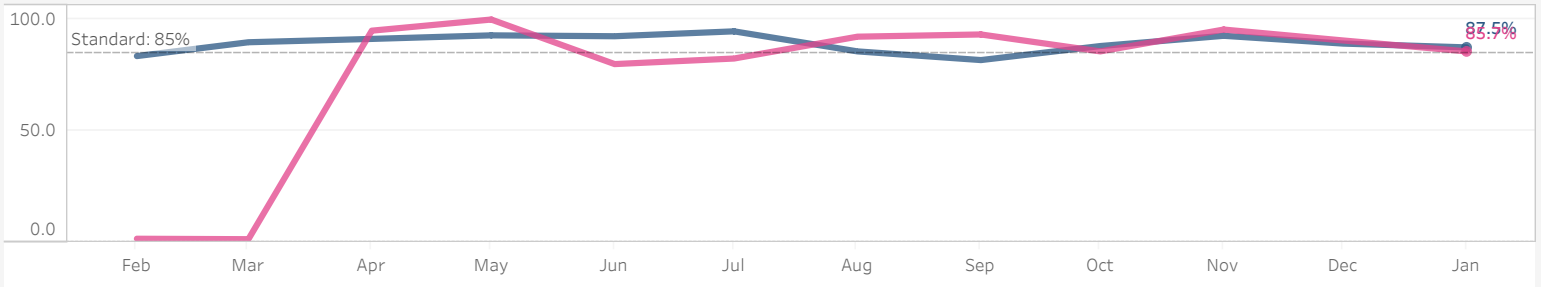
Latest performance by Health Board

Data unavailable at Health Board level due to small numbers

Variance against Standard (12 month avg)

Data unavailable at Health Board level due to small numbers

Annual trend (%)



Annual change

▲1.8

Data Source: [Screening Informatics], Data Updated on: 01-Mar-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Breast Test Wales

Corporate Analytics

Select Indicator
Assessment invitations given within 3 weeks of screen

Select Area
Wales

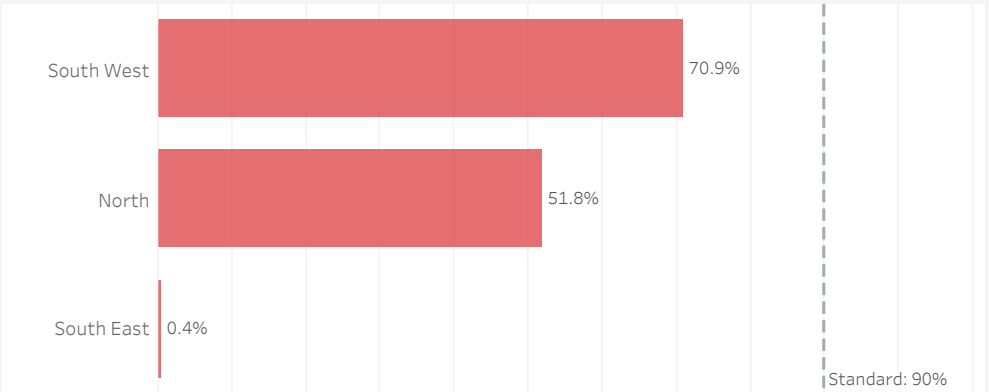
Latest Month

29.9%
February 2024

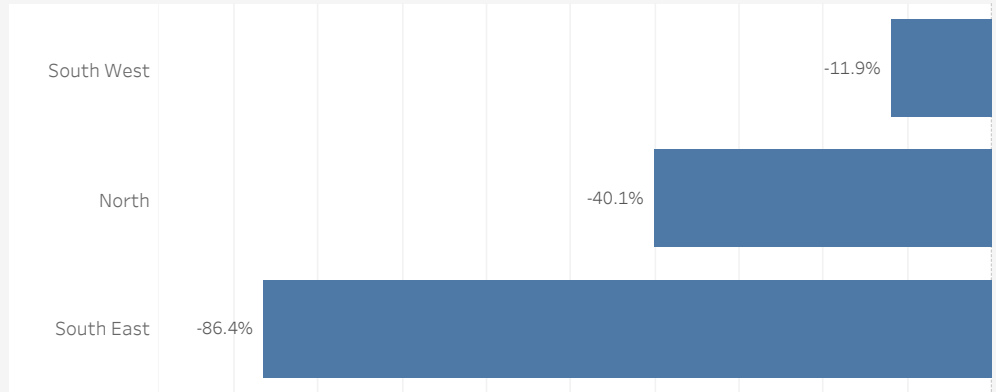
Previous month

38.3%
January 2024

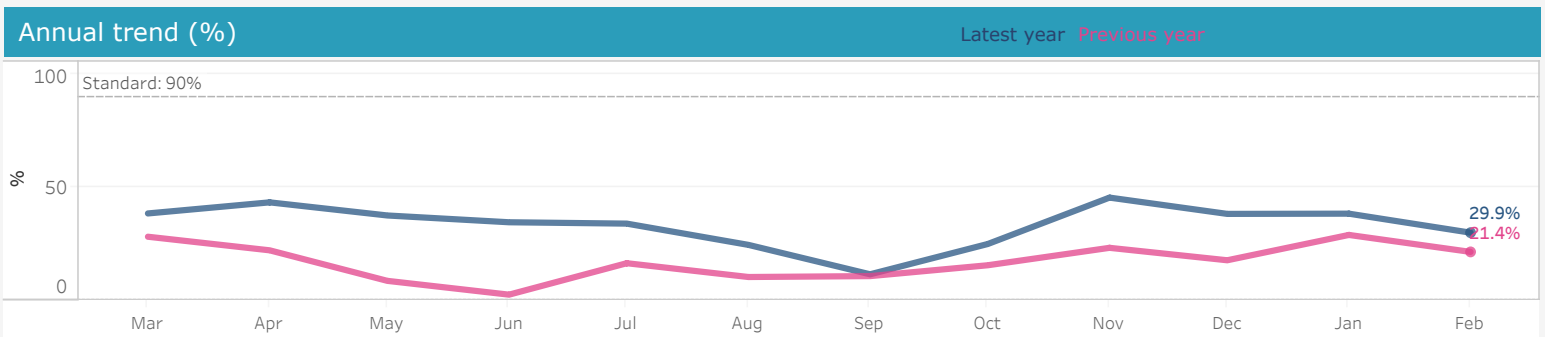
Latest performance by Region



Variance against Standard (12 month avg*)



