

Name of Meeting Board Date of Meeting 30 May 2019 Agenda item: 10.5.300519

Board Assurance Framework

Executive lead:	Tracey Cooper, Chief Executive		
Author:	Eleanor Higgins, Corporate Governance Manager (cover paper) John Lawson, Chief Risk Officer (Board Assurance Framework)		

Approval/Scrutiny	Business Executive Team – 20 May 2019
route:	

Purpose

The purpose of this report is to provide the Board with an update regarding any significant changes to the strategic risks contained in the Board Assurance Framework (BAF) (that could prevent the delivery of one or more strategic priorities) and action being taken to manage those risks.

Recommenda	ation:			
APPROVE	CONSIDER	RECOMMEND	ADOPT	ASSURANCE
\boxtimes	\boxtimes			
The Board is a	sked to:			
 The Board is asked to: Consider the Board Assurance Framework (BAF) and note the updates provided since the Board meeting held on 30 March 2019; Note the updates provided; and Approve the revised "due dates". 				

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Link to Public Health Wales Strategic Plan

Public Health Wales has an agreed strategic plan, which has identified seven strategic priorities.

This report contributes to all of the Strategic Priorities

Summary impact analysis			
Equality and Health Impact Assessment	No decision is required		
Risk and Assurance	This is the Board Assurance Framework		
Health and Care Standard	This report supports and/or takes into account the <u>Health and Care Standards for</u> <u>NHS Wales</u> Quality Themes Governance, Leadership and Accountability		
Financial implications	No financial implications		
People implications	No people implications		

1. Purpose / situation

The purpose of this report is to provide the Board with an update regarding any significant changes to the strategic risks contained in the Board Assurance Framework (BAF) (that could prevent the delivery of one or more strategic priorities) and action being taken to manage those risks. The BAF is attached at **Appendix 1**.

2. Background

The Board Assurance Framework (BAF) describes how Public Health Wales is provided with assurances on the delivery of its core purpose of "working to achieve a healthier future for Wales" supported by its seven strategic priorities outlined within the Integrated Medium Plan 2018/19 – 2020/21, and through robust risk management processes. The organisation's seven strategic priorities are:

Number	Strategic Priority
1	Influencing the wider determinants of health
2	Improving mental wellbeing and building resilience
3	Promoting healthy behaviours
4	Securing a healthy future for the next generation
	through a focus on early years

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5	Protecting the public from infection and environmental threats to health
6	Supporting the development of a sustainable health and care system focused on prevention and early intervention
7	Building and mobilising knowledge and skills to improve health and wellbeing across Wales

The BAF supports the Annual Accountability Report, which includes the Annual Governance Statement (AGS). The term "BAF" has been used with in NHS settings for a number of years. For the purpose of clarity, this document provides the overall narrative description of the system of assurance operating within the Trust.

The BAF is designed to support the Board in the delivery of its Strategy as outlined with its 3 year Integrated Medium Term Plan (IMTP). The IMTP is underpinned by an annual Operational Plan, which provides more detail on the strategic objectives for the year. The BAF also serves to inform the Board of the strategic risks threatening the delivery of the organisations' objectives. The BAF aligns strategic risks, key controls, the risk appetite and assurance on controls alongside each priority. Gaps are identified where key controls are insufficient to mitigate the risk of non-delivery of objectives. This enables the Board to develop and monitor action plans intended to close the gap.

3. Description/Assessment

The BAF attached to this report (Appendix 1) incorporates all updates provided up to and including 22 May 2019. As part of the routine Business Executive Team agenda, the Executive Team considered the risks and significant issues at their meeting on 20 March 2019.

The Boards attention is drawn to the updates provided within the appendix which are summarised below.

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Risk 1	There is a risk that Public Health Wales will find	Director of People and	1 1 Doployment /	
	itself without the workforce it requires to deliver on its strategic objectives. This would be caused by a lack of staff with the relevant skills and / or cultural fit in the external market / education system, internally due to a lack of staff skills and behaviour development, career mobility and succession planning and talent management, or due to undesirable employee attrition.	Organisational Development	1.1 Deployment / completion of corporate approach to succession planning and talent management.	This action had previously been marked as complete. It has been reintroduced with the following update: Following the initial paper in 18/19 outlining the proposed approach, we will complete an initial talent and succession exercise of senior roles during 19/20 and look to roll this out more broadly during the following year. Completion of senior exercise by March 2020. Request due date of March 2020
			1.2 From returned workforce plans and wider discussion around ways of working to support the IMTP, an organisational level workforce plan will be created to cover the course of the IMTP	This action had previously been marked as complete. It has been reintroduced with the following update: Linking to the timescales relating to IMTP, complete a 3- year workforce plan for the organisation drawing together information from directorate and priority plans Request due date of December 2019

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			1.3 Further to 2 above and following discussions with Executive, pull together an organisational level workforce strategy in support of the organisation's long term strategy	This action had previously been marked as complete. It has been reintroduced with the following update: Building on the work from 18/19 we will conclude a workforce strategy that supports PHW's long term strategy. This will also link to the work being undertaken by HEIW as they develop a workforce strategy for the health and social care system. Work will be completed and taken to the Board in January 2020 for final approval. This work is dependent on securing suitable resource to help complete.
			Controls and assurances	January 2020 People and Organisational Development workplan has been removed as a 'source of control'.
Risk 2	There is a risk that Public Health Wales will cause significant harm to a patient, service user or staff member. This will be caused by misdiagnoses or	Executive Director Quality, Nursing and Allied Health Professionals	2.1 Development of an effective management system for updating and disseminating new and revised policies and procedures and	There are five progress updates within this action. Two are complete, one is due for completion in October 2019. Two have a formal request to

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incorrect identification of serious health condition the provision of inappropriate clinical advice or the failure of staff to follow correct procedures.	Ensure Directorates have an effective mechanism for updating Standard Operating Procedures (SOPs) when new legislation/ guidance available	extend the due date to October 2019 to align all due dates. The following update has been provided: Further progress has been made on updating policies and procedures e.g. incident management, IP&C policies. Additional work still needs to be undertaken in relation to developing an effective system for disseminating new and revised policies (in addition to placing them on the intranet) and will be progressed as the corporate governance team recruitment process is completed. Request to extend due date to March 2020
	2.2 Development of an effective mechanism to inform staff of new/ updated policies and procedures	There are two progress updates within this action. One is complete and the other has a formal request to extend the due date to October 2019 to align with the due dates and action in 2.1 above.

