

Name of Meeting Board Date of Meeting 23 January 2020 Agenda item: 7.1.230120

	Dualu AS	Sura	iice riaiii	ework (DAF)	
Executi	ve lead:		Bushell, Board Business Unit	Secretary and	Head of	
Author: Liz Blayney, Deputy Board Secretary and Boar Governance Manager						
Approveroute:	al/Scrutiny	Busine	ess Executive Te	eam (13 Janua	ary 2020)	
Purpos	<u> </u>					
This pap	er seeks to se ce Framework		ne development eks the Boards			
Recom	mendation:					
APPROVE CONSIDER RECOMMEND ADOPT ASS						
The Boa	rd is asked to:					
1.	•	t 1) an	updates in the p d agree to closi F			
2.		of acti	om the docume ons between th 2);			
3.	Consider the 2 with assura		BAF (Attachme apping;	nt 3) includin	g revised risk	
4.	Consider the	e propo	sed Risk 8			
5.	the Knowledg	ge, Res	e to the assurin earch and Infor Governance Co	mation Comm	ittee to the	
1						

Link to Public Health Wales **Strategic Plan**

Public Health Wales has an agreed strategic plan, which has identified seven strategic priorities and well-being objectives.

This report contributes to the following:

Strategic	All
Priority/Well-being	
Objective	

All Strategic Priorities/Well-being Objectives

Summary impact analy	rsis
Equality and Health Impact Assessment	Not required for this item.
Risk and Assurance	The Board Assurance Framework is as a key tool in the risk management and governance framework.
Health and Care Standards	This report supports and/or takes into account the Health and Care Standards for NHS Wales Quality Themes Governance, Leadership and Accountability Choose an item. Choose an item.
Financial implications	No implications to raise
People implications	Some time is required to review and populate the new template, no other implications to raise

Date: 16 January 2020	Version 0	Page: 2 of 6
-----------------------	-----------	---------------------

1. Background

The Board Assurance Framework (BAF) has been in operation for some time with the strategic risks last being reviewed 12 months ago. The executive team currently review the BAF every month and the Board receive the BAF at each Board meeting (every 2 months).

The Board is responsible for setting the strategic risk appetite and ensuring an appropriate risk management strategy is in place. The Board Assurance Framework plays a key role in providing assurance to the Board and supporting the oversight of strategic risks. The Board also seeks assurance about the management of corporate level risk every 6 months via the presentation of the corporate risk register (CRR).

2. The Development of the BAF:

The aims of the revised BAF are to:

- Provider a stronger and more robust level of assurance to the Board (and Board Committees and Executive Team);
- Use the BAF and CRR to better inform directorate, executive, committee and Board agenda time and focus.

The developments are summarised into three stages:

A. Review and revamp of the current BAF risks and underpinning content

- a. Review of the strategic risks that would derail/compromise the delivery of our strategy (and subsequent assessment of likelihood, impact, target and risk decision)
- b. Review of the current controls and assurances in place
- c. Redevelopment of the action plan that underpins the controls and assurances

B. Piloting of an assurance mapping process for risk 2

- a. This includes an assessment of the quality of each source of assurance we have developed a tool to assist with this and are testing it on risk 2. The process will then be rolled out to the other risks by the end of the financial year.
- b. This development will provide the Board with:
 - A greater understanding of the quality of assurance within each risk area – which will ultimately help to better assess how good our controls are

Date: 16 January 2020 Version 0 Page: 3 of 6	
---	--

ii. Will drive our agendas more overtly and provide a clearer view of what the Committees, Board and other forums should be focussing on in terms of gaining assurances

C. Development of a new BAF for the future

- a. This will be a future tool that will consider Board assurance beyond risk. The development is in its infancy and will include a snapshot of the health of the organisation in one place. This would include both high level governance and other technical information from across the organisation. This is planned to be drafted for the start of the 2020/21 financial year.
- b. The development is planned to provide the Board with a clear overview of the organisations health and therefore act as a source of information and assurance most likely in a dashboard format (without duplicating other sources of assurance).

Roles and Responsibilities

At the November 2019 meeting, the Board agreed to change some of the roles and responsibilities with regards to the Board Assurance Framework.

The changes will take place from February 2020 and included:

- Enhancement of the role of Board committees in addition to seeking assurance, Committees will have authority to approve changes to the actions and/or timescales within BAF that are within the financial year or are deemed not to have significant.
- The **Audit and Corporate Governance Committee** role will include the review of the overall approach to the Board Assurance Framework annually to ensure it meets the Board's needs.
- **The Board** will review and receive the BAF at each meeting as a standing information item and will actively review it alongside the Corporate Risk Register every 4 months

An infographic is in development which will show respective roles and responsibilities for each aspect of the organisations governance structure.

3. Progress update

A. Closing down the Old BAF (Attachment 1)

For completeness, attached as **appendix 1** is the old version of the BAF with progress comments updated against each action.

Date: 16 January 2020 Version 0 Page: 4 of 6	
--	--

To support members in reviewing this, a summary transition document (**Attachment 2**) has been produced showing which actions have been closed and which actions are transferring to the new BAF.

B. The revised BAF (Attachment 3)

Executive Team members have populated the new BAF, the executive team have reviewed the document and this is presented for Board review.

The following points should be noted:

- The strategic risk descriptors have not been changed significantly, some have been updated to more clearly articulate the risk (risk 2 and 5);
- The controls, assurances and action plans have been reviewed and updated. Actions plans reflect where there are gaps or areas for improvement against the controls and/or assurances.
- Progress columns have not been updated as the new BAF is presented for approval. Updates will be provided in the next iteration. Progress reports have been made against all the actions in the old BAF document

The development of this version of the BAF has proven to be a beneficial process which has helped colleagues refresh the content and take a fresh look at the level and appropriateness of the controls, assurances and action plan.

The new BAF is presented for approval, the Board is asked to note:

- Work continues to identify how to best reflect appropriate milestones for longer term transformation programmes to ensure assurance can be taken by progress against longer term timescales
- As the assurance mapping is rolled out across the other risks, we anticipate developmental changes being made to the content of the BAF

Risk 2

- Within the revised BAF, Risk 2 has been used as the pilot for the assurance mapping work (as outlined earlier). The purpose of this is to give the Board an indication of the reliability of the assurance.
- Each of the assurances have been inputted into a tool that has been developed to assess the strength of the assurance. This, alongside professional judgement, provides an assurance rating against each assurance. A summary of all of the assurance ratings is also presented on the first page of risk 2.

Date: 16 January 2020 Version 0 Page: 5 of 6	
---	--

Risk 4 (Cyber Security)

 Oversight of Risk 4 currently sits within the Knowledge, Research and Information Committee's remit. At the KRI Committee in October, it was noted that cyber security could be considered a business continuity issue and may therefore be more appropriate for oversight to sit with the Audit and Corporate Governance Committee.

C. Proposed New Risk 8

An additional risk (Risk 8) has been identified and developed for the Board to consider. The risk is described below. The Boards view would be welcome ahead of the full details being finalised and presented to Board in March.

Risk 8 There is a risk that Public Health Wales will fail to deliver accurate, relevant data/ statistics and/ or evidence based research/ evaluation to dynamically and actively inform and maximise the impact of public health action. This will be caused by a lack of workforce capacity with the relevant skills and knowledge to rapidly respond to changing demands and technological advances in data science; staff having an over-reliance on existing systems/procedures and a lack of sufficient change capacity.

4. Recommendations

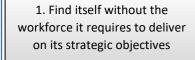
The Board is asked to:

- Consider progress updates in the previous version of the BAF (Attachment 1) and agree to closing down this version in place of the new BAF
- 2. **Take assurance** from the document outlining the management of actions between the previous BAF and new BAF (**Attachment 2**);
- 3. **Consider** the New BAF (**Attachment 3**) including revised risk 2 with assurance mapping;
- 4. Consider the proposed Risk 8;
- 5. **Approve** the change to the assuring group for **Risk 4** from the Knowledge, Research and Information Committee to the Audit and Corporate Governance Committee remit.

Date: 16 January 2020 Version 0 Page: 6 of 6	
---	--

Attach 1. Public Health Wales – Board Assurance Framework Strategic Risk Dashboard November 2019

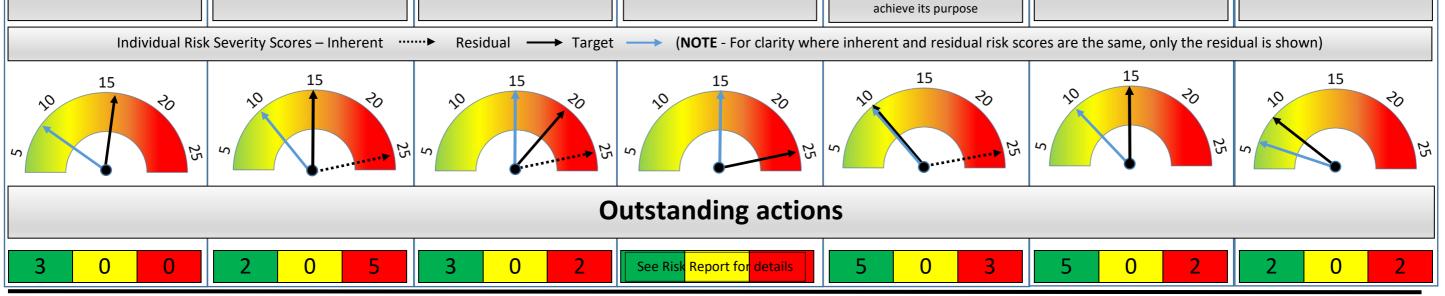




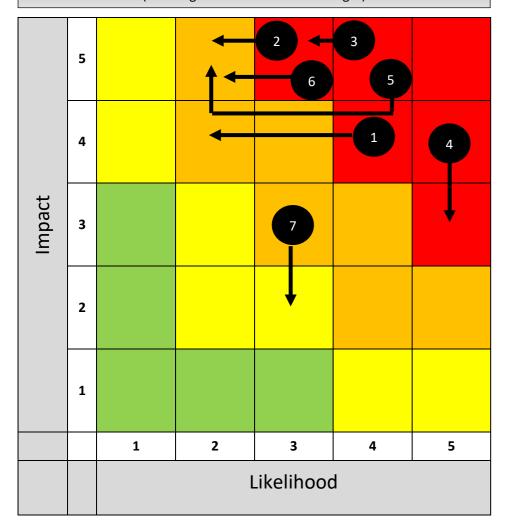
2. Cause significant harm to a patient, service user or staff member

3. Fail to deliver sustainable, high quality and effective infection and screening services Suffer a major IT security breach resulting in a failure in service delivery and/or loss of personal data 5. Fail to effectively influence stakeholders and support others to deliver the population health gains required to achieve its purpose 6. Fail to secure and align resources to deliver on its strategic priorities

7. Fail to sufficiently consider, exploit and adopt new and existing technologies



Residual Risk Severity Map (showing direction of travel to target)



Strategic Priorities and Risk Appetite 2018 - 2019

Strategic Priority	Risk Appetite Level
Influencing the wider determinants of health	3 – Accepting
Improving mental well-being and building resilience	4 – Willing
Promoting healthy behaviours	3 – Accepting
Securing a healthy future for the next generation through a focus on early years	4 – Willing
Protecting the public from infection and environmental threats to health	2 – Cautious
Supporting the development of a sustainable health and care system focused on prevention and early intervention	3 – Accepting
Building and mobilising knowledge and skills to improve health and well-being across Wales	4 – Willing

Strategic Risk Impact Statement

The consequences of any of the strategic risks being realised would include potential of harm to patients, impacts on the welfare of staff, poor quality service, failure to achieve population health gains, potential litigation at both a corporate and personal level with financial and/or penal sanctions and/or significant reputational damage which could threaten the future of the organisation.