Annual trend (%)



Annual change

▲8.5

Data Source: [Screening Informatics], Data Updated on: 05-Mar-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Breast Test Wales

Corporate Analytics

Select Indicator
Normal results sent within 2 weeks of screen

Select Area
Wales

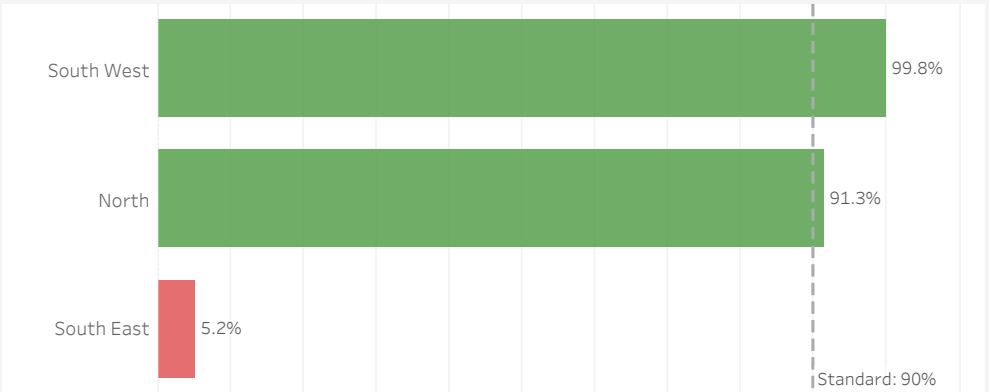
Latest Month

50.3%
February 2024

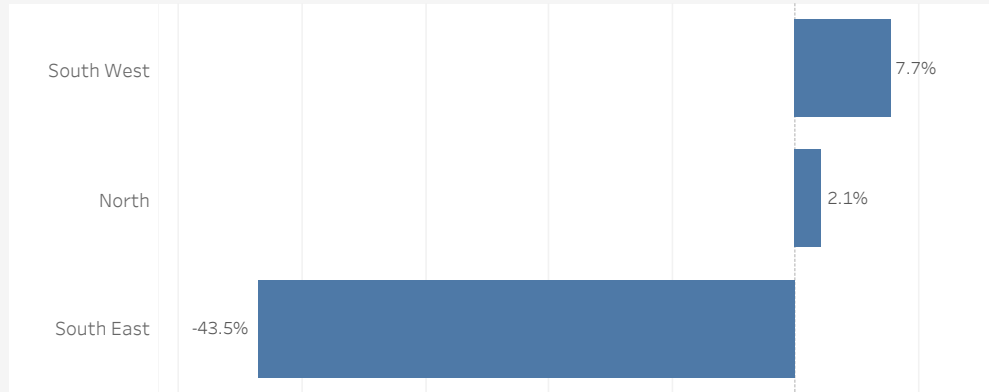
Previous month

39.5%
January 2024

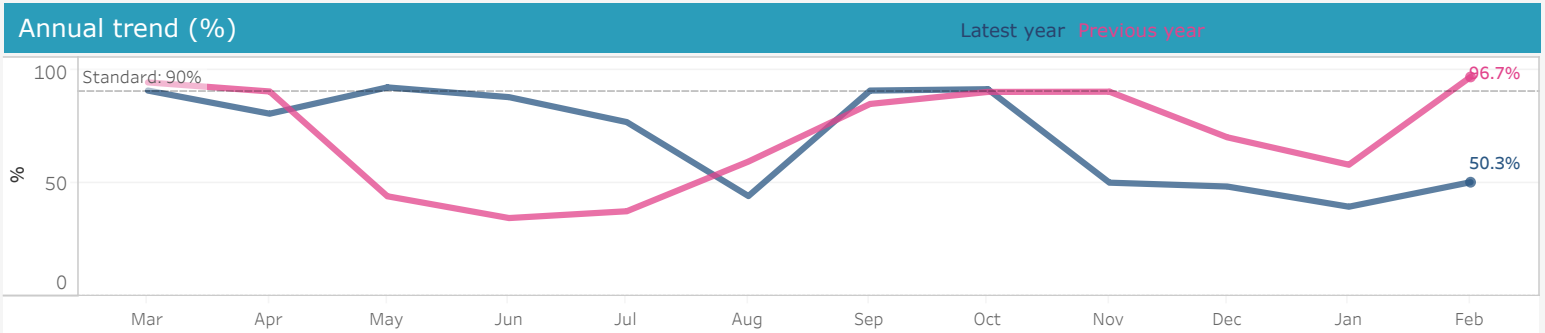
Latest performance by Region



Variance against Standard (12 month avg*)



Annual trend (%)



Annual change

▼-46.5

Data Source: [Screening Informatics], Data Updated on: 05-Mar-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Breast Test Wales

Corporate Analytics

Select Indicator
Round length (invited within 36 months)