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deliver a sustainable, high quality and effective infection and screening services. This will be caused by a lack of sufficient workforce capacity; over-relianceMedical DirectorPlan3.2 Delivery of the Infection Service Transformation ProgrammeThe Board is asked note the update pro3.3 Delivery of the Screening for the FutureThe Board is asked note the update pro	e provided
high quality and effective infection and screening services. This will be caused by a lack of sufficient workforce capacity; over-reliance3.2 Delivery of the Infection Service Transformation ProgrammeThe Board is asked note the update pro3.3 Delivery of the Screening for the FutureThe Board is asked note the update pro	e provided
caused by a lack of sufficient workforce capacity; over-relianceProgramme3.3 Delivery of the Screening for the FutureThe Board is asked note the update pro	
capacity; over-reliance Screening for the Future note the update pro	
on existing Programme	
systems/procedures, lack of sufficient change capacity and an estate and infrastructure which3.4 Review to ensure that our Screening and Microbiology operating systems are all 'failsafe'The Board is asked note the update pro- systems are all 'failsafe'	
is not fit for purpose. 3.5 Implementation of UK National Screening Committee recommended new tests (Primary Human Papilloma Virus Testing, HPV and Faecal Immunochemical Testing, FIT) Implementation of Primary Human Papilloma Virus Testing, in October 2018.	<u>n of</u> <u>n</u> <u>s Testing</u> ical completed
Faecal Immunocher Testing (FIT) for Bod Screening Program Implementation state as planned in Januat a phased implement with 1 in 28 invited screening across W offered a FIT test. People who a receive a FIT are selected randomly	or Bowel gramme: n started January as ementation vited for ss Wales ho are to re

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		the entire eligible population in Wales who are due for bowel screening and not from specific geographical locations. The phased implementation will continue until the summer 2019, allowing enough time for processes to be fully developed and tested as well as uptake and positivity rates to be monitored. If results of the phased implementation are as expected, national rollout will begin in the summer and FIT test will replace the current GFOBt test for the whole eligible population in Wales.
		To account for the phased implementation of FIT, and a legal challenge during the procurement process which was eventually dismissed (as reported previously), the Board is asked to approve an extension

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	for this action to September 2019.
3.6 Implementation of Cervical Screening Information Management System (CSIMS)	Considerable delay was initially experienced in obtaining essential demographic information. This prevented progress to original timescales. Partner organisations have now provided the data and the project has now commenced. CSIMS system development and testing is progressing. Following robust service acceptance testing by CSW colleagues, it is anticipated that full implementation will take place by end of Quarter 2, 2019/20.
	To account for the initial delay to the project and the need for robust service testing, the Board is asked to approve an extension for this action to September 2019.
3.7 Implementation of risk-based diabetic eye screening	The Board is asked to note the update provided

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			3.8 Delivery of Estates Action Plan and Health / Safety Action Plan	The Board is asked to note the update provided
			Sources of Assurance	 Three new sources of assurance have been identified: introduction of the National Health Protection Transformation Board, Screening for the Future Programme Board and the Public Health Services Directorate Leadership monthly meetings
			Controls	a new control has been identified in relation to the introduction of the National Health Protection Service Implementation (including investment) Plan
Risk 4	There is a risk that Public Health Wales will suffer a major IT security breach resulting in a failure in service delivery and/or loss of personal data. This will be caused by a cyber-attack made with malicious intent either directly against Public Health Wales or if we	Deputy Chief Executive, Executive Director Operations and Finance	Assuring Group	The Board is asked to note that the assuring group for this risk has been identified as the Knowledge, Research and Information Committee The Board is asked to note the update including

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	suffer collateral damage from a wider ranging cyber-attack.			a number of completed actions.
Risk 5	Health Wales will fail to effectively influence stakeholders and support others to deliver the population health gains required to achieve its	Interim Executive Director Health and Wellbeing	Current risk score	The Board is asked to note that the likelihood of this risk has been reduced from 4 to 2, consequently reducing the current risk score from 10 to 20
	purpose. This will be caused by an insufficient investment and delivery of support by our key stakeholders including to the people of Wales, Welsh Government, NHS Wales, PSBs and the Third Sector.		5.3 Subject to a realignment of resources, invest in people to co-produce, maintain and evaluate content for the effective delivery of timely and appropriate information to the public.	The Board is asked to note the update. The action has turned to red. No requested change to due date has been made. This will be followed up with the lead Executive
			5.4 Understand the extent to which behavioural change theory is currently used in programmes to change people's behaviours, and identify where knowledge and skills need developing across the public health workforce	These actions have been delayed due to recruitment delays. The timelines have been revised in the IMTP and are now due for delivery in August 19. The action has turned to red. No requested change to due date has been made. This will be followed up with the lead Executive
			5.10 Agree and establish a process to take forward the recommendations in the Long Term Conditions – Investment in Prevention paper	The Board is asked to note the update. The action has turned to red. No requested change to due date has been made. This will be followed up with the lead Executive

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	emergent technologies, their potential application and having insufficient skills to develop the case for investment.		Assuring Group	note that the assuring group for this risk has been identified as the Knowledge, Research and Information Committee
Risk 7	There is a risk that Public Health Wales will fail to sufficiently consider, exploit and adopt new and existing technologies. This will be caused by the inability to keep up to date with relevant new and	Chief Executive	Executive sponsor	The Board is asked to note that the Executive sponsor has been changed from Tracey Cooper to John Boulton, Director for NHS Quality Improvement and Patient Safety The Board is asked to
Risk 6	There is a risk that Public Health Wales will fail to secure and align resources to deliver on its strategic priorities. This will be caused by funding cuts or inability to make required savings, generate income or move resources within the organisation	Deputy Chief Executive, Executive Director Operations and Finance	Executives and Chairs5.12 Subject toidentification of newresource, increasesupport to third sectororganisations throughthe co-design anddelivery of the PHWCommunitiesProgramme.6.2 Develop revisedPerformanceManagement Frameworkincluding how we trackprogress against ourLong Term Strategy andoutcome basedperformance metrics	The Board is asked to note the update. The action has turned to red. No requested change to due date has been made. This will be followed up with the lead Executive This action has now been marked as completed
			agreed by NHS Chief Executives and Chairs	

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		7.2 Development of a framework for embedding a culture of innovation	The Board is asked to note that this action is now complete
		7.4 Development of a formal working relationship with the Life Sciences hub	The Board is asked to note the update and approve the revised "due date" to September 2019
		7.5 Establishment of a New Technology and Innovation Advisory Forum to advise the Board	The Board is asked to note the update and approve the revised "due date" to December 2019
	-	7.6 Recruitment of a dedicated Non-Executive Director for Life Sciences	The Board is asked to note the update and approve the revised "due date" to September 2019