Applicable Strategic Priorities			Board Assurance Framework Risk 1 There is a risk that Public Health Wales will find itself without the workforce it requires to deliver on its strategic objectives. This would be caused by a lack of staff with the relevant skills and / or cultural fit in the external market / education system, internally due to a lack of staff skills and behaviour development, career mobility and succession planning and talent management, or due to undesirable employee attrition.								
Influe	encing the wider determinants of health	Х	2011411041	<u> </u>	<u></u>	<u>ана засосознан р</u>			<u> </u>	<u> </u>	<u>accinioni</u>
Impro resilie	oving mental well-being and building ence	Χ									
Prom	oting healthy behaviours	Χ					Risk Score				
Secur	ing a healthy future for the next	V	Likelihood	nherent Risk		Likelihood	Current Risk		Likelihood	Target risk	1
gener	ration through a focus on early years	Х	4	Impact 4	16	4	Impact 4	16	2	Impact 4	8
	ecting the public from infection and onmental threats to health	Χ		Spo	onsor and A	ssurance Group				Risk Decision	
health	orting the development of a sustainable h and care system focused on ention and early intervention	Χ	Executive Sponsor		Phil Bushby	, Director of People	and Organisational D	Development		Treat	
Buildi	ing and mobilising knowledge and skills prove health and well-being across	Х	Assuring Group		People and	Organisational Deve	elopment Committee	•			
	GAPS IN	CON	TROLS					GAPS IN ASSURA	ANCE		
1. 2. 3.	An implemented corporate approach to There is no Organisational level workfor Workforce strategy to support the PHW	ce pla	n	nt management	ACT	ON PLAN					
Actio	n Plan	0	wner	Action Status for new BAF	Progress U						Due Date
1.1	Deployment / completion of corporate approach to succession planning and talent management.	M	latthew Browne	Action re-worded (Risk 1 Action 3 in the New BAF)	Executive to 3 leadershi	eam for 27 January 2	O August 2019. A mod 2020. This will review work is also being co se NHS in Wales.	v the assessment o	of each director in re	espect of the top	March 2020
1.2	From returned workforce plans and wider discussion around ways of workin to support the IMTP, an organisational level workforce plan will be created to cover the course of the IMTP		aren Williams/ Karen tzgibbon	Action re-worded (Risk 1 Action 2 in the New BAF)	circulated around the Executive Team in December 2019 for comment prior to finalising the plan in				(New date of Jan 2020 requested)		
1.3	Further to 2 above and following discussions with Executive, pull togethe an organisational level workforce strategy in support of the organisation's long term strategy	r Bı	nil Bushby/ Barbara usby	Action re-worded (Risk 1 Action 1 in the New BAF)	strategy. T for the head final approx January up Exec Team circulated t	his will also link to the	9 we will conclude a ne work being undertystem. Work will be cack received from autompleted and circulation 2019. People Strard in December 201 for end of Financial y	taken by HEIW as to completed and take tumn session with ated for comment rategy developme 19 ahead of Board	they develop a work sen to the Board in J BET, POD Comm ar to key stakeholder g nt progressed well. sign-off in January 2	force strategy lanuary 2020 for nd LPF. groups including Second draft	January 2020

EXISTING CONTROLS		SOURCES OF ASSURANCE				
Control	Owner	Assurance	Owner			
Microbiology action plan	Quentin	Detailed Stabilisation and Transformation Action Plans and regular meetings of Public Health	Quentin			
	Sandifer	Services Directorate leadership Team	Sandifer			
Training plan through the Deanery		Annual training placements and evaluation, trainee engagement and satisfaction survey, Deanery	Brendan			
		reports and routine meetings	Mason			
Medical Job Planning (including all Public Health Consultants from backgrounds other		Job Planning reports and meetings – all verified by Medical Director	Brendan			
than medicine)			Mason /			
			Andrew Jones			
Personal Development reviews	Phil Bushby	People and OD performance report	Lisa Whiteman			
		Regular update papers (2 per year) provided to Committee by Director of People and OD				
Detailed workforce Planning, including learning needs analysis		People and OD performance report	Karen Williams			
		Regular update papers (2 per year) provided to Committee by Director of People and OD				
People and OD Management Information including People Performance Reports,		People and OD performance report provided monthly including key people metrics. Specific in depth	Joe O'Brien			
detailed recruitment MI, appraisal rates and attrition rates		have been commissioned and executed in respect of sickness absence, staff turnover / attrition and				
		gender diversity				
Staff Survey results around career opportunities and levels of engagement		NHS Wales staff survey results and action plans	Peta Beynon			
Learning and Development Policies and Procedures		Monitoring of requests and support offered for development through the L&D Policy and High cost	Lisa Whiteman			
		learning process				
Leadership and Management Development Programmes		Take up rates and post course evaluation / management and leadership satisfaction scores in the	Lisa Whiteman			
		staff survey				
Colleague Development Programme		Take up rates and post course evaluation	Matthew			
			Browne			
Apprenticeship and Graduate Schemes		Appraisal Guidance toolkits / Graduate Placement programme and placement take up rates and	Matthew			
	_	evaluations	Browne			
Work placement Schemes		Take up rates and post placement evaluation	Matthew			
			Browne			
Corporate Health Standard		Achievement of standard and feedback reports from assessors / plans for higher levels of CHS	Jane Rees			
Public Health Workforce Development (other than medical / consultant)	_	Coordination of practitioner scheme development, Welsh Audit Office report and responding actions	Lisa Whiteman			
Occupational Health provision		Reports from providers on themes / KPIs, specific case updates / management and inoculation rates	Karen Williams			
	4	(for Flu via WAST and all others for Public Health Services via relevant health Boards)	<u> </u>			
Employee Assistance Programme			Jane Rees			
P&OD Annual Workplan	Phil Bushby	This plan ensures that a focus is maintained on key activities relating to turnover, improving the	Karen W/ Lisa			
		recruitment process and developing correct behaviours through initiatives like 'being my best'	W			