Select Area
Wales

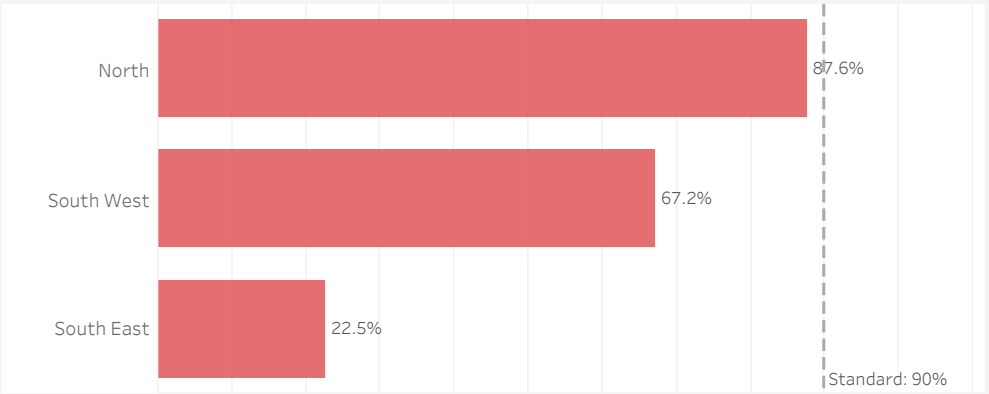
Latest Month

48.1%
February 2024

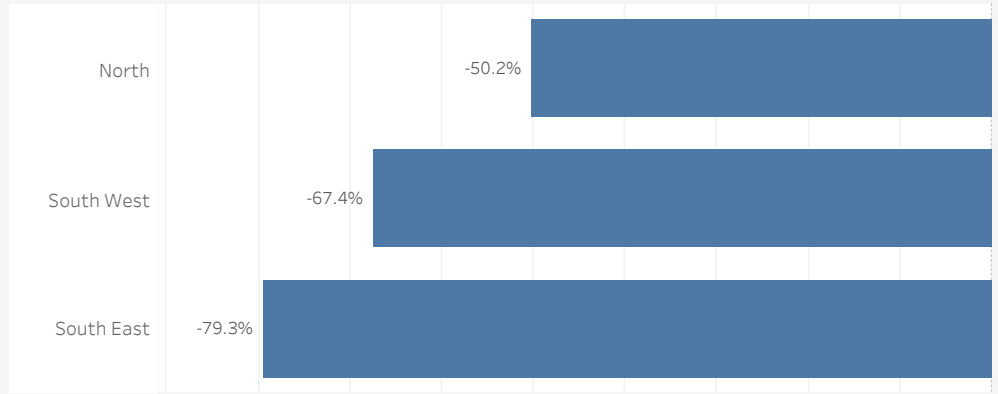
Previous month

45.0%
January 2024

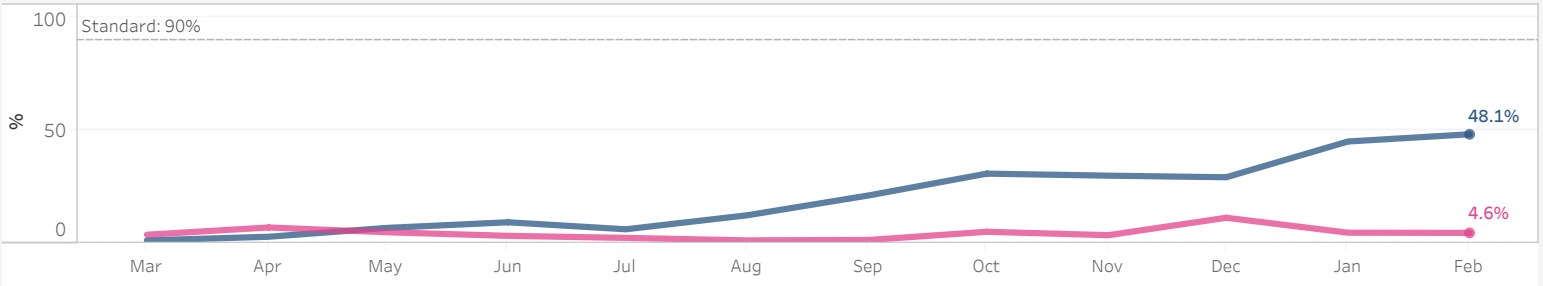
Latest performance by Region



Variance against Standard (12 month avg*)



Annual trend (%)



Annual change

▲43.5

Data Source: [Screening Informatics], Data Updated on: 05-Mar-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Cervical Screening Wales

Corporate Analytics

Select Indicator
Waiting Time for Screening Test Results (4 Weeks)