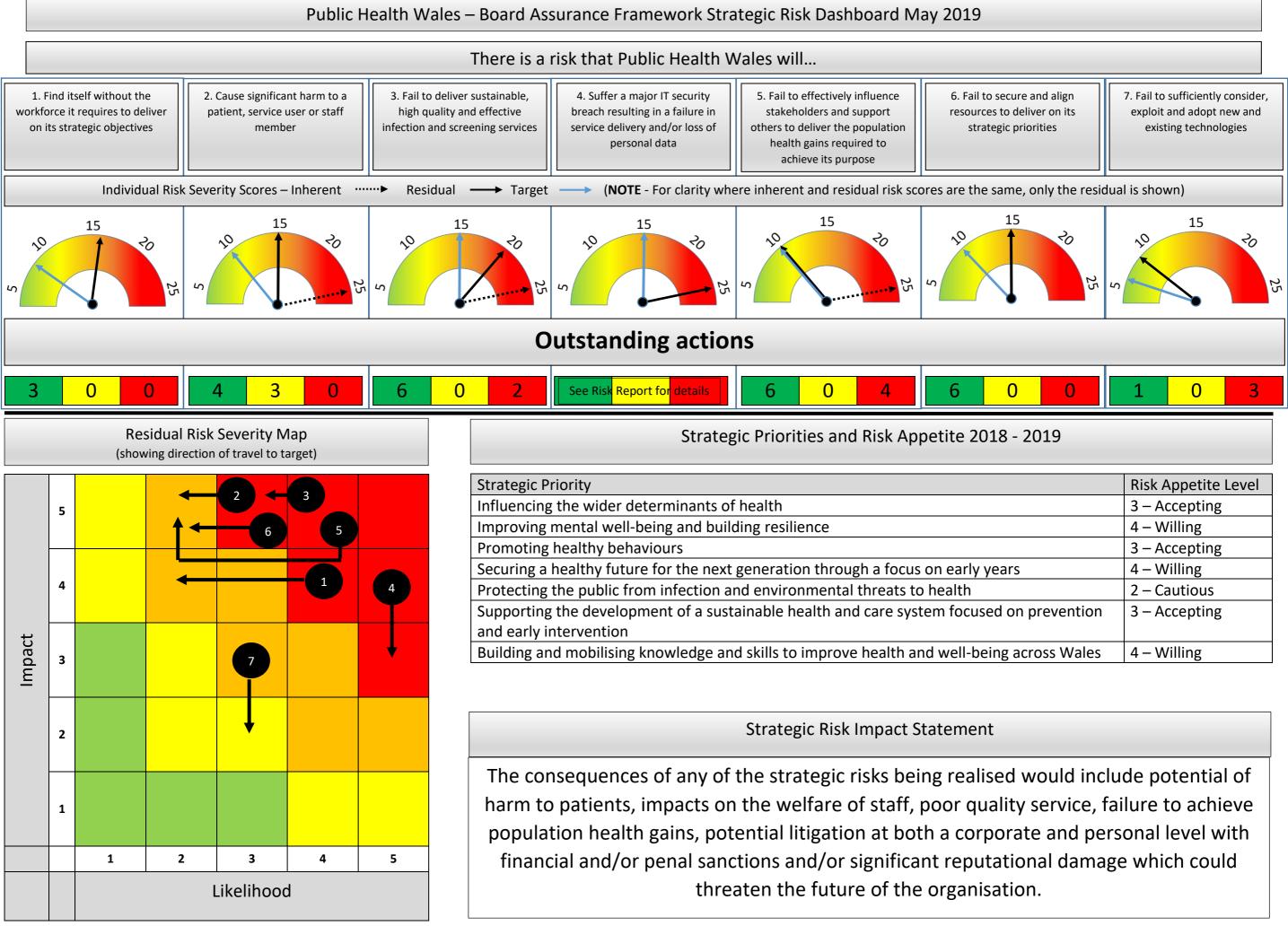
4. Recommendation

The Board is asked to:

- Consider the Board Assurance Framework (BAF) and note the updates provided since the Board meeting held on 30 March 2019;
- Note the updates provided; and
 Approve the revised "due dates".

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Public Health Wales – Board Assurance Framework Strategic Risk Dashboard May 2019



	Risk Appetite Level
	3 – Accepting
	4 – Willing
	3 – Accepting
ars	4 – Willing
	2 – Cautious
on prevention	3 – Accepting
g across Wales	4 – Willing

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	Applicable Strategic Priorities Board Assurance Framework										
			Risk 1 There is a risk that Public Health Wales will find itself without the workforce it requires to deliver on its strategic objectives. This would by a lack of staff with the relevant skills and / or cultural fit in the external market / education system, internally due to a lack of staff s behaviour development, career mobility and succession planning and talent management, or due to undesirable employee attriti							aff skills and	
Influe	encing the wider determinants of health	X									
Impro resilie	oving mental well-being and building ence	Х									
Prom	oting healthy behaviours	Х					Risk Score				
Secur	ring a healthy future for the next		Inherent	Risk			Current	t Risk	Target risk		
gener	ration through a focus on early years	X	Likelihood li 4	mpact 4	16	Likelihood 4	Impact 4	16	Likelihood 2	Impact 4	8
	ecting the public from infection and onmental threats to health	x		SI	ponsor and Assu	ance Group				Risk Decision	
health	orting the development of a sustainable h and care system focused on ention and early intervention	x	Executive Sponsor		Phil Bushby, Director of People and Organisational Development				Treat		
	ing and mobilising knowledge and skills prove health and well-being across s	x	Assuring Group		People and Organisational Development Committee						
	GAPS		ONTROLS	I				GAPS IN ASSUR	ANCE		
1. 2. 3.	An implemented corporate approach to There is no Organisational level workfo Workforce strategy to support the PHV	orce pl	an	nent							
					ACTION P	LAN					
Actio	n Plan			Owner	Progress Up	odate					Due Date
1.1	1.1 Deployment / completion of corporate approach to succession planning and			Matthev Browne	and success	Following the initial paper in 18/19 outlining the proposed approach, we will complete an initial talent and succession exercise of senior roles during 19/20 and look to roll this out more broadly during the following year. Completion of senior exercise by March 2020.					Request change of due date to March 2020
1.2 From returned workforce plans and wider discussion around ways of working to support the IMTP, an organisational level workforce plan will be created to cover the course of the IMTP			Karen Williams		Linking to the timescales relating to IMTP, complete a 3-year workforce plan for the organisation drawing together information from directorate and priority plans.					Request change of due date to December 2019	
1.3	Further to 2 above and following discus organisational level workforce strategy term strategy		· · · ·	Phil Bus	strategy. The for the heal	his will also link to th and social care	o the work beir e system. Worl	nclude a workforce strang ng undertaken by HEIW k will be completed and on securing suitable reso	as they develop taken to the Bo	a workforce strategy ard in January 2020	Request change of due date to January 2020