Applicable Strategic Priorities			Board Assurance Framework Risk 2								
			There is a risk that incorrect identifica			-	to a patient, se			=	_
Influencing the wider	determinants of health	Х									·
Improving mental we resilience	ll-being and building	Х									
Promoting healthy be	ehaviours						Risk Score				
Coouring a bookby for	for the next			Inherent Risk			Current Risk			Target risk	
Securing a healthy fu generation through a			Likelihood 5	Impact 5	25	Likelihood 3	Impact 5	15	Likelihood 2	Impact 5	10
Protecting the public environmental threat		х		Sį	oonsor and A	ssurance Group				Risk Decision	
1	opment of a sustainable m focused on prevention n		Executive Sponsor		l	n Beaumont-Wood, ed Health Profession		Quality, Nursing		Treat	
_	ng knowledge and skills to vell-being across Wales		Assuring Group		service	Safety and Improvuser) and Organisational I					
	GAPS IN (CONT	ROLS			Ĭ			ANCE		
- Dunner in sen								GAPS IN ASSURA	AINCE		
 Process incon 	sistently applied for updati	ing an	d disseminating new/	update policies	• No	consistently applied,	monitored and rep	GAPS IN ASSURA ported quality and in			
	sistently applied for updati natic and embedded appro	_	=			consistently applied, of assurance mech	-	ported quality and in	mpact measures		
 Lack of system serious incide 	natic and embedded appronts, raising concerns (whis	ach to	o reflecting and learnin	ng from incidents,	• Lac	of assurance mech	anism for 'Raising C	ported quality and in Concerns' (Whistlebl	mpact measures	e/ assurance proces	ses
 Lack of system serious incide be an agile lea 	natic and embedded appro nts, raising concerns (whis arning organisation	ach to tleblo	o reflecting and learnir wing) etc to enable Pu	ng from incidents, blic Health Wales to	• Lac	of assurance mech	anism for 'Raising C	ported quality and in Concerns' (Whistlebl	mpact measures lowing)	e/ assurance proces	ses
 Lack of system serious incide be an agile lea Lack of corporation 	natic and embedded appro nts, raising concerns (whis arning organisation rate approach to succession	ach to tleblo n plan	o reflecting and learning wing) etc to enable Punning and talent manag	ng from incidents, blic Health Wales to	• Lac	of assurance mech	anism for 'Raising C	ported quality and in Concerns' (Whistlebl	mpact measures lowing)	e/ assurance proces	ses
 Lack of system serious incide be an agile lea Lack of corporation 	natic and embedded appro nts, raising concerns (whis arning organisation	ach to tleblo n plan	o reflecting and learning wing) etc to enable Punning and talent manag	ng from incidents, blic Health Wales to	• Laci	of assurance mech	anism for 'Raising C	ported quality and in Concerns' (Whistlebl	mpact measures lowing)	e/ assurance proces	ses
 Lack of system serious incide be an agile lea Lack of corporation 	natic and embedded appro nts, raising concerns (whis arning organisation rate approach to succession	ach to tleblo n plan	o reflecting and learning wing) etc to enable Punning and talent manag	ng from incidents, blic Health Wales to	• Laci	of assurance mech	anism for 'Raising C	ported quality and in Concerns' (Whistlebl	mpact measures lowing)	e/ assurance proces	ses Due Date
 Lack of system serious incide be an agile lea Lack of corpore Gaps re effect Action Plan	natic and embedded appronts, raising concerns (whise arning organisation rate approach to succession ive infection and screening	n plan	o reflecting and learning wing) etc to enable Punning and talent managice (see Risk 3) Owner	ng from incidents, blic Health Wales to gement (see Risk 1)	• Laci	of assurance mech	anism for 'Raising C	ported quality and in Concerns' (Whistlebl	mpact measures lowing)	e/ assurance proces	
 Lack of system serious incide be an agile leader be agile leader be an agile leader be agile leader	natic and embedded appronts, raising concerns (whisterning organisation rate approach to succession ive infection and screening an effective management sys	n plan g servi	o reflecting and learning wing) etc to enable Purning and talent managice (see Risk 3) Owner Board Secretary	ng from incidents, blic Health Wales to gement (see Risk 1) Action Status for	Laci Laci ACT Progress U An audit is	c of assurance mech c of assurance mech c of assurance mech lON PLAN pdate currently being under	ertaken to ensure t	ported quality and in Concerns' (Whistleble o awareness/ staff tr hat all policies are li	mpact measures lowing) raining re governance	d that they match	
 Lack of system serious incide be an agile lease. Lack of corportions. Gaps re effect. Action Plan 2.1 Development of updating and dis	natic and embedded appronts, raising concerns (whise arning organisation rate approach to succession ive infection and screening	n plan g servi	o reflecting and learning wing) etc to enable Puraning and talent managice (see Risk 3) Owner Board Secretary and Head of	ag from incidents, blic Health Wales to gement (see Risk 1) Action Status for new BAF Action re-worded	• Lack • Lack • Lack • ACT Progress U An audit is the master	c of assurance mech c of assurance mech lon PLAN pdate currently being under log of policies held l	ertaken to ensure to	ported quality and in Concerns' (Whistleble o awareness/ staff tr hat all policies are li ess Unit. The date ex	mpact measures lowing) raining re governance sted in one place and ktension is to ensure	d that they match the audit is	Due Date
 Lack of system serious incide be an agile leader be agile leader be an agile leader be agile leader	natic and embedded appronts, raising concerns (whisterning organisation rate approach to succession ive infection and screening an effective management sys	n plan g servi	o reflecting and learning wing) etc to enable Purning and talent managice (see Risk 3) Owner Board Secretary	ng from incidents, blic Health Wales to gement (see Risk 1) Action Status for new BAF	• Lack • Lack • Lack • ACT Progress U An audit is the master	c of assurance mech c of assurance mech lon PLAN pdate currently being under log of policies held l	ertaken to ensure to	ported quality and in Concerns' (Whistleble o awareness/ staff tr hat all policies are li ess Unit. The date ex	mpact measures lowing) raining re governance	d that they match the audit is	Due Date
 Lack of system serious incide be an agile lease. Lack of corportions. Gaps re effect. Action Plan 2.1 Development of updating and dis	natic and embedded appronts, raising concerns (whisterning organisation rate approach to succession ive infection and screening an effective management sys	n plan g servi	o reflecting and learning wing) etc to enable Puraning and talent managice (see Risk 3) Owner or Board Secretary and Head of Board Business	ag from incidents, blic Health Wales to gement (see Risk 1) Action Status for new BAF Action re-worded (Risk 2 Action 18	ACT Progress U An audit is the master completed	Of assurance meches of assurance mechanical mechan	ertaken to ensure to taken to ensure to taken to ensure of	ported quality and in Concerns' (Whistleble o awareness/ staff tr hat all policies are li ess Unit. The date ex ne central web secti	mpact measures lowing) raining re governance sted in one place and ktension is to ensure	d that they match the audit is able to everyone.	Due Date
 Lack of system serious incide be an agile lease. Lack of corportion. Gaps re effect. Action Plan 2.1 Development of updating and dis and procedures. 	natic and embedded appronts, raising concerns (whisterning organisation rate approach to succession live infection and screening an effective management system in the seminating new and revised parts of the seminating new and revised parts.	n plan g servi	o reflecting and learning wing) etc to enable Puraning and talent managice (see Risk 3) Owner Board Secretary and Head of Board Business Unit	Action Status for new BAF Action re-worded (Risk 2 Action 18 and 20 in revised	ACT Progress U An audit is the master completed The contro	COF assurance mechologic of assurance mechologic of assurance mechologic of policies held log of policies held log and relevant actions applicitly has been rev	ertaken to ensure to taken to ensure to taken to ensure of taken to ensure of iewed and the prod	ported quality and in Concerns' (Whistleble) o awareness/ staff tr hat all policies are li ess Unit. The date ex ne central web section	mpact measures lowing) raining re governance sted in one place and ktension is to ensure on of policies is availa	d that they match the audit is able to everyone.	Due Date March 2020
Lack of system serious incide be an agile lease. Lack of corport Gaps re effect. Action Plan 2.1 Development of updating and distand procedures. Ensure Directora updating Standar new legislation/	natic and embedded appronts, raising concerns (whist arning organisation rate approach to succession live infection and screening an effective management system in the seminating new and revised particles have an effective mechanical operating Procedures (SOF guidance available	n plan g servi	o reflecting and learning wing) etc to enable Purning and talent managice (see Risk 3) Owner Or Board Secretary and Head of Board Business Unit	Action Status for new BAF Action re-worded (Risk 2 Action 18 and 20 in revised BAF)	ACT Progress U An audit is the master completed The contro finalising at This work is	CON PLAN Plan Corrently being under log of policies held land relevant actions and relevant actions been reveny changes to both cost due to commence and relevant actions and relevant actions are policy has been reveny changes to both cost due to commence are reveny changes to both cost due to commence are reveny changes to both cost due to commence are reveny changes to both cost due to commence are reveny changes to both cost due to commence are reconstructed as the cost due to cost due t	ertaken to ensure to by the Board Busines taken to ensure or iewed and the production ocuments. Date re n early 2020.	ported quality and in Concerns' (Whistleble) o awareness/ staff tr hat all policies are li ess Unit. The date ex ne central web secti cedures are in the fin evised to March 202	mpact measures lowing) raining re governance sted in one place and ktension is to ensure ion of policies is availa nal stages of consulta	d that they match the audit is able to everyone. ation prior to 019 Board.	Due Date March 2020 March 2020
 Lack of system serious incide be an agile least an agile least an agile least are least as a least are least are	natic and embedded appronts, raising concerns (whist arning organisation rate approach to succession live infection and screening an effective management system in the seminating new and revised particles have an effective mechanical operating Procedures (SOF guidance available an effective mechanism to in	n plan g servi	o reflecting and learning wing) etc to enable Puraning and talent managice (see Risk 3) Owner or Board Secretary and Head of Board Business Unit or en staff Board Secretary	Action Status for new BAF Action re-worded (Risk 2 Action 18 and 20 in revised	ACT Progress U An audit is the master completed The controfinalising at This work is	ION PLAN pdate currently being under log of policies held land relevant actions policy has been revery changes to both on the due to commence on has been taken the commence of the commence	ertaken to ensure to taken to ensure or taken to ensure or taken to ensure or ocuments. Date ron early 2020.	ported quality and in Concerns' (Whistleble) o awareness/ staff tr hat all policies are li ess Unit. The date ex ne central web secti cedures are in the fin evised to March 202	mpact measures lowing) raining re governance sted in one place and ktension is to ensure ion of policies is availa anal stages of consulta 20 at 28 November 20	d that they match the audit is able to everyone. ation prior to 019 Board.	Due Date March 2020
 Lack of system serious incide be an agile least an agile least an agile least are least as a least are least are	natic and embedded appronts, raising concerns (whist arning organisation rate approach to succession live infection and screening an effective management system in the seminating new and revised particles have an effective mechanical operating Procedures (SOF guidance available	n plan g servi	o reflecting and learning wing) etc to enable Purning and talent managice (see Risk 3) Owner Or Board Secretary and Head of Board Business Unit	Action Status for new BAF Action re-worded (Risk 2 Action 18 and 20 in revised BAF)	ACT Progress U An audit is the master completed The controfinalising at This work is the decision also been a	ION PLAN pdate currently being under log of policies held land relevant actions policy has been revery changes to both on the due to commence on has been taken the commence of the commence	ertaken to ensure to taken to ensure of taken to ensure of taken to ensure of ocuments. Date ren early 2020.	ported quality and in Concerns' (Whistleble of awareness) staff transport to awareness are liness Unit. The date expected are in the fine central web sections are in the fine evised to March 202 to ensure a greater at the expectation of the ensure and the expectation of the ensure and the expectation of the expectat	mpact measures lowing) raining re governance sted in one place and ktension is to ensure ion of policies is availa nal stages of consulta	d that they match the audit is able to everyone. ation prior to 019 Board.	Due Date March 2020 March 2020

2.3 Develop and implement the organisational integrated governance framework and approach.	Executive Director Quality, Nursing and Allied Health Professionals / Assistant Director of Integrated Governance	Action re-worded (Risk 2 Action 1 to 4 in revised BAF)	Appointment has now been made to the post of Assistant Director of Integrated Governance. Due to difficulties in successfully recruiting to a key leadership post to take this work forward it is requested that the action due date be extended to Sept 2020 pending agreement on the revised actions that will be described in the new iteration of the Board Assurance Framework Update 18/11/19 – The following actions have been identified as part of the 2019 BAF development work and will be articulated in the new BAF from January 2020. All of the below have deliverable dates between Mar 2020 and Sep 2020. • Complete a baseline / gap analysis in current governance arrangements • Develop a draft framework for integrated governance • Complete a governance stakeholder mapping exercise	Sept 2020
2.4 Redefining of the organisation's Quality and Impact indicators and application of the Health and Care Standards.	Executive Director Quality, Nursing and Allied Health Professionals / Assistant Director of Integrated Governance	Action re-worded (Risk 2 Action 5 - 7 in revised BAF)	Existing Quality and Improvement Indicators continue to be reported. Board and Executive Team to agree Strategic Priority outcomes and milestones whilst improvement indicators will be identified in readiness for the start of Q1 2020. Update 09/01/19 – The following actions have been identified as part of the 2019 BAF development work and will be articulated in the new BAF from January 2020. All of the below have deliverable dates between Mar 2020 and Sep 2020. • Develop a quality / clinical governance dashboard (draft prototype submitted to QSIC 9/1/20) • Present a draft outline for the development of the Quality and Improvement Strategy • Identify new improvement indicators aligned to the strategic priority outcomes	Sept 2020
2.5 Implement an organisational approach to disseminating and raising awareness of the 'Raising Concerns' (whistleblowing) policy	Board Secretary and Head of Board Business Unit	Same (Risk 2 Action 11 in revised BAF)	The policy and a dedicated intranet page is available and relevant sections have been updated. The Board Secretary has attended lead officer training and some work has been undertaken to review best practice in other organisations. An action plan has been developed to ensure the continued dissemination of Raising Concerns. A staff survey will be undertaken to establish a baseline of understanding and appropriate training will be delivered before the end of the financial year.	April 2020
2.6 Develop and implement an effective incident management system.	Executive Director Quality, Nursing and Allied Health Professionals / Assistant Director of Integrated Governance	Action revised (Risk 2 Action 12 and 13 in revised BAF)	Release of revised Datix platform together with the newly approved Incident Management Policy and Procedure is imminent with a clear escalation process Draft outline for a systematic method of sharing learning to be developed in line with newly released Policy and Procedure as outlined above. Due to delays and complications with Datix, and also capacity issues which is requiring the Directorate to scope how it can best re-direct resources, an extension is requested until March 2020 pending agreement on the revised actions that will be described in the new iteration of the Board Assurance Framework. Update 18/11/19 – The following actions have been identified as part of the 2019 BAF development work and will be articulated in the new BAF from January 2020. All of the below have deliverable dates between Mar 2020 and Sep 2020. (NEW BAF dates - Actions 12 (April 2020) and 13 (Feb 2020) • Delivery pf phase 1 of the incident management implementation plan • Revision of PTR report to include management information from new Incident Management System	March 2020 (Amended dates in New BAF for revised actions)
2.7 Actions as set out in Risk 1	Phil Bushby	Contained within other risks in the revise BAF	See Risk 1	Completed
2.8 Actions as set out in Risk 3	Quentin Sandifer	Contained within other risks in the revise BAF	See Risk 3	See Risk 3

