



GIG
CYMRU
NHS
WALES

Iechyd Cyhoeddus
Cymru
Public Health
Wales

Name of Meeting
Board

Date of Meeting
28 May 2020

Agenda item:
4.5.280520

Integrated Performance Report

Executive lead: Huw George, Deputy Chief Executive/ Executive Director Operations and Finance

Contributors: Huw George, Deputy Chief Executive and Executive Director of Operations and Finance; Executive Director of Public Health Services/Medical Director; Phil Bushby, Director of People and Organisational Development; Rhiannon Beaumont-Wood, Executive Director of Quality Nursing and Other Allied Health Professionals; Angela Fisher, Deputy Director of Finance; Ioan Francis, Head of Performance; Sally Attwood, Deputy Director, Strategic Planning and Performance

Approval/Scrutiny route: Executive Directors

Purpose

The purpose of the Integrated Performance Report is to provide an update on Public Health Wales' performance, including:

- our COVID-19 response
- Operational performance including indicators within the NHS Wales Delivery Framework
- Financial performance – month 1 2020/21
- Workforce performance
- Quality – Putting Things Right

Please note that in light of significant organisational wide support being provided to the COVID-19 response, some performance related information was not available at the time of reporting.

Recommendation:

APPROVE

CONSIDER

RECOMMEND

ADOPT

ASSURANCE

The Board is asked to:

- **Discuss** and scrutinise the paper and provide feedback and comments

Link to Public Health Wales [Strategic Plan](#)

Public Health Wales has an agreed strategic plan, which has identified seven strategic priorities and well-being objectives.

In order for Public Health Wales to deliver the strategic plan, effective performance management arrangements need to be in place to monitor and report on progress against achieving our strategic priorities to improve health outcomes. This intelligence is used to draw the Board's attention to areas of underperformance and is fundamental for effective and efficient decision making.

This report contributes to the following:

Strategic Priority/Well-being Objective	All Strategic Priorities/Well-being Objectives
--	--

Summary impact analysis

Equality and Health Impact Assessment	An Equality and Health Impact Assessment is not required. Equality and Health Impact Assessments will be completed as part of delivery of the specific actions within the Plan.
Risk and Assurance	Our Strategic Risks are detailed within Our Strategic Plan
Health and Care Standards	This report supports and/or takes into account the Health and Care Standards for NHS Wales Quality Themes All themes
Financial implications	An update on the organisation's financial performance is enclosed
People implications	An update on the organisation's people performance is enclosed

1. Purpose / situation

The purpose of the Integrated Performance Report is to provide the Board with an update on Public Health Wales' performance. As a result of the current pandemic and to mobilise an effective response, the arrangements underpinning the implementation of our long term strategy have been stood down. This means that the performance report includes:

- information on our COVID-19 response
- operational performance including indicators within the NHS Wales Delivery Framework
- Financial performance – month 1 2020/21
- Workforce performance
- Quality – Putting Things Right

2. Background

The Integrated Performance Report is discussed and scrutinised at each Board meeting as part of the regular agenda items.

3. Description/Assessment

A summary of key performance highlights and key performance issues by Strategic Priority area is provided in the main body of the report. As we are moving towards providing data in dashboard form, the attached is a powerpoint presentation of screenshots from a number of dashboards as well as data derived from operational systems.

Links to the dashboards are below for information:

PHW Rapid COVID-19 surveillance (*publically available*)

<https://public.tableau.com/profile/public.health.wales.health.protection#!/vizhome/RapidCOVID-19virology-Public/Headlinesummary>

COVID-19 Executive Dashboard (*not publically available*)

<https://phw-tableau.cymru.nhs.uk/#/site/CorporateAnalyticsPreProduction/views/WorkforceReallocationLevelsofResilience/ExecutiveDashboard?iid=1>

COVID-19 Staff Absence Dashboard (*not publically available*)

<https://phw-tableau.cymru.nhs.uk/#/site/CorporateAnalyticsPreProduction/views/COVID-19StaffAbsenceDashboard/COVID-19SicknessAbsence?iid=1>

3.1 Well-being of Future Generations (Wales) Act 2015



Ensures Public Health Wales is able to successfully monitor the delivery of its functions; assess areas of underperformance; and can use this intelligence and knowledge to aid decision making.



Effective and efficient decision making by Senior Managers, Executive Team and the Board is paramount to successful performance of the organisation in order for it to achieve its purpose, whilst preventing the potential to cause harm through underperformance.



The development of Public Health Wales' Long Term Strategy and Integrated Medium Term Plan was grounded in collaboration and integration across our workforce. To demonstrate that the organisation is achieving what it set out to achieve over the short, medium and long term, high quality monitoring and reporting of information is essential through the integrated performance report.



Reporting of data and information through the integrated performance report requires collaboration across the organisation to ensure timely delivery of key service, quality, workforce and financial data. The potential for the development of business intelligence tools will require close working relationships with Directorates and especially Informatics to maximise potential.



To ensure compliance with the Welsh Audit Office Structured Assessment, agreeing and reporting Division / Directorate level performance measures will require involvement across the full breadth of the organisation. Monitoring and reporting against the strategic plan will involve working closely with staff to ensure accurate and timely intelligence for the Executive Team and Board.

4. Recommendation

The Public Health Wales Board is asked to:

- **Discuss** and scrutinise the paper and provide feedback and comments