EXISTING CONTROLS		SOURCES OF ASSURANCE			
Control	Owner	Assurance	Owner		
Microbiology action plan	Quentin	Detailed Stabilisation and Transformation Action Plans and regular meetings of Public Health	Quentin		
	Sandifer	Services Directorate leadership Team	Sandifer		
Training plan through the Deanery		Annual training placements and evaluation, trainee engagement and satisfaction survey, Deanery	Brendan		
		reports and routine meetings	Mason		
Medical Job Planning (including all Public Health Consultants from backgrounds other		Job Planning reports and meetings – all verified by Medical Director	Brendan		
than medicine)			Mason /		
			Andrew Jones		
Personal Development reviews	Phil Bushby	People and OD performance report	Lisa Whiteman		
		Regular update papers (2 per year) provided to Committee by Director of People and OD			
Detailed workforce Planning, including learning needs analysis		People and OD performance report	Karen Williams		
	_	Regular update papers (2 per year) provided to Committee by Director of People and OD			
People and OD Management Information including People Performance Reports,		People and OD performance report provided monthly including key people metrics. Specific in depth	Joe O'Brien		
detailed recruitment MI, appraisal rates and attrition rates		have been commissioned and executed in respect of sickness absence, staff turnover / attrition and			
		gender diversity			
Staff Survey results around career opportunities and levels of engagement		NHS Wales staff survey results and action plans	Peta Beynon		
Learning and Development Policies and Procedures		Monitoring of requests and support offered for development through the L&D Policy and High cost	Lisa Whiteman		
		learning process			
Leadership and Management Development Programmes		Take up rates and post course evaluation / management and leadership satisfaction scores in the	Lisa Whiteman		
		staff survey			
Colleague Development Programme		Take up rates and post course evaluation	Matthew		
			Browne		
Apprenticeship and Graduate Schemes		Appraisal Guidance toolkits / Graduate Placement programme and placement take up rates and	Matthew		
		evaluations	Browne		
Work placement Schemes		Take up rates and post placement evaluation	Matthew		
			Browne		
Corporate Health Standard		Achievement of standard and feedback reports from assessors / plans for higher levels of CHS	Jane Rees		
Public Health Workforce Development (other than medical / consultant)		Coordination of practitioner scheme development, Welsh Audit Office report and responding actions	Lisa Whiteman		
Occupational Health provision		Reports from providers on themes / KPIs, specific case updates / management and inoculation rates	Karen Williams		
		(for Flu via WAST and all others for Public Health Services via relevant health Boards)			
Employee Assistance Programme			Jane Rees		
P&OD Annual Workplan	Phil Bushby	This plan ensures that a focus is maintained on key activities relating to turnover, improving the	Karen W/ Lisa		
		recruitment process and developing correct behaviours through initiatives like 'being my best'	W		

Applicable Strategic Priorities		Board Assurance Framework Risk 2							
		There is a risk that Public Healt incorrect identification of serio		-		•			
Influencing the wider determinants of health	x				•				
Improving mental well-being and building resilience	x								
Promoting healthy behaviours		Risk Score							
Securing a healthy future for the next		Inherent R	lisk			Curren	t Risk		Tar
generation through a focus on early years		Likelihood I 5	mpact 5	25	Likelihood 3	Impact 5	15	Likelihood 2	Impact 5
Protecting the public from infection and environmental threats to health	x		Spo	onsor and Assu	rance Group				Risk
Supporting the development of a sustainable health and care system focused on prevention and early intervention		Executive Sponsor		Rhiannon Beau Allied Health P		ecutive Directo	or Quality, Nursing and		T
Building and mobilising knowledge and skills to improve health and well-being across Wales		Assuring Group		user)			e (patient and service		
GAPS		CONTROLS			People and Organisational Development Committee (staff) GAPS IN ASSURANCE				
 Lack of systematic and embedded appro incidents, raising concerns (whistleblowi learning organisation Lack of corporate approach to succession Gaps re effective infection and screening 	ng) e n pla	etc to enable Public Health Wales to be nning and talent management (see Rig	e an agile				r 'Raising Concerns' (Whis relation to awareness/ st		governance
			-	ACTION P	LAN				
Action Plan					Update				
2.1 Development of an effective management sys revised policies and procedures.	tem	for updating and disseminating new and	Head of Corporate Governar	e docume			approval of policies, proc pproved these are posted		
							d by the Corporate Gover y Safety and Improvemer		-
				Further updated		rtaken to ensur	e Directorates are inform	ed when polic	ies are due
Ensure Directorates have an effective mechan Procedures (SOPs) when new legislation/ guid				Audit to	be undertaken t	o determine SC	Ps disseminated to staff	when updated	and staff a
				policies. dissemin	Additional work st nating new and re	till needs to be u evised policies (ng policies and procedures e ndertaken in relation to de (in addition to placing the am recruitment process is co	eveloping an e m on the intra	ffective syst
2.2 Development of an effective mechanism to in procedures	form	staff of new/ updated policies and		New pol	icies updated on	to the intranet			

	will be caused by r staff to follow corr	-
Likelihood	Target risk	
2	Impact 5	10
	Risk Decision	
-	Treat	
ANCE and impact me stleblowing)	easures	
and impact me stleblowing)	easures e governance/ assurance	ce processes
and impact me stleblowing)		
and impact me stleblowing) aff training re	e governance/ assurance	Due Date
and impact me stleblowing) aff training re	e governance/ assurance	
and impact me stleblowing) aff training re cedures and o d on the intrai	e governance/ assurance	Due Date
and impact me stleblowing) aff training re cedures and o d on the intrai mance Team, nt committee	e governance/ assurance other written control net. indicating their	Due Date Completed
and impact me stleblowing) aff training re cedures and o d on the intrai mance Team, nt committee ed when polic	e governance/ assurance other written control net. indicating their and Board twice a	Due Date Completed
and impact me stleblowing) aff training re cedures and o d on the intra- mance Team, at committee ed when polic when updated	e governance/ assurand other written control net. indicating their and Board twice a cies are due to be d and staff aware.	Due Date Completed Completed Oct 2019 Request to extend due date to October 2019 Request to
and impact me stleblowing) aff training re cedures and o d on the intra- rnance Team, nt committee ed when polic when updated when updated	e governance/ assurand other written control net. indicating their and Board twice a cies are due to be d and staff aware.	Due Date Completed Completed Oct 2019 Request to october 2019 Request to october 2019 Request to october 2019
and impact me stleblowing) aff training re cedures and o d on the intra- rnance Team, nt committee ed when polic when updated when updated	e governance/ assurand other written control net. indicating their and Board twice a cies are due to be d and staff aware.	Due Date Completed Completed Oct 2019 Request to extend due date to October 2019 Request to