EXISTING CONTRO	LS	SOURCES OF ASSURANCE					
Control	Owner	Assurance	Owner				
Policies and Procedures (inc. Standard Operating Procedures, Quality Assurance systems, Failsafe systems etc.) Microbiology Stabilisation Plan Screening for the Future work programme	Quentin Sandifer	Performance data – monthly to Exec and bi-monthly to Board Screening for the Future Programme Board which reports to QS&I Committee Microbiology Programme Board which reports to QS&I Committee	Huw George Quentin Sandifer				
Policies and procedures in place to confirm that staff have the qualifications and experience required for roles within the organisation Statutory and Mandatory training Competency and role based training Personal Development reviews Workforce Plan People and OD Management Information including People Performance Reports and detailed recruitment MI. Staff Survey results around career opportunities and levels of engagement People and OD Policies and Procedures Leadership and Management development Programme Occupational Health provision	Phil Bushby	People and OD performance report reporting to POD Committee Regular update papers (2 per year) provided to Committee by Director of People and OD Staff Survey results reported to POD Committee and Board Reports to QS&I Committee and POD Committee	Phil Bushby				
Incident Reporting procedures	Rhiannon Beaumont-Wood	PTR Report quarterly to QS&I Committee SI reporting as occurs to Board and quarterly to QS&I Committee	Rhiannon Beaumont- Wood				
Clinical and Quality audit	Quentin Sandifer/ Rhiannon Beaumont-Wood	Annual Plan and Report to QS&I Committee	Rhiannon Beaumont- Wood				
Health and Safety/ Estates Action Plan	Huw George	Reports to Health and Safety Group and into POD Committee	Huw George				



	Applicable Strategic Priorities				Board Assurance Framework					
	encing the wider determinants of health		There is a risk that	Public Health Wales wi	ill fail to deliver a sus	Risk 3 stainable, high qua	ality and effective	infection and s	creening service	es. This will be
resili	oving mental well-being and building ence		caused by a lack of su	ficient workforce capa	=	n existing systems re which is not fit	=	of sufficient ch	nange capacity a	nd an estate and
Pron	noting healthy behaviours					Risk Score				
Secu	ring a healthy future for the next			rent Risk		Current Risk			Target risk	
	ration through a focus on early years		Likelihood I	npact 25	Likelihood 4	Impact 5	20	Likelihood 3	Impact 5	15
	ecting the public from infection and commental threats to health	х		Sponsor ar	nd Assurance Group Risk Decision					
healt	orting the development of a sustainable the and care system focused on ention and early intervention		Executive Sponsor		Quentin Sandifer, Executive Director Public Health Services / Medical Director					
Build	ling and mobilising knowledge and skills aprove health and well-being across		Assuring Group		Quality Safety and Improvement Committee Audit and Corporate Governance Committee					
vvaic		S IN CO	ONTROLS				GAPS IN ASSU	JRANCE		
Lack Lack Lack	of specialist workforce capacity to deliver of capacity to drive transformation of serv of sufficient clarity and specificity in servic of capacity in NHS partner workforce to de	vices ald ce oper	ongside operational delive ating systems, e.g. 'failsaf							
purp	e infrastructure (laboratories and premises ose	s) is old	and deteriorating and in	some areas is not fit for						
	·	s) is old	I and deteriorating and in	some areas is not fit for			ACTION P	LAN		
purp	·	s) is old	and deteriorating and in Owner	Action Status for new BAF	Progress Update		ACTION P	LAN		Due Date
purp	on Plan Delivery of the Microbiology Stabilisation	n Plan	Owner Executive Director of Public Health Services	Action Status for new BAF Actions closed, completed. The actions will be taken forward within the transformation programme.	Progress in relation to by the Microbiology So Team and the Transfo It has been agreed tha meeting in January 20 Health Services Direct approved a revised du January update – actio	enior Management Tormation Board (last Internation Board (last Internation Board) (last Internat	ition Plan continues Feam, the Public Hea Board review – 30 Se n Board will review t ether oversight can l ation report will be o 120 (agreed at Board	to be made and is olth Services Direct eptember 2019). he need for its column be fully remitted be considered at this meeting 28 Nove	torate Leadership ntinuation at its pack to the Public meeting. The Boar mber 2019)	January 2020
Actio	ose on Plan	n Plan	Owner Executive Director of Public Health Services	Action Status for new BAF Actions closed, completed. The actions will be taken forward within the transformation programme. ACTION SAME	Progress in relation to by the Microbiology So Team and the Transfo It has been agreed tha meeting in January 20 Health Services Direct approved a revised du	enior Management Tormation Board (last last the Transformation 20, and consider who corate. A final stabilism de date to January 20 on closed. Trogramme Board is contact the progress of final the progress of final the progress of final the progress of streams have contact and Social Services to the this financial year in 2019/20. Subject m in 2019/20. Subject	tion Plan continues Feam, the Public Hea Board review – 30 Se In Board will review to ether oversight can leation report will be of 20 (agreed at Board continues to meet (lance and workforce page) y 2020 (see 3.1). A Pontinue sto prior is has agreed to prior is such, in addition to ear, the Minister has to the outcome of	to be made and is alth Services Direct eptember 2019). The need for its considered at this meeting 28 Nove ast meeting 30 September 1.1m Public agreed to further the Welsh Govern	ntinuation at its pack to the Public meeting. The Boarmber 2019) etember 2019) and ill consider whether leading the proper the development Health Wales has central investment in ment's budget	January 2020 d April 2021 t t

3.6 Implementation of Cervical Screening Information Management System (CSIMS)	Executive Director of Public Health Services	ACTION SAME (Risk 3 Action 5 in	This because this work is very complex, requires our IT specialist colleagues to provide the data and staff who understand the pathways to review. The breadth of the work is not understood fully until the failsafe is fully scoped. All of this work is being undertaken within current staff workload alongside delivering the programmes. Considerable delay was initially experienced in obtaining essential demographic information. A new due date was determined and re-scoped project planning was required. Work and meetings ongoing for remaining failsafe work. Data for the screening episodes of individuals within the cohorts identified for review is being systematically reviewed, and outcomes ratified at regular meetings. Due to not knowing in advance how large each cohort will be, it is challenging to estimate how long the whole review will take for each screening programme. Therefore, it is requested that the deadline for this action is amended to December 2020. Considerable delay was initially experienced in obtaining essential demographic information to enable development to start. This prevented progress to original timescales. There has also been turnover of contractors which has added to delay.	(Revised date requested to December 2020) December 2020
		New BAF)	The first stage of development and testing by users has been completed in March 2019 and was positive. It has recently been identified that progress of development is not in line with initial timescales and IT are now advising that the development will not be ready to implement by September 2019. Every effort is being spent to establish the development team capacity to inform a revised project plan, however initial estimations suggest a new implementation date will be in 2020. Activities to establish an accurate plan is being supported by the Trusts' Programme Management Unit. It should be noted the importance of the system being fit for purpose and the development of this first system enables the development of a significant portions of the "core" screening functionality for the IT system which are planned to follow this development for other screening programmes. Gateway review completed. Task and Finish Group addressed the 15 recommendations to inform the project going forward. This action cannot be progressed until the implementation of the DESW replacement IT system has concluded, service inefficiencies and continuation of manual processes will continue. Information Governance risk associated with high volume paper correspondence processing remains. Development of system specification underway, including identification of day 1 functionality and prioritisation of additional developments (including outsourced printing). Funding agreed for a 12 month project manager to support system procurement, implementation and commissioning. Timescales cannot be predicted with accuracy at the present time.	
3.7 Implementation of risk-based diabetic eye screening	Executive Director of Public Health Services	ACTION SAME (Risk 3 Action 6 in New BAF)	Project lead commenced in post in February 2019 and project is progressing in accordance with timetable. Business Executive Team received Transformational Plan in July 2019 and approach approved and to work with PMO to align with programme and project method. Recruitment is at the advertisement stage for transformation team resource. Additional resource identified to strengthen operational governance (recruitment to commence in November 2019) and quality assurance to support optimisation of programme.	April 2021
3.8 Delivery of Estates Action Plan and Health / Safety Action Plan	Deputy Chief Executive / Executive Director of Finance and Operations	ACTION SAME (Risk 3 Action 1 in New BAF)	Ongoing delivery of estate / Health and Safety action plan in relation to Microbiology Laboratory estate. All actions in relation to HSE Improvement notices are complete and notices removed.	
EXISTING CONT	ROLS		SOURCES OF ASSURANCE	
Control	Owner		Assurance	Owner

National Health Protection Service Implementation (including investment) Plan Microbiology Stabilisation Plan Screening for the Future work Programme Policies and Procedures Standard Operating Procedures	Executive Director of Public Health Services	National Health Protection Service Transformation Board Microbiology Stabilisation Plan Project Board Screening for the Future Programme Board Public Health Services Directorate Leadership monthly meetings	Quentin Sandifer
Health and Safety Action Plan Estate Action Plan.	Deputy Chief Executive / Executive Director of Finance and Operations	Public Health Services Directorate Leadership monthly meetings	
Incident Management System Raising Concerns Policy and Procedure	Executive Director of Quality, Nursing and Allied Health Professionals	Public Health Services Directorate Leadership monthly meetings	

Applicable Strategic Priorities						ery and/or loss of personal data. This will be caused by a eral damage from a wider ranging cyber-attack.					
Influencing the wider determinants of health	Х	,			, ,			J	3 3 7		
Improving mental well-being and building resilience	Х										
Promoting healthy behaviours	Х		Risk Score								
Securing a healthy future for the next generation through a focus on early years	х	Likelihood 5	Inherent Risk Impact 5	25	Likelihood 5	Current Risk Impact 4	25	Likelihood 5	Target risk Impact 3	15	
Protecting the public from infection and environmental threats to health	Х			Sponsor and A	Assurance Group			Risk Decision			
Supporting the development of a sustainable health and care system focused on prevention and early intervention	х	Executive Sponso	r	Huw Geor and Finan	•	ecutive, Executive Di	rector Operations		Treat		
Building and mobilising knowledge and skills to improve health and well-being across Wales	х	Assuring Group		Knowledg	je, Research and In	novation Committee	2				
GAPS	IN CC	ONTROLS			GAPS IN ASSURANCE						
				ACT	ION PLAN						