Select Area
Wales

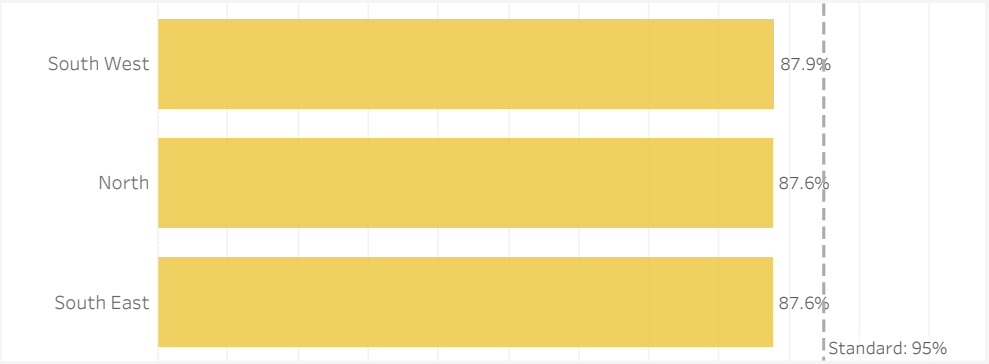
Latest Month

87.7%
February 2024

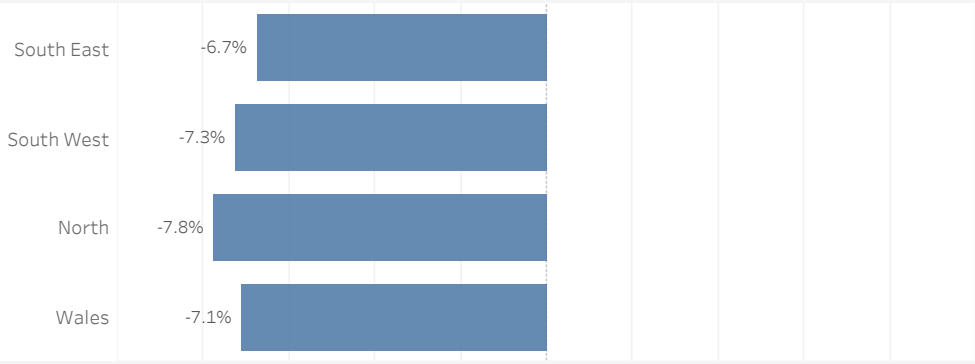
Previous month

84.4%
January 2024

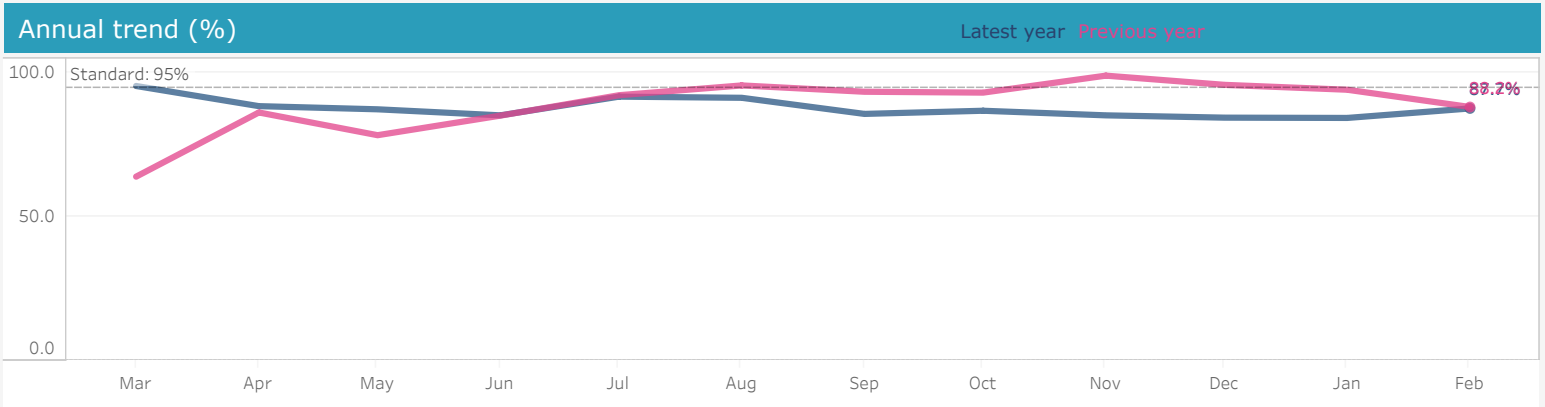
Latest performance by Region



Variance against Standard (12 month avg)



Annual trend (%)



Annual change

▼-0.5

Data Source: [Screening Informatics], Data Updated on: 01-Jan-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Cervical Screening Wales

Corporate Analytics

Select Indicator
Cervical Screening Age Appropriate Coverage - Combined

Select Area
Wales

Latest Month

68.2%

October 2023

Coverage is calculated at a fixed point in time and a 2 month delay in report production due to data entry and validation

Previous month

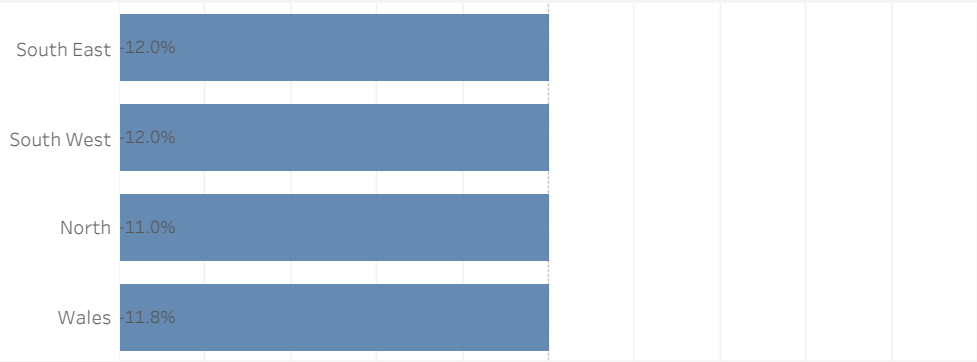
68.3%

July 2023

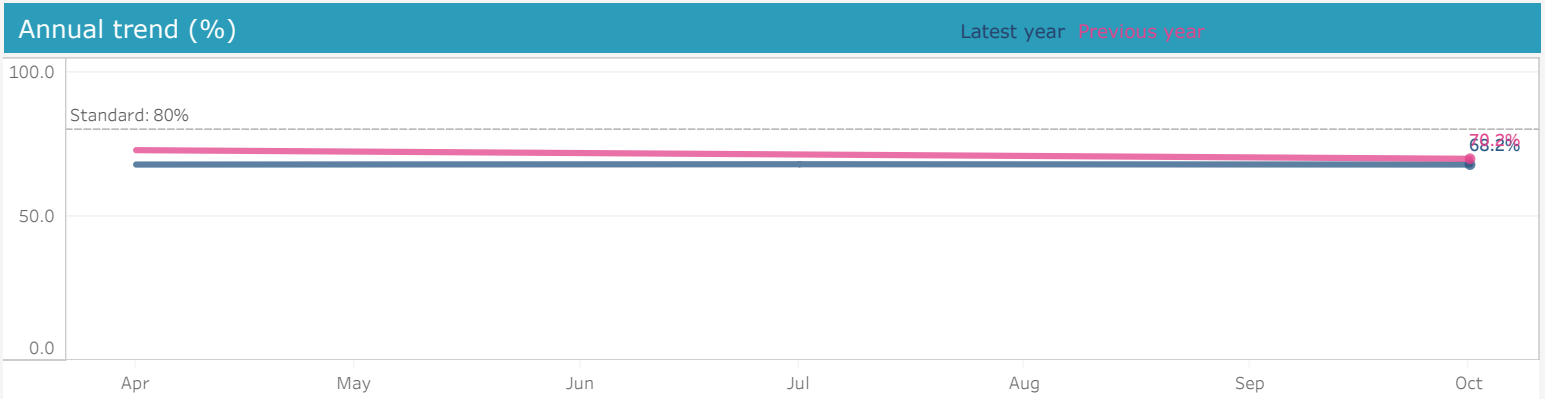
Coverage is calculated at a fixed point in time and a 2 month delay in report production due to data entry and validation