		Head of Corporate Governance	Mechanism to be developed to inform staff when policies have been u
2.3	Adoption and implementation of an organisational approach to raising staff awareness of the elements that encompass good governance e.g. risk, quality, information governance, financial governance, research governance and corporate governance	Head of Corporate Governance Rhiannon Beaumont- Wood Huw George Sian Bolton	Training on risk and financial management availableQuality Hub established and dates disseminated for 2019Information governance training mandatory for all staffProcess for research governance in place. We are currently developing projects in PHW, which, once finalised, will be available on the research help raise staff awareness of research governance and processes. The will be discussed at the research team meeting in April and following team for them to make the changes required – timelines will depend of extent of the changes requiredUpdate 28/02/19: Commence the development of the Corporate Gov
2.4	Implementation and reporting of Quality and Impact indicators across the organisation	Rhiannon Beaumont- Wood	Update 10.10.2018 – Indicators will be incorporated into the Integrate October. Due to the timing of Quality and Safety Improvement Comm received at the last Committee, will now be presented in January Com Indicators developed and approved at Board in May 2018. Indicators t integrated performance report Updated 19/03/2019 : Work to be undertaken with Directorates and D level of indicators that reflect maturity and impact.
2.5	Implement an organisational approach to disseminating and raising awareness of the 'Raising Concerns' (whistleblowing) policy	Head of Corporate Governance	Procedure in place and available on the intranet Slide on 'whistleblowing' incorporated into new staff induction Training to be developed for staff
2.6	Dissemination across the organisation of learning from incidents, serious incidents, raising concerns (whistleblowing), audits and evaluations	Rhiannon Beaumont- Wood	Lessons learnt from complaints/ concerns captured within Putting Thi report to the Quality Safety and Improvement Committee and Board of 'You Said we Did' used by Screening to share learning on the intranet Service User Experience and Learning Panel captures lessons learnt que Clinical and Quality Audit outcomes captured annually and shared at Of Improvement Committee Central database for evaluations to be developed Lessons from Raising concerns (Whistle blowing) need to be captured Systemic method of sharing learning to be developed

updated	Request to extend due date to October 2019 to align with due dates for action 2.1 above Completed
	Completed
g a guide to undertaking ch intranet pages. This aims to re-design of the intranet pages this we can approach the web on their capacity and on the	Oct 2019
ernance Framework	Dec 2019
ed Performance Report in ittee, the information was not imittee.	Completed
o be incorporated into	Completed
Divisions to develop the next	Oct 2019
	Completed
	Completed
	Sept 2019
ngs Right report which is quarterly	Completed
	Completed
larterly	Completed
Quality Safety and	Completed
	Oct 2019
and shared	Oct 2019
	Oct 2019

2.7	Actions as set out in Risk 1	Phil Bushby	See Risk 1
2.8	Actions as set out in Risk 3	Quentin Sandifer	See Risk 3

.EXISTING CONTROLS	SOURCES OF ASSURAN		
Control	Owner	Assurance	
Policies and Procedures (inc. Standard Operating Procedures, Quality Assurance systems,	Quentin	Performance data – monthly to Exec and bi-monthly to Board	
Failsafe systems etc.)	Sandifer	Screening for the Future Programme Board which reports to QS&I Com	
Microbiology Stabilisation Plan		Microbiology Programme Board which reports to QS&I Committee	
Screening for the Future work programme			
Policies and procedures in place to confirm that staff have the qualifications and	Phil Bushby	People and OD performance report reporting to POD Committee	
experience required for roles within the organisation		Regular update papers (2 per year) provided to Committee by Director of	
Statutory and Mandatory training		Staff Survey results reported to POD Committee and Board	
Competency and role based training		Reports to QS&I Committee and POD Committee	
Personal Development reviews			
Workforce Plan			
People and OD Management Information including People Performance Reports and			
detailed recruitment MI.			
Staff Survey results around career opportunities and levels of engagement			
People and OD Policies and Procedures			
Leadership and Management development Programme			
Occupational Health provision			
Incident Reporting procedures	Rhiannon	PTR Report quarterly to QS&I Committee	
	Beaumont-	SI reporting as occurs to Board and quarterly to QS&I Committee	
	Wood		
Clinical and Quality audit	Quentin	Annual Plan and Report to QS&I Committee	
	Sandifer/		
	Rhiannon		
	Beaumont-		
	Wood		
Health and Safety/ Estates Action Plan	Huw George	Reports to Health and Safety Group and into POD Committee	

	Completed
	March 2019
ICE	
	Owner
nmittee	Huw George Quentin Sandifer
r of People and OD	Phil Bushby
	Rhiannon Beaumont- Wood
	Rhiannon Beaumont- Wood
	Huw George

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	Applicable Strategic Priorities		Board Assurance Framework								
Influe	encing the wider determinants of health		Risk 3								
Impro resilie	oving mental well-being and building ence		There is a risk that Public Health Wales will fail to deliver a sustainable, high quality and effective infection and screening services. This caused by a lack of sufficient workforce capacity; over-reliance on existing systems/procedures, lack of sufficient change capacity and an e infrastructure which is not fit for purpose.								
Promo	oting healthy behaviours						Score				
			Inher	ent Risk			Cur	rent Risk		Target risk	
	ing a healthy future for the next		Likelihood	Impact	25	Likelihood	Impact		Likelihood	Impact	15
	ration through a focus on early years		5	5	25	4	5	20	3	5	15
	cting the public from infection and onmental threats to health	х		Spons	or and Assurance	Group				Risk Decisio	n
	orting the development of a sustainable		Executive Sponsor		Quentin Sandifer,	Executive Dire	ector Publi	c Health Services / Medical		Treat	,
	h and care system focused on				Director			· · · · · · · · · , · · · ·		meat	1
preve	ention and early intervention										
	ing and mobilising knowledge and skills		Assuring Group		Quality Safety and In	•					
	prove health and well-being across				Audit and Corporate	e Governance C	Committee				
Wales											
	GAP of specialist workforce capacity to deliver		CONTROLS					GAPS IN ASSURANCE			
Lack o Lack o	of capacity to drive transformation of served of sufficient clarity and specificity in service of capacity in NHS partner workforce to d infrastructure (laboratories and premise ose	ce ope eliver	erating systems, e.g. 'failsafe' services, e.g. screening								
								ACTION PLAN			
	n Plan			Owner	Progress Update						Due Date
3.1	Delivery of the Microbiology Stabilisation	3.1 Delivery of the Microbiology Stabilisation Plan Executive Director of Public Health Services					allocation. I be the foo ort on Mic ice was sub	alth Wales an investment pla This includes recruitment to cus of management attentior robiology Stabilisation and th pmitted to the Public Health	specialist roles t n over the next t ne development	that will few months. of the	31 Jul 2019
3.2	Delivery of the Infection Service Transfor			Welsh Governmen			vices is included in the IMTP	Accountability	letter from		
		matio	n Programme	Executive Director of Public Health Services	The Transformatio Governance and re streams have com An advisory paper Additional funding allocation. Further	nt (April 2019) on Programme eporting arran menced. on National H for National I	Board is c ngements. Health Prot Health Pro with Wels	ontinuing to meet and has an A Programme team has been ection Service was submitted tection Service has been rece h Government in relation to i	oproved Terms established an to Welsh Gove eived in the 201 nvestment is or	of Reference, d work ernment. 9-20	April 2021
3.3	Delivery of the Screening for the Future I		-	Director of Public Health	The Transformation Governance and re- streams have com An advisory paper Additional funding allocation. Further A Welsh Governme Project Board and External Review of Any ongoing strate need to align with A programme boa	nt (April 2019) on Programme eporting arran menced. on National H for National H for National H engagement ent led works work streams f Screening Dive egic developm Strategic Prio rd will be held	Board is c agements. Health Prot Health Pro with Wels hop for NH working t vision will h ent work f arity 6.	ontinuing to meet and has an A Programme team has been ection Service was submitted tection Service has been rece	oproved Terms established an to Welsh Gove eived in the 201 investment is on 19. commendations uly 2019. rkforce develop	of Reference, d work ernment. 9-20 ngoing. s from the ment, will	April 2021 August 2019