Note

Due to the sensitive nature of the controls and actions and the potential susceptibility to attack this information is available separately to Board members as a confidential briefing



Applicable Strategic Priorities (Figures indicate Risk Appetite levels) Board Assurance Framework											
Influencing the wider determinants of health	3	х	1			II fail to effectively in		• •		• •	_
Improving mental well-being and building resilience	4	х	required to	achieve its pu	•	caused by an insuffic Wales, Welsh Gover		•	• •	ey stakenolders in	cluding to the
Promoting healthy behaviours	3	х					Risk Score				
Securing a healthy future for the next				Inherent F	Risk		Current Risk			Target risk	
generation through a focus on early years	4	х	Likelihood 5	Impact 5		Likelihood 2	Impact 5	10	Likelihood 2	Impact 5	10
Protecting the public from infection and environmental threats to health	2	х			Sponso	or and Assurance Grou	ıb			Risk Decision	n
Supporting the development of a sustainable health and care system focused on prevention and early intervention	3	х	Executive Spons						Treat		
Building and mobilising knowledge and skills to improve health and well-being across Wales	4	х	Assuring Group								
GAPS IN CONTROLS GAPS IN ASSURANCE											
 There is a lack of capability and capacity within PHW and its partner organisations to use t effective behaviour change approaches for public health gain. There is a need for more support for and a more agile vehicle to advise national and local makers including WG and PSBs on key population health issues. There is a lack of a co-ordinated, coherent, data driven and evidence-based approach to p of long term conditions across the NHS. There is insufficient capacity within PHW to support the third sector to attract resources for deliver effective public health action. 					and local policy						
					A	ACTION PLAN					
Action Plan				Owner	Action Status for new BAF	Progress Update					Due Date
5.1 Increase investment in social man behaviour change approaches	rketing	that	utilise	Jyoti Atri	Action reworded (Risk 5 Action 6 & 7)	Increased investment I	nas been secured t	to establish a behavi	iour change team in	2019.	Completed
5.2 Subject to securing appropriate resources, invest in the necessary digital infrastructure for the effective delivery of timely and appropriate information to the public. Huw George					Action closed.	SHIFT project has identified the need and level of likely investment required. Web development project well underway. Exploring options for new investment. Further progression will be dependent on successful recruitment of Director of Knowledge. January update: Action Closed					Ongoing
5.3 Subject to a realignment of resource-produce, maintain and evaluadelivery of timely and appropriate public.	te con	tent fo	or the effective	Jyoti Atri	Action completed	Work has commenced to develop improved access to information for parents in the early years within existing resources. Work on public information will be ongoing. January update: Action Closed					Ongoing
5.4 Understand the extent to which I is currently used in programmes behaviours, and identify where k developing across the public hear	to cha nowle	nge pe dge an	eople's nd skills need	Jyoti Atri	Action completed	 Actions being progressed under IMTP SO 3.9 as follows: Current application of behaviour change theory across public health system described (Nov 18) Training needs analysis completed (Feb 19) These actions have been delayed due to recruitment delays. The timelines have been revised in the IMTP and is now due for delivery in December 19. 					December 2019

				January update : Action Closed			
5.5	Increase investment in providing specialist public health data and evidence advice to existing strategic national policy initiatives e.g. Early years, Obesity Prevention, Tobacco Control	Jyoti Atri	Action closed	Investment in the Analytical and Evidence teams provided additional capacity to allow the Observatory to work closely with both Health Improvement and Welsh Government on the development of the Healthy Weight: Healthy Wales Strategy while remaining committed to the delivery of other planned organisational priorities. The longer-term investment in the Evidence team has increased the organisations capacity for evidence reviews and provided a resource that can guide similar nations priorities in a timely manner in the future. January update: Action Closed	Closed		
5.6	Utilise the WHO CC to act as a policy think tank for WG and other Public Health stakeholders. Deliver the work plan of the WHO CC.	Mark Bellis	Action Same (Risk 6 Action 10 in revised BAF)	WHO CC work programme delivery progressing according to plan. An introductory meeting with the WHO Venice Office organised in November 2018. First annual WHO CC report was submitted in March 2019. A key outcome is Wales becoming an 'influencer country' in the new WHO Health Equity Solutions Platform, to be launched in 2019.	Ongoing		
5.7	Ensure more effective Health Impact Assessments through an enhanced HIA Support Unit	Mark Bellis	Action completed	Additional funding has been incorporated into the WHIASU budget and is being utilised by the Unit to provide enhanced support. January update: Action Closed	Closed		
5.8	Continue the periodic meetings with Cabinet Secretaries, Ministers and their officials across Government as appropriate in order to inform them on the work of Public Health Wales and support the application of health in all polices in their respective areas.	Jan Williams/ Tracey Cooper	Action Same (Risk 6 Action 11 in revised BAF)	First round of meetings completed	Ongoing		
5.9	Advocate for a co-ordinated, coherent, data driven and evidence based approach to chronic disease prevention across NHS Wales.	Jyoti Atri	Action reworded (Risk 5 Action 3 and 4 in the revised BAF)	A paper was submitted to and agreed by the NHS CEOs and Chairs and thence to the Cabinet Secretary during June 18 making the case for an increase in preventative funding in support of health and well-being. January update: Action Closed	Completed		
5.10	Agree and establish a process to take forward the recommendations in the Long Term Conditions – Investment in Prevention paper agreed by NHS Chief Executives and Chairs	Tracey Cooper/ Jyoti Atri	Action completed	Update July 2019: The first Building a Healthier Wales Co-ordinating Group meeting has been held where the background to the work was explained and the Terms of Reference Discussed. The group agreed to hold an away day in September to further scope and prioritise work under Building a Healthier Wales. Ministerial approval on the £10m is still awaited (11/9/19). January update : Action Closed	September 2019		
5.11	Ensure CWW is able do proper analyses of complex, wicked issues and to co-design evidence based or logical national programmes of action.	Jyoti Atri	Action closed - not applicable	CWW is continuing a developmental approach in line with its agreed process which has been approved by the SLG. Capacity to support CWW has been identified and is subject to recruitment of CPH with is currently in progress. A Wider Determinants Co-ordinator (Andrea Parr) started in post in mid-August 19 and CWW support is within the remit of this role. Further consideration of the role of CWW vis-à-vis the Building a Healthier Wales Steering Group (see 5.12 below) is required January update: Action Closed – not applicable	01/10/19		
5.12	Agree and establish a process to take forward the recommendations in the Long Term Conditions – Investment in Prevention paper agreed by NHS Chief Executives and Chairs	Tracey Cooper/ Jyoti Atri	Action closed	Update July 2019: The first Building a Healthier Wales Co-ordinating Group meeting has been held where the background to the work was explained and the Terms of Reference Discussed. The group agreed to hold an away day in September to further scope and prioritise work under Building a Healthier Wales. Ministerial approval on the £10m is expected today (18.07.19). January update: Action Closed	September 2019		
	EXISTING CONTROLS			SOURCES OF ASSURANCE			
Cont	rol	Owner		Assurance	Owner		

Applicable Strategic Priori (Figures indicate Risk Appetite leve						Board A	Assurance Fran	mework			
Influencing the wider determinants of health	3	X	There is a			ail to secure and alig			= -		y funding cuts
Improving mental well-being and building resilience	4	X			r inability to make	required savings, ge		move resource	s within the organ	nisation	
Promoting healthy behaviours	3	Х					Risk Score				
Securing a healthy future for the next				Inherent			Current Risk			Target risk	
generation through a focus on early	4	X	Likelihood 3	d Impac 5	¹ 15	Likelihood 3	Impact 5	15	Likelihood 2	Impact 5	10
Protecting the public from infection						sor and Assurance Gro				Risk Decision	
and environmental threats to health	2	X			эронз	or and Assurance Orc	Jup			NISK Decision	
Supporting the development of a sustainable health and care system focused on prevention and early intervention	3	х	Executive Spo	onsor		Huw George, Deputy	Chief Executive			Treat	
Building and mobilising knowledge and skills to improve health and well-being across Wales		Х	Assuring Grou	ір		Audit and Corporate Go	overnance Committee				
adioss waies	GAF	PS IN C	CONTROLS					GAPS IN AS	SURANCE		
 arrangements Robust resource based planning Evidence of efficiency across the or Model for monitoring savings and in 	_					ACTION PLAN					
Action Plan				Owner	Action Status for	Progress Update					Due Date
6.1 Develop an integrated planning Health Wales	metho	dology	ofor Public	Sally Attwood	new BAF COMPLETE- REMOVE	and project methodol	roject training at foun in MSP training and pr accepted on the NHS	Wales. 24 membe dation and advan oject and prograr Planning Diploma	ers of staff across the ced level and memb nme management to run by Cardiff Busin	e organisation have pers of the PMO raining. Two senior ness School and	March 2020
6.2 Implement the actions arising for priority arrangements undertak		_		Sally Attwood	COMPLETE- REMOVE	· · · · · · · · · · · · · · · · · · ·	procedure is now in pla nts to Business Execut	c Priority Co-ordir on SharePoint an ace for priority gro	nation Group establised is under continual oups and enabling fu	shed. A schedule of development. A unctions. Agreed	December 2019
6.3 Refine and develop outcome me priorities and organisation	easures	s for ou	ur strategic	Sally Attwood	STAY SAME (Risk 6, action 1 in revised BAF)	Update 03/01/20- the supported Strategic P and Impact Framewood consider a draft outco	riority Groups on deve rk. On 30 September a	eloping outcomes a joint meeting wa	and metrics, as ider as held with Non -Ex	ntified in the Value ecutive Directors to	January 2020