Latest performance by Region

Variance against Standard (12 month avg)



Annual trend (%)



Annual change

▼ -2.0

Data Source: [Screening Informatics], Data Updated on: 01-Jan-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Bowel Screening Wales

Corporate Analytics

Select Indicator
Bowel screening coverage

Select Area
Wales

Latest Month

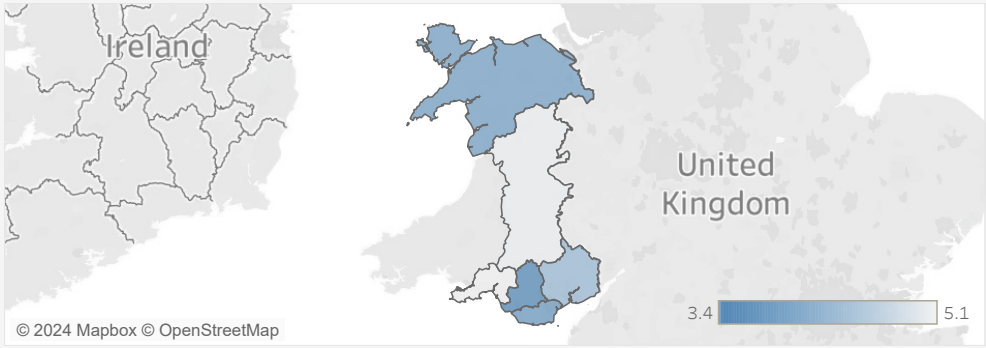
64.7%
February 2024

Previous month

64.3%
January 2024

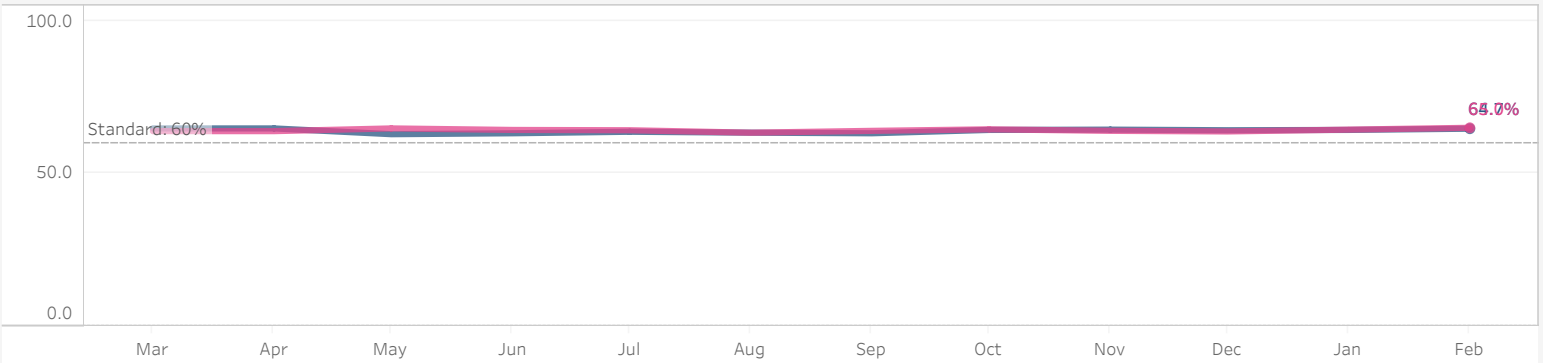
Latest performance by Health Board

Variance against Standard (12 month avg)



Annual trend (%)

Latest year Previous year



Annual change

▼-0.3

Data Source: [Screening Informatics], Data Updated on: 04-Mar-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Bowel Screening Wales