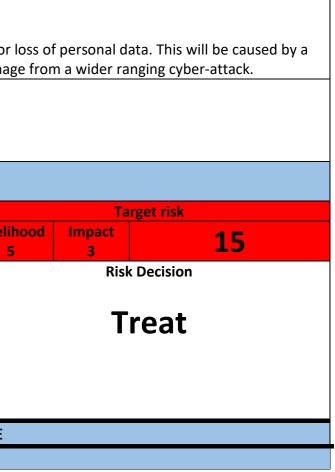
		conclusion. This is likely to take at least another six months to complete. Propose date end December 2019.	
		This because this work is very complex, requires our IT specialist colleagues to provide the data and staff who understand the pathways to review. The breadth of the work is not understood fully until the failsafe is fully scoped. All of this work is being undertaken within current staff workload alongside delivering the programmes.	
3.5 Implementation of UK National Screening Committee recommended new tests (Primary Human Papilloma Virus Testing, HPV and Faecal Immunochemical Testing, FIT)	Executive Director of Public Health Services	Update 3 May 2019: <u>Implementation of Primary Human Papilloma Virus Testing (HPV)</u> for Cervical Screening was completed in October 2018. <u>Faecal Immunochemical Testing (FIT) for Bowel Screening Programme:</u> Implementation started as planned in January as a phased implementation with 1 in 28 invited for screening across Wales offered a FIT test. People who are to receive a FIT are selected randomly from the entire eligible population in Wales who are due for bowel screening and not from specific geographical locations. The phased implementation will continue until the summer 2019, allowing enough time for processes to be fully developed and tested as well as uptake and positivity rates to be monitored. If results of the phased implementation are as expected, national rollout will begin in the summer and FIT test will replace the current GFOBt test for the whole eligible population in Wales. To account for the phased implementation of FIT, and a legal challenge during the procurement process which was eventually dismissed (as reported previously), the Board is asked to approve an extension for this action to September 2019 .	April 2019 Propose change of due date to Sept 2019
3.6 Implementation of Cervical Screening Information Management System (CSIMS)	Executive Director of Public Health Services	Considerable delay was initially experienced in obtaining essential demographic information. This prevented progress to original timescales. Partner organisations have now provided the data and the project has now commenced. CSIMS system development and testing is progressing. Following robust service acceptance testing by CSW colleagues, it is anticipated that full implementation will take place by end of Quarter 2, 2019/20. To account for the initial delay to the project and the need for robust service testing, the Board is asked to approve an extension for this action to September 2019.	June 2019 Propose change of due date to Sept 2019
3.7 Implementation of risk-based diabetic eye screening	Executive Director of Public Health Services	Project lead commenced in post in February 2019 and project is progressing in accordance with timetable.	April 2021
3.8 Delivery of Estates Action Plan and Health / Safety Action Plan	Deputy Chief Executive / Executive Director of Finance and Operations	Ongoing delivery of estate / Health and Safety action plan in relation to Microbiology Laboratory estate. All actions in relation to HSE Improvement notices are complete and notices removed.	
EXISTING CONTROLS		SOURCES OF ASSURANCE	
Control	Owner	Assurance	Owner
National Health Protection Service Implementation (including investment) Plan Microbiology Stabilisation Plan Screening for the Future work Programme Policies and Procedures Standard Operating Procedures	Executive Director of Public Health Services	National Health Protection Service Transformation Board Microbiology Stabilisation Plan Project Board Screening for the Future Programme Board Public Health Services Directorate Leadership monthly meetings	Quentin Sandifer
Health and Safety Action Plan Estate Action Plan.	Deputy Chief Executive / Executive Director of	Public Health Services Directorate Leadership monthly meetings	

	Finance and Operations		
Incident Management System	Executive	Public Health Services Directorate Leadership monthly meetings	
Raising Concerns Policy and Procedure	Director of		
5 , ,	Quality,		
	Nursing and		
	Allied Health		
	Professionals		

Applicable Strategic Priorities		Board Assurance Framework							
		Risk 4							
		There is a risk that Public cyber-attack mac		-		-	ailure in service delivery s or if we suffer collatera		
Influencing the wider determinants of health	х								
Improving mental well-being and building resilience	х								
Promoting healthy behaviours	х					Risk Score			
Securing a healthy future for the next		Ini	herent Risk		Current Risk				
generation through a focus on early years	X	Likelihood 5	Impact 5	25	Likelihood 5	Impact 4	25	Likelih 5	
Protecting the public from infection and environmental threats to health	х		2	Sponsor and Assura	ance Group				
Supporting the development of a sustainable health and care system focused on prevention and early intervention	x	Executive Sponsor		Huw George, De and Finance	Huw George, Deputy Chief Executive, Executive Director Operations and Finance				
Building and mobilising knowledge and skills to improve health and well-being across Wales	x	Assuring Group Knowledge, Research and Innovation Committee							
GAPS	IN CO	ONTROLS					GAPS IN ASSUR	ANCE	
				ACTION P	LAN				

Note

Due to the sensitive nature of the controls and actions and the potential susceptibility to attack this information is available separately to Board members as a confidential briefing