6.4 Realise savings from organisational efficiency work streams Huw George (Risk 6, action 2 in revised BAF) Beyond In the streams Huw George STAY SAME (Risk 6, action 2 in revised BAF) Develop longer term investment and savings Strategy Angela Fisher STAY SAME (Risk 6, action 3 in revised BAF) By Develop longer term investment and savings Strategy Angela Fisher STAY SAME (Risk 6, action 3 in value and impact work, particularly in respect of assisting the decision making process on dis-	going
investments, re-investments and prioritisation. Head of Financial Intelligence, Value and Impact has taken up post in September 2019 and has begun taking this forward. Resource mapping exercise currently underway to inform potential realignment of budgets to priorities. For 2019/20, the agreed bids against the £2.2m investment fund and the savings schemes that generated the investment fund are being monitored closely. The outcomes of which will also inform the future investment and savings strategy. The budget setting principles for 2020/21 have been included within the IMTP 2020-2023.	rch 2020
Agree wider approach to value and impact across the organisation. This will include work on four work streams: Value in Finance Performance Framework Evaluation Extended Balance Sheet Huw George STAY SAME (Risk 6 action 4 in revised BAF) STAY SAME (Risk 6 action 4 in revised BAF) Update 03/01/20- All four workstreams are progressing. Value in Finance workstream has commenced and plan has been developed, which includes costings and resource mapping (see 6.5). A project to develop a corporate analytics function has commenced to take forward implementation of the performance framework. Expertise from ONS has been secured to accelerate this work. Within the WHO CC Directorate, a pilot approach to take forward the extended balance sheet as part of work to understand our Social Return on Investment is also underway. The four workstreams continue to meet bi-monthly to ensure alignment between the different elements.	rch 2022
6.7 Develop long term People Strategy aligned to Public Phil Bushby CLOSED Update 03/01/20 - Refer to BAF Risk 1 (action 1.3) for current progress update. This is covered under January	uary 2020
Health Wales Long Term Strategy BAF 1.	
Action to be closed.	
EXISTING CONTROLS SOURCES OF ASSURANCE Control Owner Assurance Own	mor
	w George
Joint Executive Team meetings and papers- biannually Welsh Government and Board approved Strategic Plan 2019-22	0
Quality and Delivery meetings/papers- quarterly Board approved Annual Plan 2019/29	
Budget setting process Integrated Monthly Performance Report to Board (Service/Finance/Quality/ People)	
Strategic Priority Groups Annual accounts Audits of financial systems and audit management	
Business Executive team monthly consideration of Performance Report Audits of financial systems and audit management Chairs appraisal documentation	
Committee deep dives	
Priority Coordination Group	

	Applicable Strategic Priorities					Board A	Assurance Fra	mework			
Influ	encing the wider determinants of health	Х	Thoroic a rick	that Dublic Hoa	lth Wales will f		Risk 7		d avisting tachnals	ogios. This will be s	ausad by tha
Impr resili	oving mental well-being and building ence	Х				ail to sufficiently co w and emergent te	•	otential applic	_	_	•
Pron	noting healthy behaviours	Х					Risk Score				
C	wing a bookby fire was fair that was t			Inherent Risk			Current Risk			Target risk	
	ring a healthy future for the next ration through a focus on early years	Х	Likelihood 3	Impact 3	9	Likelihood 3	Impact 3	9	Likelihood 3	Impact 2	6
	ecting the public from infection and ronmental threats to health	Х			Spons	nsor and Assurance Group Risk Decision					
Supporting the development of a sustainable health and care system focused on prevention and early intervention						John Boulton, Directo Safety	or for NHS Quality Imp	provement and Pa	atient	Treat	
	ing and mobilising knowledge and skills prove health and well-being across	х	Assuring Group			Executive Team, Boar	rd				
	GAP	S IN C	ONTROLS					GAPS IN AS	SURANCE		
	of a corporate system for ensuring a consi emergent technology	istent	approach to innova	ation and the explo	oitation of new						
						ACTION PLAN					
Actio	on Plan		Owne		tion Status for w BAF	Progress Update					Due Date
7.1 Identify a replacement Executive lead for innovation Tracey Cooper				'	sed not olicable	John Boulton has now been appointed and has taken up the role of Executive lead for Innovation January 2020 update: Action closed					Completed
7.2	Development of a framework for embeddinnovation	ding a	culture of John B		sed not olicable	Innovation paper provided to BET on 20 May 2019, and first meeting planned for June 2019 January 2020 update: Action closed					Completed
7.3	National and International horizon scann embedded into the strategic planning pro	_	be Huw G	(Ris	tion same sk 7 Action 7 in e revised BAF)	For updates please re	efer to Action 6.7				Ongoing
7.4	Development of a formal working relatio Life Sciences hub	nship	with the John B	(Ris	iion reworded sk 7 Action 2 in rised BAF)	Update November 20 Hub and Public Health Ongoing discussion and November 2019 Boar January 2020 update Recent appointment	h Wales and John Bou round combined worl rd)	ulton has met with continuation with the continuation of the conti	n Chief Executive of the control of	ne Life Sciences Hub. agreed at (28	Jan 2020

Meetings with Andrew Cooper and Jonathon Gray January 2020

7.5	Establishment of a New Technology and Innovation Advisory Forum to advise the Board Recruitment of a dedicated Non-Executive Director for	John Boulton Helen Bushell	Action reworded (Risk 7 Action 1 in revised BAF) Closed not	Update November 2019: Terms of Reference approved by Board in July 2018. Preliminary planning meetings between October and November to map key stakeholders. First formal meeting of the Forum planned for January 2020. First meeting date is dependent on diary availability of industry experts that will be invited to attend the meeting. January 2020 update: First meeting scheduled 26 th February 2020. Forum membership finalised. Request to revise due to date to February 2020.	December 2019 Requested February 2020 September
7.6	Life Sciences	neien Busneii	applicable	Update September 2019: Post has been amended to focus on recruiting one generic role and one technology entrepreneur/constructive disruptor. Recruitment in progress. Shortlisting complete and interviews scheduled for 3 October 2019 Update November 2019 – decision has been made not to pursue this recruitment. The Chair and relevant staff have reviewed Non-executive recruitment requirements and a new recruitment process will commence in December 2019. January 2020 update: Action noted and closed 28 November 2019 Board meeting.	2019
EXISTING CONTROLS				SOURCES OF ASSURANCE	
Control		Owner		Assurance	Owner



Name of Meeting Board

Date of Meeting 23 Jan 2020

Agenda item:7.1.230120

Attachment 2

Board Assurance Framework Actions Transition Document

7.00.01.0 11 dillo101.1 D 0 0 dilli 0 11 d				
Executive lead:	Helen Bushell, Board Secretary and Head of			
	Board Business Unit			
Author:	Liz Blayney, Deputy Board Secretary and Board Governance Manager			
	20 vernamee manager			

Approval/Scrutiny	Business Executive Team (13 January 2020)
route:	

Purpose

In the third quarter of 2019, a full review of the Board Assurance Framework was undertaken to strengthen the evidence provided to the Board and subsequent Committees on the controls and their associated assurances.

The purpose of this document is to demonstrate the transition of the actions previously reported on the Board Assurance Framework in order for the Board to consider the proposed transition of actions onto the revised Board Assurance Framework.

Recommendation:					
CONSIDER	RECOMMEND	ADOPT	ASSURANCE		
asked to:					
 The Board is asked to take assurance that the transition of the 					
actions in the previous Board Assurance Framework have been					
appropriately managed into the revised version.					
	CONSIDER asked to: ard is asked to to in the previous	CONSIDER RECOMMEND asked to: ard is asked to take assurance in the previous Board Assurance	CONSIDER RECOMMEND ADOPT asked to: ard is asked to take assurance that the transin the previous Board Assurance Framework		

Date: 15 January 2020 Version: 0.2 Page: 1 of 12	
---	--

Link to Public Health Wales Strategic Plan

Public Health Wales has an agreed strategic plan, which has identified seven strategic priorities and well-being objectives.

This report contributes to the following:

Strategic Priority/Well-being Objective	All Strategic Priorities/Well-being Objectives	
Strategic Priority/Well-being Objective	Choose an item.	
Strategic Priority/Well-being Objective	Choose an item.	

Summary impact analysis		
Equality and Health	Not applicable.	
Impact Assessment		
Risk and Assurance	This document relates to the actions recorded on the Board Assurance Framework (BAF)	
Health and Care Standards	, , , , , , , , , , , , , , , , , , , ,	
Financial implications	Not applicable.	
People implications	Not applicable.	

Date: 15 January 2020 Version: 0.2 Page: 2 of 12	
---	--

1. Purpose / situation

The purpose of this document is to demonstrate the transition of the actions previously reported on the Board Assurance Framework in order for the Board to consider the proposed transition of actions onto the revised Board Assurance Framework.

2. Background

In the third quarter of 2019, a full review of the Board Assurance Framework was undertaken to strengthen the evidence provided to the Board and subsequent Committees on the controls and associated assurances. The Action plan has also been strengthened within the document.

There are four transition statuses that have been recorded against the actions, these are:-

- The action remains valid and will be transferred to the revised Board Assurance Framework.
- The action remains valid but will be updated in the revised Board Assurance Framework.
- The action is no longer applicable and therefore will be removed.
- The action has been completed and therefore closed.

3. Description/Assessment

The following section demonstrates each risk currently on the Board Assurance Framework and their transition status.

3.1. Risk 1

Phil Bushby, Director of People and Organisational Development **Executive Sponsor**

Risk Description There is a risk that Public Health Wales will

find itself without the workforce it requires

to deliver on its strategic objectives.

Action Plan		Transition Status
1.1	Deployment / completion of corporate approach to succession planning and talent management.	The action remains valid and will be transferred to the revised Board Assurance Framework. (Risk 1 Action 3 in revised BAF)
1.2	From returned workforce plans and wider discussion around ways of working to support the IMTP, an organisational level workforce plan will be created to cover the course of the IMTP.	The action remains valid and will be transferred to the revised Board Assurance Framework. (Risk 1 Action 2 in revised BAF) Revised date requested: February 2020.
1.3	Further to 2 above and following discussions with Executive, pull together an organisational level workforce strategy in support of the organisation's long term strategy.	The action remains valid and will be transferred to the revised Board Assurance Framework. (Risk 1 Action 1 in revised BAF)

Date: 15 January 2020 Version: 0.2 Page: 4 of 12	
---	--

3.2. Risk 2

Executive Sponsor Rhiannon Beaumont-Wood, Executive

Director of Quality Nursing and Allied Health

Professionals

Risk Description There is a risk that Public Health Wales will

cause significant harm to a patient, service

user or staff member.

	Risk 2				
	Action Plan	Transition Status			
2.1	Development of an effective management system for updating and disseminating new and revised policies and procedures. Ensure Directorates have an effective mechanism for updating Standard Operating Procedures (SOPs) when new legislation/guidance available.	The action remains valid but will be updated in the revised Board Assurance Framework. (Risk 2 Action 18 and 20 in the revised BAF)			
2.2	Development of an effective mechanism to inform staff of new/ updated policies and procedures.	The action remains valid but will be updated in the revised Board Assurance Framework. (Risk 2 Action 19 in the revised BAF)			
2.3	Develop and implement the organisational integrated governance framework and approach.	The action remains valid but will be updated in the revised Board Assurance Framework. (Risk 2 Action 1-4 in the revised BAF)			
2.4	Redefining of the organisation's Quality and Impact indicators and application of the Health and Care Standards.	The action remains valid but will be updated in the revised Board Assurance Framework. (Risk 2 Action 5-7 in the revised BAF)			
2.5	Implement an organisational approach to disseminating and raising awareness of the 'Raising Concerns' (whistleblowing) policy.	The action remains valid but will be updated in the revised Board Assurance Framework. (Risk 2 Action 11 in the revised BAF)			
2.6	Develop and implement an effective incident management system.	The action remains valid but will be updated in the revised Board Assurance Framework. (Risk 2 Action 12 and 13 in the revised BAF)			
		Revised Due dates requested: Risk 2 Action 12 - April 2020 Risk 2 Action 13 - Feb 2020			

Date: 15 January 2020 Version: 0.2	Page: 5 of 12
------------------------------------	----------------------

3.3 Risk 3

Quentin Sandifer, Executive Director of Public Health Services/Medical Director **Executive Sponsor**

Risk Description There is a risk that Public Health Wales will

fail to deliver sustainable, high quality and effective infection and screening services.