Corporate Analytics

Select Indicator
Waiting Time for Index Colonoscopy

Select Area
Wales

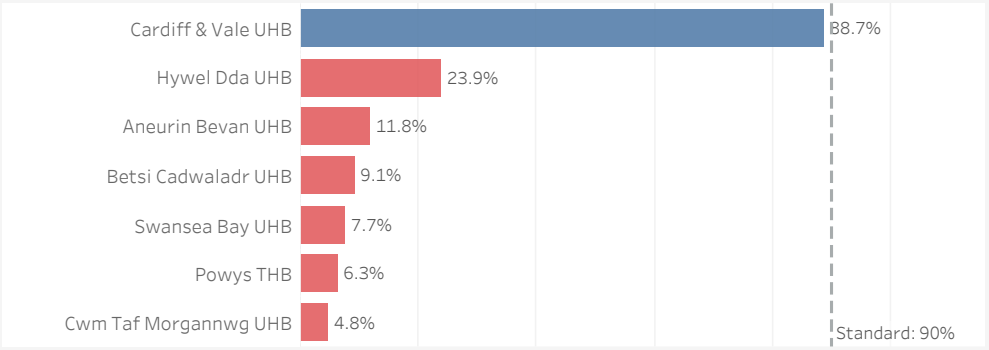
Latest Month

22.5%
January 2024

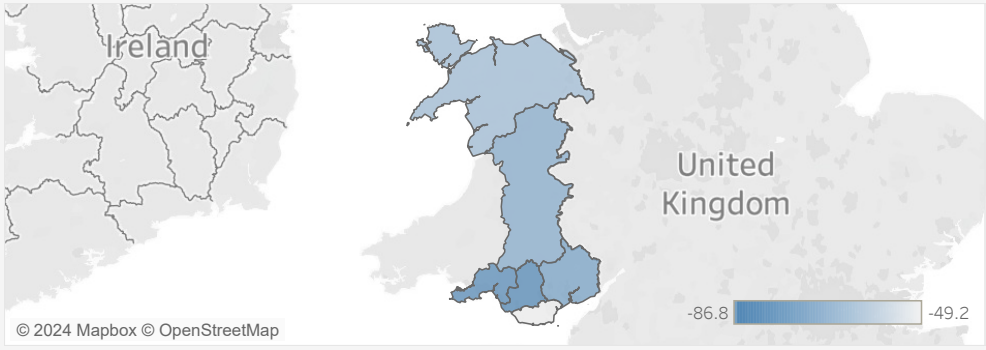
Previous month

22.9%
December 2023

Latest performance by Health Board

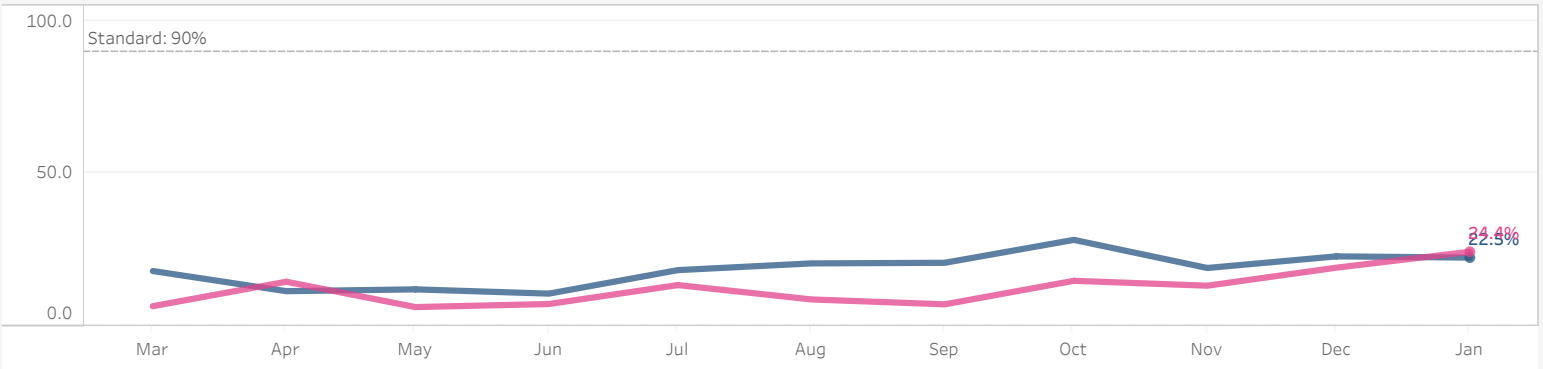


Variance against Standard (12 month avg)



Annual trend (%)

Latest year Previous year



Annual change

▼-1.9

Data Source: [Screening Informatics], Data Updated on: 04-Mar-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Diabetic Eye Screening Wales

Corporate Analytics

Select Indicator
Results Letters Printed (3 weeks)

Select Area
Wales

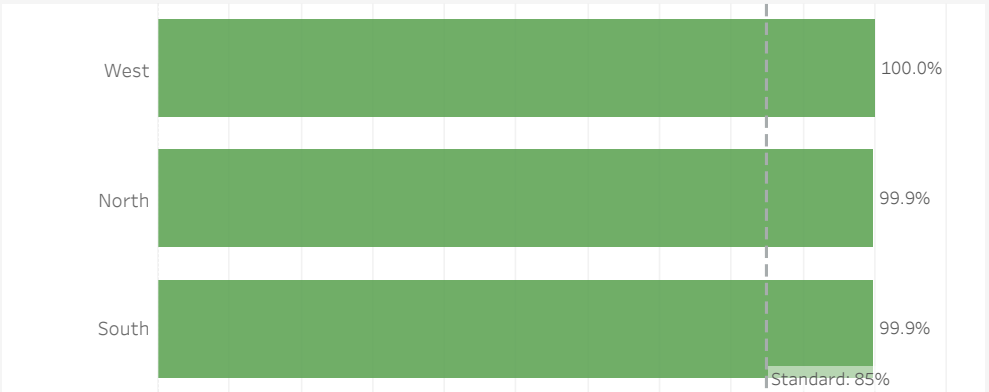
Latest Month

99.9%
February 2024

Previous month

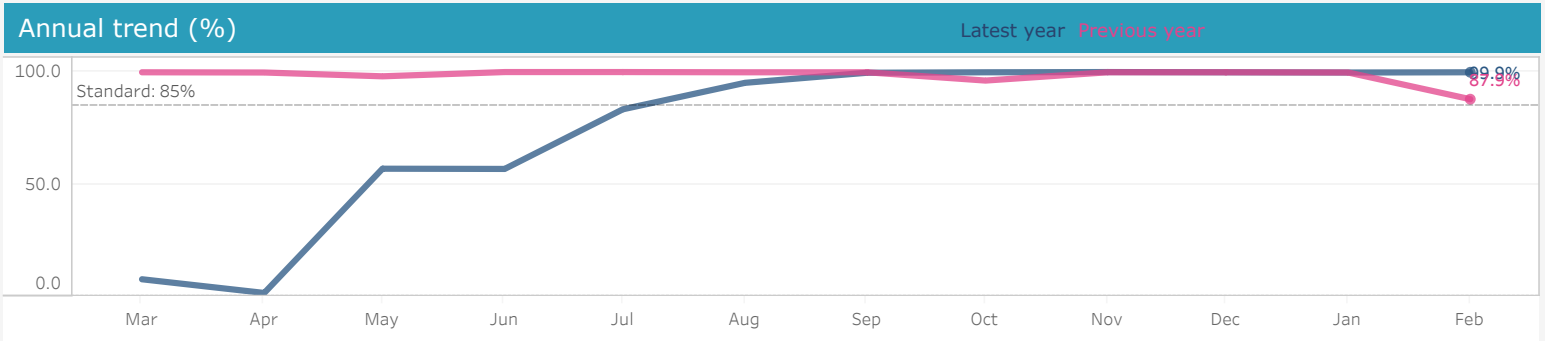
99.8%
January 2024

Latest performance by Region



Variance against Standard (12 month avg*)

Annual trend (%)



Annual change

▲ **12.0**

Data Source: [Screening Informatics], Data Updated on: 07-Mar-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Abdominal Aortic Aneurysm Screening