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Applicable Strategic Priori (Figures indicate Risk Appetite leve		1			Board			mework			
Influencing the wider determinants of health Improving mental well-being and	3	x	Risk 5 There is a risk that Public Health Wales will fail to effectively influence stakeholders and support others to deliver the population hear required to achieve its purpose. This will be caused by an insufficient investment and delivery of support by our key stakeholders inclu								
building resilience	4	x			•			es, PSBs and the Third			
Promoting healthy behaviours	3	x		Risk Score							
Securing a healthy future for the next			Inherer	nt Risk			Cur	rent Risk		Target risk	
generation through a focus on early years	4	x	Likelihood 5	Impact 5	25	Likelihood 2	Impact 5	10	Likelihood 2	Impact 5	10
Protecting the public from infection	2	x		Spons	sor and Assurance (Group				Risk Decisior	ı
and environmental threats to health			Executive Sponsor		Jyoti Atri, Interim Ex	ocutivo Dirocto	or Hoolth on	d Wellbeing		Traat	
Supporting the development of a sustainable health and care system focused on prevention and early intervention	3	x			Jyou Aur, interim Ex			u wendering		Treat	
Building and mobilising knowledge and			Assuring Group								
skills to improve health and well-being	4	х									
across Wales											
	GAP	PS IN C	CONTROLS					GAPS IN ASSURAN	NCE		
 There is a lack of a co-ordinated, co of long term conditions across the N There is insufficient capacity within deliver effective public health action 	IHS. PHW to			-							
				1	ACTION PLAN						_
Action Plan				Owner	Progress Update						Due Date
5.1 Increase investment in social ma	nketing	g that	utilise behaviour change approaches	Jyoti Atri	Increased investment has been secured to establish a behaviour change team in 2019.					Completed	
5.2 Subject to securing appropriate infrastructure for the effective of the public.			vest in the necessary digital nely and appropriate information to	Huw George	SHIFT project has identified the need and level of likely investment required. Web development project well underway. Exploring options for new investment						31/07/19
5.3 Subject to a realignment of reso and evaluate content for the eff information to the public.	in people to co-produce, maintain ry of timely and appropriate	Jyoti Atri	Work has commenced to develop improved access to information for parents in the early years within existing resources. Work on public information will be ongoing.				31/03/19				
5.4 Understand the extent to which behavioural change theory is currently used in programmes to change people's behaviours, and identify where knowledge and skills need developing across the public health workforce					 Actions being progressed under IMTP SO 3.9 as follows: Current application of behaviour change theory across public health system described (Nov 18) Training needs analysis completed (Feb 19) These actions have been delayed due to recruitment delays. The timelines have been revised in the IMTP and are now due for delivery in August 19. 				28/02/19		
5.5 Increase investment in providing specialist public health data and evidence advice to existing strategic national policy initiatives e.g. Early years, Obesity Prevention, Tobacco Control					Observatory to wo	rk closely wit	h both Hea	teams provided addition Ith Improvement and We hy Wales Strategy while	elsh Government	on the	Closed

Cont	rol	Owner	Assurance	Owner
	EXISTING CONTROLS		SOURCES OF ASSURANCE	
5.12	Subject to identification of new resource , increase support to third sector organisations through the co-design and delivery of the PHW Communities Programme.	Jyoti Atri	The co-design and delivery of the PHW Communities Programme is ongoing. Resource realignment being explored to identify new resource. We have not yet identified additional resource for this. It may be considered as part of Building a Healthier Wales.	31/03/19
5.11	Ensure CWW is able do proper analyses of complex, wicked issues and to co- design evidence based or logical national programmes of action.	Jyoti Atri	CWW is continuing a developmental approach in line with its agreed process which has been approved by the SLG. Capacity to support CWW has been identified and is subject to recruitment of CPH with is currently in progress.	31/07/19
5.10	Agree and establish a process to take forward the recommendations in the Long Term Conditions – Investment in Prevention paper agreed by NHS Chief Executives and Chairs	Tracey Cooper/ Jyoti Atri	 Update January 2019: A new paper entitled Building a Healthier Wales has been considered by Chairs and Chief Execs on 29 January. The paper received a positive response and was then discussed at the Health and Social Care Leadership Event on 12th March. The paper was also signed off by PHW Business Executive on 19th March and will now go to the Board. We are now moving on to the next steps of establishing a co-ordination group to take forward implementation. There have been delays in receiving confirmation on the advice provided to Welsh Government on spend for prevention. Confirmation on the allocation of £10m is expected imminently. 	31/03/19
5.9	Advocate for a co-ordinated, coherent, data driven and evidence based approach to chronic disease prevention across NHS Wales.	Jyoti Atri	A paper was submitted to and agreed by the NHS CEOs and Chairs and thence to the Cabinet Secretary during June 18 making the case for an increase in preventative funding in support of health and well-being.	Completed
5.8	Continue the periodic meetings with Cabinet Secretaries, Ministers and their officials across Government as appropriate in order to inform them on the work of Public Health Wales and support the application of health in all polices in their respective areas.	Jan Williams/ Tracey Cooper	First round of meetings completed	Ongoing
5.7	Ensure more effective Health Impact Assessments through an enhanced HIA Support Unit	Mark Bellis	Additional funding has been incorporated into the WHIASU budget and is being utilised by the Unit to provide enhanced support.	Closed
5.6	Utilise the WHO CC to act as a policy think tank for WG and other Public Health stakeholders. Deliver the work plan of the WHO CC.	Mark Bellis	 delivery of other planned organisational priorities. The longer-term investment in the Evidence team has increased the organisations capacity for evidence reviews and provided a resource that can guide similar nations priorities in a timely manner in the future. WHO CC work programme delivery progressing according to plan. An introductory meeting with the WHO Venice Office organised in November 2018. First annual WHO CC report was submitted in March 2019. A key outcome is Wales becoming an 'influencer country' in the new WHO Health Equity Solutions Platform, to be launched in 2019. 	Ongoing