Risk 3		
	Action Plan	Transition Status
3.1	Delivery of the Microbiology Stabilisation Plan.	The action to be closed, and an updated actions will be taken forward as part of the Transformation Programme. (Risk 3 Action 4 in the revised BAF)
3.2	Delivery of the National Health Protection Service Transformation Programme.	The action remains valid and will be transferred to the revised Board Assurance Framework. (Risk 3 Action 4 in revised BAF)
3.3	Delivery of the Screening for the Future Programme.	The action has been completed and therefore closed.
3.4	Review to ensure that our Screening and Microbiology operating systems are all 'failsafe'.	The action remains valid and will be transferred to the revised Board Assurance Framework. (Risk 3 Action 8 in revised BAF) Revised due date requested for December 2020
3.6	Implementation of Cervical Screening Information Management System (CSIMS).	The action remains valid and will be transferred to the revised Board Assurance Framework. (Risk 3 Action 5 in revised BAF)
3.7	Implementation of risk-based diabetic eye screening.	The action remains valid and will be transferred to the revised Board Assurance Framework. (Risk 3 Action 6 in revised BAF)
3.8	Delivery of Estates Action Plan and Health/Safety Action Plan.	The action remains valid and will be transferred to the revised Board Assurance Framework. (Risk 3 Action 1 in revised BAF)

Date: 15 January 2020	Version: 0.2	Page: 6 of 12
-----------------------	--------------	----------------------

3.4 Risk 4 (Contained within the Private Session)

Date: 15 January 2020 Version: 0.2 Page: 7 of 12	
---	--

3.5 Risk 5

Executive Sponsor Jyoti Atri, Interim Executive Director of

Health and Wellbeing

Risk Description There is a risk that Public Health Wales will

fail to effectively influence stakeholders and support others to deliver the population health gains required to achieve it purposes.

Risk 5			
	Action Plan	Transition Status	
5.1	Increase investment in social marketing that utilise behaviour change approaches	The action has been completed and therefore closed	
5.2	Subject to securing appropriate resources, invest in the necessary digital infrastructure for the effective delivery of timely and appropriate information to the public.	The action has been completed and therefore closed	
5.3	Subject to a realignment of resources, invest in people to co-produce, maintain and evaluate content for the effective delivery of timely and appropriate information to the public.	The action has been completed and therefore closed.	
5.4	Understand the extent to which behavioural change theory is currently used in programmes to change people's behaviours, and identify where knowledge and skills need developing across the public health workforce.	The action has been completed and therefore closed.	
5.5	Increase investment in providing specialist public health data and evidence advice to existing strategic national policy initiatives e.g. Early years, Obesity Prevention, Tobacco Control.	The action is no longer applicable and therefore will be removed.	
5.6	Utilise the WHO CC to act as a policy think tank for WG and other Public Health stakeholders. Deliver the work plan of the WHO CC.	The action remains valid and will be transferred to the revised Board Assurance Framework.(Risk 5 action 10 in revised BAF)	

Risk 5			
Action Plan		Transition Status	
5.7	Ensure more effective Health Impact Assessments through an enhanced HIA Support Unit.	The action has been completed and therefore closed.	
5.8	Continue the periodic meetings with Cabinet Secretaries, Ministers and their officials across Government as appropriate in order to inform them on the work of Public Health Wales and support the application of health in all polices in their respective areas.	The action remains valid and will be transferred to the revised Board Assurance Framework.(Risk 5 Action 11 in revised BAF)	
5.9	Advocate for a co-ordinated, coherent, data driven and evidence based approach to chronic disease prevention across NHS Wales.	The action has been completed and therefore closed	
5.10	Agree and establish a process to take forward the recommendations in the Long Term Conditions – Investment in Prevention paper agreed by NHS Chief Executives and Chairs.	The action has been completed and therefore closed.	
5.11	Ensure CWW is able do proper analyses of complex, wicked issues and to co-design evidence based or logical national programmes of action.	The action is no longer applicable and therefore will be removed.	
5.12	Agree and establish a process to take forward the recommendations in the Long Term Conditions – Investment in Prevention paper agreed by NHS Chief Executives and Chairs.	The action is no longer applicable and therefore will be removed.	

3.6 Risk 6

Executive Sponsor Huw George, Deputy Chief

Executive/Executive Director of Operations

and Finance

Risk Description There is a risk that Public Health Wales will

fail to secure and align resources to deliver

on its strategic priorities.

Risk 6			
	Action Plan Transition Status		
6.1	Develop an integrated planning methodology for Public Health Wales.	The action has been completed and therefore closed.	
6.2	Implement the actions arising following the review of the priority arrangements undertaken in June 2019.	The action has been completed and therefore closed.	
6.3	Refine and develop outcome measures for our strategic priorities and organisation.	The action remains valid but will be updated in the revised Board Assurance Framework. (Risk 6 Action 1 in Revised BAF) Revised date requested: 31 March 2020	
6.4	Realise savings from organisational efficiency work streams.	The action remains valid and will be transferred to the revised Board Assurance Framework. (Risk 6 Action 2 in Revised BAF)	
6.5	Develop longer term investment and savings Strategy.	The action remains valid and will be transferred to the revised Board Assurance Framework. (Risk 6 Action 3 in Revised BAF)	
6.6	Agree wider approach to value and impact across the organisation. This will include work on four work streams: • Value in Finance • Performance Framework • Evaluation • Extended Balance Sheet.	The action remains valid and will be transferred to the revised Board Assurance Framework. (Risk 6 Action 4 in Revised BAF)	
6.7	Develop long term People Strategy aligned to Public Health Wales Long Term Strategy.	The action has been completed and therefore closed.	

Date: 15 January 2020 Version: 0.2 Page:	10 of 12
---	----------

3.7 Risk 7

Executive Sponsor John Boulton, Director for NHS Quality

Improvement and Patient Safety

Risk Description There is a risk that Public Health Wales will

fail to sufficiently consider, exploit and adopt new and existing technologies.

Risk	. 7	
Acti	on Plan	Transition Status
7.1	Identify a replacement Executive lead for innovation.	The action is no longer applicable and therefore will be removed.
7.2	Development of a framework for embedding a culture of innovation.	The action is no longer applicable and therefore will be removed.
7.3	National and International horizon scanning to be embedded into the strategic planning process.	The action remains valid and will be transferred to the revised Board Assurance Framework. (Risk 7 Action 7 in revised BAF)
7.4	Development of a formal working relationship with the Life Sciences hub.	The action remains valid but will be updated in the revised Board Assurance Framework. (Risk 7 Action 2 in revised BAF) Revised date requested: Jan 2020.
7.5	Establishment of a New Technology and Innovation Advisory Forum to advise the Board.	The action remains valid but will be updated in the revised Board Assurance Framework. (Risk 7 Action 1 in revised BAF) Revised date requested: Feb 2020.
7.6	Recruitment of a dedicated Non-Executive Director for Life Sciences.	The action is no longer applicable and therefore will be removed. (noted at 28 November 2019 Board)

Date: 15 January 2020	Version: 0.2	Page: 11 of 12
-----------------------	--------------	-----------------------

Recommendation

The Board is asked to take **assurance** that the transition of the actions in the previous Board Assurance Framework have been appropriately managed into the revised version.

Attach 3. Board Assurance Framework Risk 1

Controls

Risk 1

There is a risk that Public Health Wales will find itself without the workforce it requires to deliver on its strategic objectives. This would be caused by a lack of staff with the relevant skills and / or cultural fit in the external market / education system, internally due to a lack of staff skills and behaviour development, career mobility and succession planning and talent management, or due to undesirable employee attrition.

	Sponsor and Assurance Group
Executive Sponsor	Phil Bushby, Director of People and Organisational Development
Assuring Group	People and Organisational Development Committee

	Inh	erent R	lisk			
Date	Likelihood:	4	Impact:	4	Score:	16

			Risk Score			Risk Decision
Curi	rent Risk		Ta	arget risk		
Likelihood	Impact	16	Likelihood	Impact	Ω	TREAT
4	4	10	2	4	0	

Applicable Strategic Priorities	
Influencing the wider determinants of health	\boxtimes
Improving mental well-being and building resilience	\boxtimes
Promoting healthy behaviours	\boxtimes
Securing a healthy future for the next generation through a focus on early years.	\boxtimes
Protecting the public from infection and environmental threats to health	\boxtimes
Supporting the development of a sustainable health and care system focused on prevention and early intervention	×
Building and mobilising knowledge and skills to improve health and well-being across Wales	X

Board Assurance Framework

- Risk 1

	EXISTING CONTR	OLS	SOURCES OF ASSURANCE	Level at which the Assurance is provided to					
No.	Control	Exec Owner	Assurance	Team / Division / Project / Programme	Directorat e Team / Exec Lead	Business Exec Team / Sub Groups	Committee / Sub group	Board	
1.	Development of People Strategy		Board paper requesting approval of People Strategy			х	х	Х	
2.	Organisational Workforce plan to support IMTP and first three years of People Strategy		Workforce plans reports			Х			
3.	Corporate succession plan to outline (initially) succession into the top three tiers	Director – People and Organisational Development	Finalised talent and succession map	х	Х	Х			
4.	Corporate recruitment plan. This will migrate into a 'tracker'		Corporate recruitment plan			Х			
5.	Structured approach to funding learning and development		Business executive team paper		Х	Х			
6.	Directorate level plans focussing on change, development and recruitment. These will include areas of focus such as Microbiology and radiology	All	Workforce plans	х	x	Х			
7.	Job families are mapped and have an allocated lead	Director – People and Organisational Development	Papers and minutes from the Job Families group	x	х				
8.	Professional appraisal and revalidation processes in place, linked through relevant bodies.	Executive Director of Quality, Nursing and Allied Health Professionals / Executive Director of Public Health Services/Medical Director	Professional appraisal and revalidation process		х		x		
9.	Training and succession plan in conjunction with Deanery/ HEIW	Director – People and Organisational Development/ Executive Director of Quality, Nursing and Allied Health Professionals / Executive Director of Public Health Services/Medical Director	Training and succession plan		x		x		
10.	Programmes of development	Director – People and Organisational	Programme content	Х	Х				
10.		Development	Attendance registers	Х	Х				
11.	PDRs both My Contribution and Job Plans	All	PDR compliance reports	x	x	x	x	х	
12.	Staff Survey	Director – People and Organisational Development / All	Published results and documented actions plans	х	х	Х	х		
13.	Employee Support such as EAP and Occupational Health		Clearly documented and communicated support for staff	Х	Х	Х	Х		
14.	Establish and agree an approach to engaging with potential (often younger) employees	Director – People and Organisational Development	Approach and options mapped and paper presented to Executive Team including younger persons strategy	х	х	Х			