Select Indicator
Small AAA Surveillance Uptake

Select Area
Wales

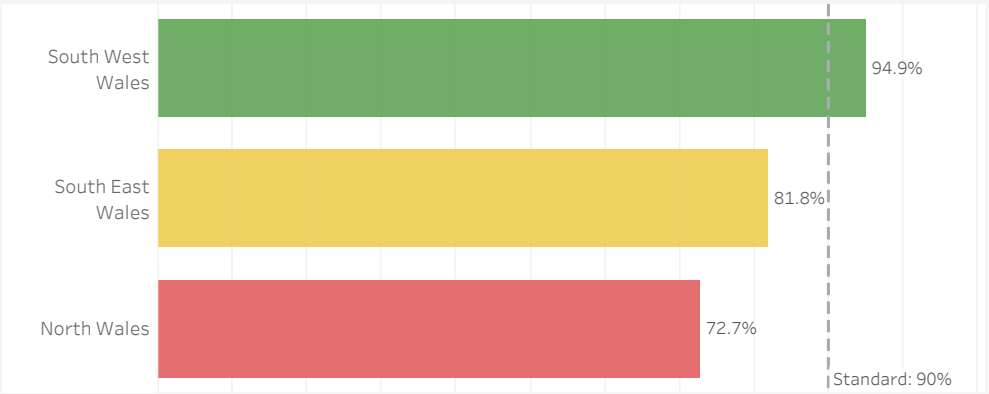
Latest Month

86.1%
February 2024

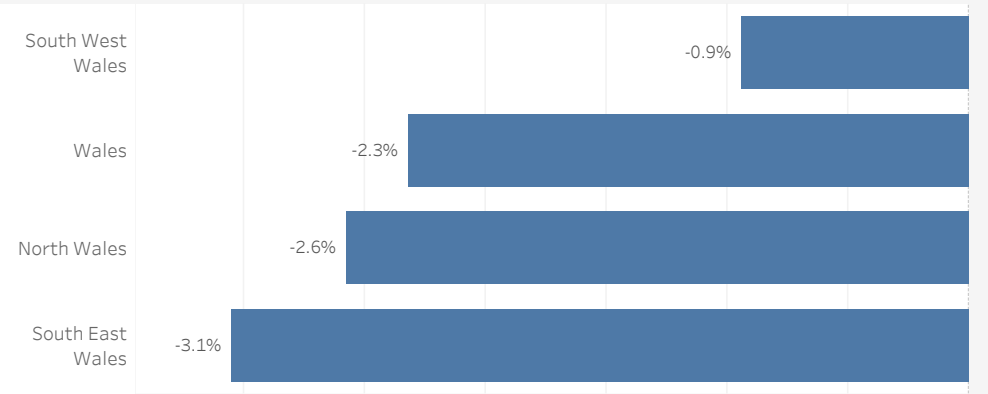
Previous month

83.0%
January 2024

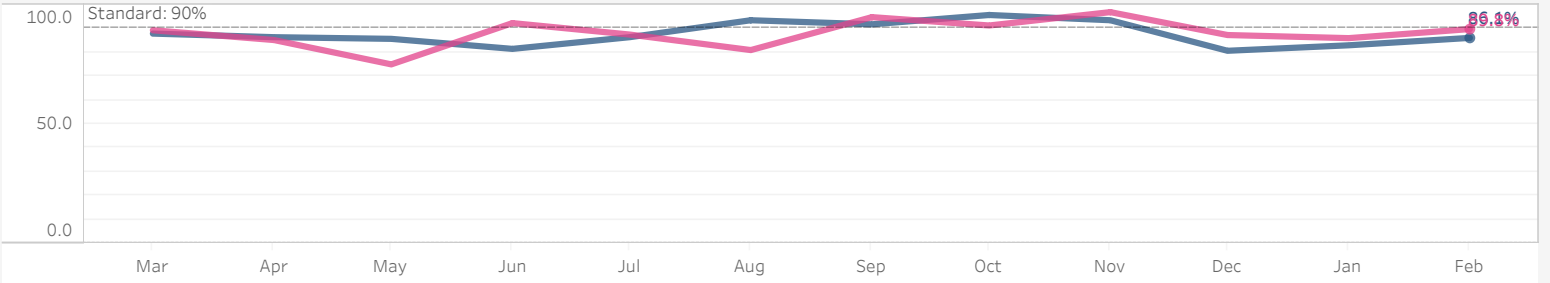
Latest performance by Region



Variance against Standard (12 month avg*)



Annual trend (%)



Annual change

▼-3.7

Data Source: [Screening Informatics], Data Updated on: 04-Mar-24, Data Source Rating: [Silver/Gold]