	Applicable Strategic Priorities (Figures indicate Risk Appetite levels)			Board Assurance Framework						
health	ncing the wider determinants of	3	X	Risk 6 There is a risk that Public Health Wales will fail to secure and align resources to deliver on its strategic or inability to make required savings, generate income or move resources wit						
buildi	ng resilience	4	X	or mapping to make required savings, generate income or move resources wi						vvicinii c
Promo	oting healthy behaviours	3	x				Risk	Score		
	ing a healthy future for the next				ent Risk				ent Risk	
gener years	ation through a focus on early	4	X	Likelihood 3	Impact 5	15	Likelihood 3	Impact 5	15	
Protec	cting the public from infection nvironmental threats to health	2	x		Spons	or and Assurance	Group			
sustai focuse	orting the development of a nable health and care system ed on prevention and early rention	3	x	Executive Sponsor		Huw George, Dep	uty Chief Exec	cutive		
skills t	ng and mobilising knowledge and to improve health and well-being s Wales	4	x	Assuring Group		Audit and Corporate	e Governance (Committee		
	overnance arrangements for managements for mana			CONTROLS		Outcome base			GAPS IN ASS	URANCE
• Ev	obust resource based planning vidence of efficiency across the orgative odd of a solution of a solut					ACTION PLAN				
Action	n Plan				Owner	Progress Update				
6.1	Develop new priority oversight an new strategic priorities as part of	-			Huw George/ Sally Attwood	Complete . Leads f September 2018.	for each priori	ity have been	agreed and prior	ity group
6.2	Develop revised Performance Ma progress against our Long Term S metrics	-		Framework including how we track outcome based performance	Ioan Francis	Update 22/05/19- Complete. Revised Performance Management Fr circulated to the Executive team. An implementation plan will be demonths to take this forward.				
6.3	Continue to strengthen performa the organisations	ance m	nanage	ement arrangements throughout	Ioan Francis	Update 22/05/19- On track- Work continues to strengthen approach t and links to action 6.2 above.				
6.4 Realise savings from organisational efficiency work streams				Huw George	Update 22/05/19- On track. After having initially set a balanced plan, created with £400k of savings linked to organisational efficiency work £2.198m excludes the £400k in relation to Organisational Efficiency. identified for the £2.198m. The intention for financial year 2018/19 w four areas namely; Procurement, Estates, Travel & Subsistence and We from the efficiencies generated from this financial year and have generating the savings with more formalised plans in place for 2019/2 part of the overall savings identified for the Trust.			ncy work s iciency. A 18/19 wa e and Wor nd have b		
6.5	Scope options for disinvestment a mapping against priorities	and re	alignr	nent of budgets including resource	Huw George/Angela Fisher	Update 22/05/19 part of our Strateg The baseline again undertaken to ref improved planning	- On track -Ou gic Plan 2019/ nst our prioriti ine this baseli	ur Budget Stra 22 and will fu ies is include ne during ea	ategy 2019/20 has urther detail provi d in the budget st rly 2019/20 and th	ided throu rategy. Fu
6.6	Develop improved integrated wo resource implications	rkforc	e plan	ning arrangements to understand	Phil Bushby	Update 14/03/19 Partners have wor including shortage	- On track- To rked with Dire	inform deve ectorates to id	lopment of our St dentify any mediu	um to long

iorities. This will be caused by funding cuts n the organisation											
Target risk											
	Likelihood 2	Impact 5		10							
		Risk De	cision								
		Tre	at								
CE											
	1 1			Due Date							
ups	have been m	leeting since	2	Completed							
	ework has be oped during t		nd	Complete							
h to	performance	e manageme	ent	Ongoing							
rk s v. A was Vorl e be	, an additional savings target was rk streams. The savings target of . All savings schemes have been was to identify efficiencies within /orkforce. 61% has been realised e been re-invested in the areas 20 where these savings will form										
irou . Fu	ed to Welsh G Igh our Annua rther work wi o be driven th	al Plan 2019 Il be		31 Dec 2019							
ong	an 2019/22, P term workfo plan for the p	rce issues		Ongoing							

6.7	Develop improved planning arrangements through the Senior Leadership Team and Business Leads Group Undertake improved monitoring of savings and investments	Sally Attwood/Angela Fisher Huw George/Angela Fisher	 workforce strategy. See updates in risks 1.2 and 1.3. Update 22/05/19- on track. Following a workshop with the Senior Leadership team an approach to planning and programme management will be developed. The approach was discussed with Business Leads anon the 14 May and will be considered by the Executive Team in June 2019. Update 22/05/19- On track Following receipt of the Public Health Wales allocation letter in December 2018, Directorates have identified areas for proposed investment to support and 	Ongoing Ongoing			
		FISHEI	accelerate delivery of the Long Term Strategy. Directorates have identified savings and areas for investment which have been agreed and will be implemented during 2019/20. Delivery of the savings and investments will be monitored through a new process established by the Financial Delivery Unit and as part of our Annual Plan 2019/20. The Finance Business partners will continue to work closely with Directorates to ensure savings plans and investments are delivered within required timescales.				
6.9	Evaluate arrangements developed as part of our transition year	Huw George	Update 22/0519 – Complete . A review of our priority arrangements took place on 01 May 2019. Proposals arising from the workshop will be considered at an additional Extended Leadership Team meeting on 03 June 2019 and arrangements communicated at the staff conference on 14 June 2019.	Complete			
	EXISTING CONTROLS		SOURCES OF ASSURANCE				
		0	Assurance	Owner			
Cont	rol	Owner					

Applicable Strategic Priorities			Board Assurance Framework								
Influ	encing the wider determinants of health	Х				Ris	sk 7				
Impr	oving mental well-being and building		There is a risk that Public Heal								
resili	ence	Х	inability to keep up to date wi	ith relevant ne	ew and emergent	-	es, their pote nvestment.	ential application and	naving insuff	icient skills to	develop the
Pron	noting healthy behaviours	Х					Score				
		~	Inheren	ıt Risk			Current	t Risk		Target risk	
	ring a healthy future for the next ration through a focus on early years	Х	Likelihood 3	Impact 3	9	Likelihood 3	Impact 3	9	Likelihood 3	Impact 2	6
	ecting the public from infection and ronmental threats to health	Х		Spons	or and Assurance	Group				Risk Decision	
Supp	porting the development of a sustainable		Executive Sponsor		-	ctor for NHS (Quality Improv	ement and Patient		Treat	
	th and care system focused on ention and early intervention	Х			Safety						
Build	ling and mobilising knowledge and skills		Assuring Group		Knowledge, Researc	h and Innovati	on Committee				
to in Wale	nprove health and well-being across	Х									
GAPS IN CONTROLS					GAPS IN ASSURANCE						
	of a corporate system for ensuring a consi emergent technology	stent	approach to innovation and the explo	itation of new							
				ļ	ACTION PLAN						
	on Plan			Owner	Progress Update						Due Date
7.1	Identify a replacement Executive lead for	innov	ration	Tracey Cooper	John Boulton has r	iow been app	ointed and ha	s taken up the role of Exe	cutive lead for	Innovation	Completed
7.2	7.2 Development of a framework for embedding a culture of innovation			John Boulton	Innovation paper provided to BET on 20 May 2019, and first meeting planned for June 2019						Completed
7.3	National and International horizon scann planning process	ing to	be embedded into the strategic	Huw George	For updates please	e refer to Actio	on 6.7				Ongoing
7.4	Development of a formal working relation	nship	with the Life Sciences hub	John Boulton				with respective Chairs ar			
					Public Health Wale discussion around			t with Chief Executive of t	he Life Science	s Hub. Ongoing	
						combined wo	ik priorities.				Propose change of
											due date to
											September 2019
7.5	Establishment of a New Technology and I	nnova	tion Advisory Forum to advise the	John Boulton				ved by Board in July 2018.		-	30/04/19
	Board				-	•••		id August 2019, with the f ate is dependent on diary	-		Propose
					that will be invited		-				change of
											due date to December
											2019
7.6	Recruitment of a dedicated Non-Executiv	e Dire	ctor for Life Sciences	Helen Bushell	Update May 2019	Recruitment	in progress. A	Advert due to go live early	/ June 2019.		31/03/19
											Propose
											change of due date to
											September
											2019

EXISTING CONTROLS		SOURCES OF ASSURANCE			
Control	Owner	Assurance	Owner		