Performance & Assurance Dashboard - Abdominal Aortic Aneurysm Screening

Select Indicator
Medium AAA Surveillance Uptake

Select Area
Wales

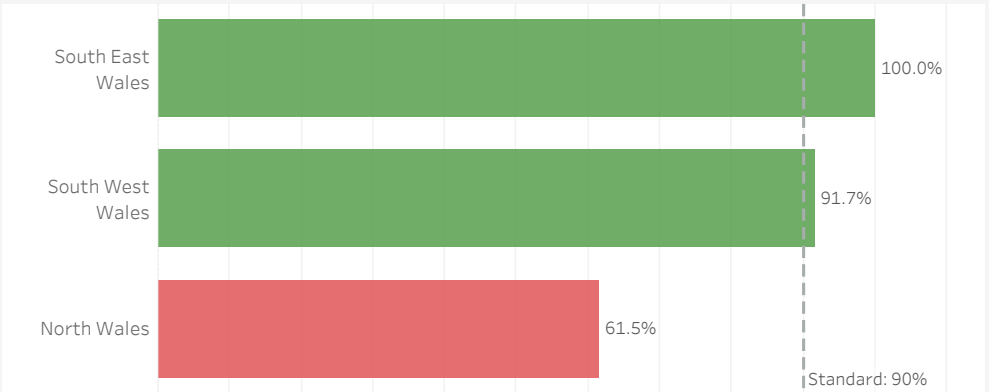
Latest Month

86.3%
February 2024

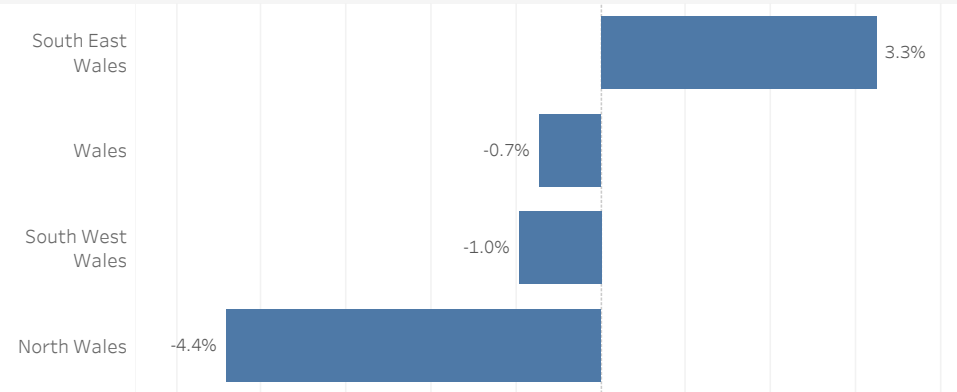
Previous month

73.8%
January 2024

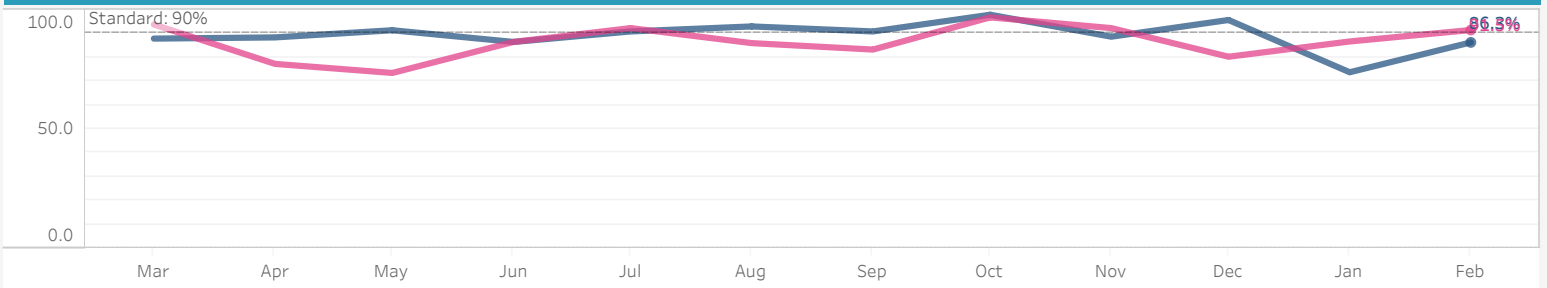
Latest performance by Region



Variance against Standard (12 month avg*)



Annual trend (%)



Annual change

▼-5.2

Data Source: [Screening Informatics], Data Updated on: 04-Mar-24, Data Source Rating: [Silver/Gold]

Key Service Indicators

Performance Dashboard - Additional Indicators

>10% outside target | Within 10% of target | Achieving target | Not available

Indicator	Target [1]	Timeframe		
Vaccination and Immunisation				
Influenza vaccination uptake among those aged 65+	75%	at 2 Jan 2024 70.6%	at 30 Jan 2024 71.5%	at 05 Mar 2024 72.3%
Influenza vaccination uptake among the under 65s in high risk groups	55%	36.6%	37.9%	38.9%
Influenza vaccination uptake among pregnant women	75%	Reported annually	Reported annually	Reported annually
Influenza vaccination uptake among healthcare workers	60%	33.8%	33.8%	36.3%
Influenza vaccination uptake among Public Health Wales staff	N/A	47.1%	47.7%	Not available
Influenza vaccination uptake among Public Health Wales front line staff	75%	48.4%	49.0%	Not available
Percentage of children who received 3 doses of the '6 in 1' vaccine by age 1	95%	Q1 23/24 94.2%	Q2 23/24 93.8%	Q3 23/24 94.5%
Percentage of children who received two doses of the MMR vaccine by age 5	95%	89.3%	88.9%	89.3%
Percentage of girls receiving the HPV vaccination by age 15	90%	85.3%	85.6%	77.3%
Percentage of children who received '4 in 1' Pre-School Booster with 2nd MMR dose by age 5	95%	89.7%	89.2%	89.6%
Healthcare Associated Infections	Target [1]	Dec	Jan	Feb
Clostridium difficile rate (per 100,000 population)	25	37.8	38.1	38.8
Staph aureus bacteraemia rate (per 100,000 population)	20	27.4	28.2	27.7
E. Coli bacteraemia rate (per 100,000 population)	67	74.8	74.4	73.9
Klebsiella sp bacteraemia rate (per 100,000 population)	10% annual reduction	23.9	24.0	23.9
P. Aeruginosa bacteraemia rate (per 100,000 population)		5.0	5.0	4.7
Microbiology	Target [1]	Q1 22/23	Q2 23/24	Q3 23/24
UKAS status of accreditation to ISO 15189:2012 / ISO 17025:2005	Accredited	Accredited	Accredited	Accredited
EQA performance (Bacteriology)	97%	96.0%	94.0%	87.0%
EQA performance (Virology)	100%	96.0%	98.0%	96.0%
EQA performance (Specialist and reference units)	100%	99.0%	99.0%	100.0%
EQA performance (Food, Water and Environmental Laboratories)	98%	98.8%	98.7%	97.8%
Turnaround time compliance (Bacteriology)	95%	94.1%	92.3%	93.8%
Turnaround time compliance (Virology)	95%	99.2%	98.5%	99.4%
Turnaround time compliance (Specialist and reference units)	95%	99.1%	99.5%	99.2%
Turnaround time compliance (Food, Water and Environmental Labs)	95%	98.0%	98.5%	97.9%
Turnaround time compliance urgent samples (Bacteriology/Virology)	97%	Reported annually	Reported annually	Reported annually

GIG CYMRU NHS WALES
Iechyd Cyhoeddus Cymru
Public Health Wales

Gweithio gyda'n gilydd i greu Cymru iachach

Working together for a healthier Wales