	EXISTING CONTR	OLS	SOURCES OF ASSURANCE	Level at which the Assurance is provided to					
No.	Control	Exec Owner	Assurance	Team / Division / Project / Programme	Directorat e Team / Exec Lead	Business Exec Team / Sub Groups	Committee / Sub group	Board	
15.	Integrated Performance Report		Exception reporting on key measures that have not been reached such as turnover and absence with plans of action attached		х	x	х	х	
16.	Managar'a industion	Director – People and Organisational	Induction content	Х	Х				
16.	Manager's induction	Development	Attendance registers	Х	Х				
47	Walasma Francis National and Davidson davis		Induction content	Х	Х				
17.	Welcome, Engage, Network and Develop days		Attendance registers						
18.	Recording learning and development activity	Director – People and Organisational Development / All	ESR compliance reports	Х	Х	х			
19.	Behaviours framework	Director – People and Organisational Development	Values-aligned behaviours framework piloted, approved and launched		Х	х			
20.	Public Health Practitioner Registration Scheme	Director – People and Organisational Development / Executive Director of Health and Wellbeing	Take up reports	х	x	х			

Control Number	Gaps in controls	Gaps in assurance		Action Plan	Exec Lead	Due Date	Progress
1.1	People Strategy to support the PHW long term strategy	Project Plan relating to transformation of People and OD Directorate with appropriate time-scales and outcomes	1	Consultation with key stakeholders. People Strategy linked to IMTP. Deliverables incorporated into People and OD departmental plan and linked to team objectives New team structure to be developed in consultation with the organisation to ensure alignment with people strategy		February 2020 March 2020	
1.2	Organisational workforce plan	Quality assurance of plan Gaps in returns from Directorates	2	Consultation with key stakeholders and workforce planning sessions facilitated. Workforce plans returned to People and OD to review Trends and themes identified. Draft to be quality assured by Skills for Health to ensure a coherent narrative. Draft to be submitted to Execs on 27 November.		January 2020	
1.3	An implemented corporate approach to succession planning and talent management	Quality assurance of plan	3	Initial outputs presented to CEO August 2019 with wider Executive Team discussions planned In the process of finding a date for these wider/ moderation discussions. Linking to wider work and timescale with HEIW. Finalised talent and succession map. In draft due to be complete by March 2020	Director of People and Organisational	March 2020	
1.4	No tracking tool against corporate recruitment plan	Gaps in data provided	4	Continue work as part of business process improvement activity in this area. Provide update to BET in November 2019.	Development	March 2020	
1.14	·	Gaps in plan for delivery and join up with Well- being of Future Generations Act	5	Draft approach to be developed making links to Well-being of Future Generations Act by improving social, economic, environmental and cultural wellbeing Joined up approach to collaboration with schools, colleges and universities; Young Ambassador Programme; Careers Networks; Workplacements scheme; Internships; Apprentices; Graduate Schemes Discussions to be taken forward by Deputy Director of People and OD with directorates Determine appropriate way forward with collaborative partners with clear outcomes and evaluation		March 2020	
1.16	Management Induction	Lack of assurance around knowledge and skills to deliver within a management role	6	Pilot management induction following consultation with key stakeholders Deliver regular management induction sessions Evaluation scheduled for February 2020		TBC	

Dashboard

Risk 2

There is a risk that Public Health Wales will cause significant harm to patients, service users or staff members. This will be caused by misdiagnosis or incorrect identification of serious health conditions, the provision of inappropriate clinical advice or the failure of staff to follow correct procedures.

	Sponsor and Assurance Group				
Executive Sponsor	Rhiannon Beaumont-Wood, Executive Director Quality, Nursing and Allied Health Professionals				
Assuring Group	Quality, Safety and Improvement Committee (patient and service user) People and Organisational Development Committee (staff)				

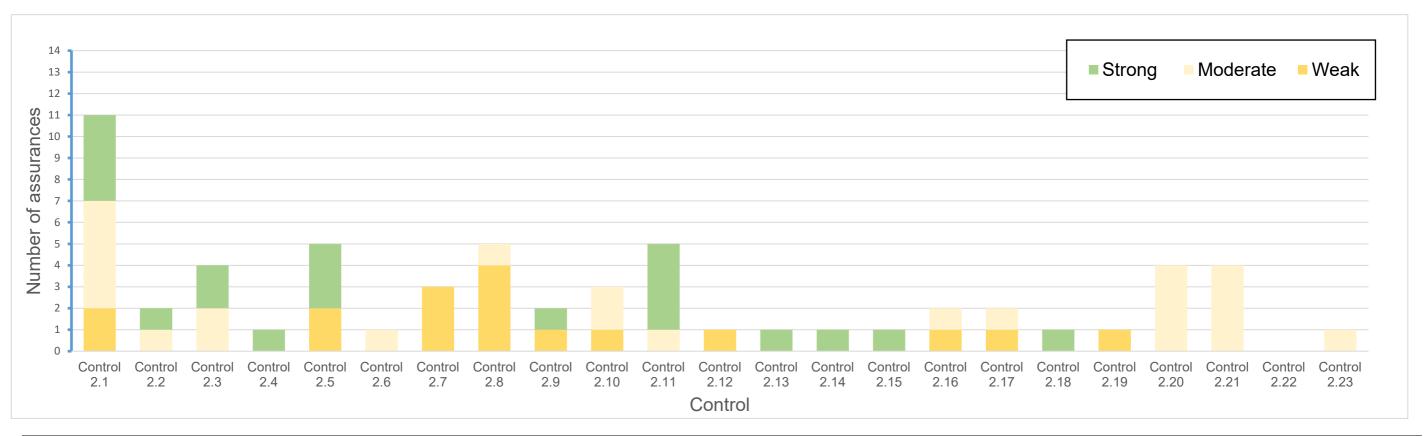
	Inh	erent R	isk			
Date	Likelihood:	5	Impact:	5	Score:	25

Applicable Strategic Priorities	
Influencing the wider determinants of health	\boxtimes
Improving mental well-being and building resilience	\boxtimes
Promoting healthy behaviours	
Securing a healthy future for the next generation through a focus on early years.	
Protecting the public from infection and environmental threats to health	
Supporting the development of a sustainable health and care system focused on prevention and early intervention	\boxtimes
Building and mobilising knowledge and skills to improve health and well-being across Wales	

		Risk	Score			Risk Decision
Curre	ent Risk		Tar			
Likelihood	Impact	20	Likelihood	Impact	45	Treat
4	5	20	3	5	15	

Control Summary	No. of Controls	23				
	No. of Assurances	61				
Assurance	Proakdown of Total	Weak Assurances	17			
Summary	Breakdown of Total	Moderate Assurances	24			
	Assurance Rating	Strong Assurances	20			

Assurance Breakdown per Control



Corporate Quality Management systems Corporate Quality Management System Corporate Quality Management System Corporate Quality Management System Corporate Quality Management System Corporate Safeguarding Annual Report Corporate Safeguardi		Existing Control			Lev	el at whic	ovided to		e is	Assessment
2.1 Corporate Quality Management systems Corporate Quality Management systems Corporate Quality Management systems Corporate Quality management systems Leading and Care Standards regular Monitoring at Board - IPR - ongoing monitoring of implementation National Regulation National Regulational Regulation National Regulation National Regulational Regulation National Regulational	No.	Control	Exec Owner	Sources of Assurance	Division /	e Team /	Team / Sub	tee / Sub	Board	of each Assurance
2.1 Corporate Quality Management systems Corporate Quality Management systems Corporate Quality Management systems Executive Director Quality Management System 2.2 Professional Regulation 2.3 Incident Reporting Management System 2.4 Mid & end year review process 2.5 External Reviews 2.6 External Reviews 2.7 Medicines Management System 2.8 Medical Devices Arrangements Medical Devices Arrangements Executive Director of Public Health Services QMS Executive Director of Quality, Nursing and Allied Health Public Health Public Health Services/Medical Director of Devices Medical Devices Policy Executive Director of Executive Director of Executive Director of Devices Process Medical Devices Policy Executive Director of Executive Director of Executive Director of Devices Policy Director of Executive Director of Executive Director of Director of Devices Process Policy Director of Executive Director of Director of Devices Process Policy Director of Executive Director of Director of Devices Programme Executive Director of Executive Director of Director of Director of Director of Director of Director of Executive Director of D				Integrated Performance Report	Х	Х	Х		Х	Moderate
Corporate Quality Management systems				ongoing monitoring of implementation					Х	Moderate
Corporate Quality Management systems Corporate Saleguarding Annual Report					X					Strong
Infection Control Annual Report	2.1			<u> </u>		Х			X	Moderate
PTR_Quarterly_Report_(IPR_Monthly)		Corporate Quality Management systems								Weak
Executive Director Quality, Nursing and Allied Health				·						Weak
Country Alert exception Report Country Alert									X	Strong
Executive Director Quality, Nursing and Allied Health Executive Director Quality, Nursing and Allied Health Annual Report and update reports X X X X X X Str.				<u> </u>						Moderate
2.2 Professional Regulation Executive Director Quality, Nursing and Allied Health Executive Director of Public Health Services QMS Public Health Services QMS Executive Director of Executive Dire										Moderate
2.2 Professional Regulation Allied Health Allied			Executive Director			Х			X	Strong
2.3 Incident Reporting Management System 2.4 Mid & end year review process 2.5 External Reviews 2.6 Support worker programme 2.6 Support worker programme 2.7 Medicines Management System 2.8 Medical Devices Arrangements Medical Devices Arrangements 2.8 Medical Devices Arrangements Medical Devices Arrangements 2.9 Public Health Services QMS Executive Director of Public Health Services Register (Corporate) Executive Director of Executive Director of Executive Director of Director Director Executive Director of Executive Director of Director										Strong
2.3 Incident Reporting Management System 2.4 Mid & end year review process 2.5 External Reviews 2.6 Support worker programme 2.7 Medicines Management System 2.8 Medical Devices Arrangements A Medical Devices Arrangements A Medical Devices Arrangements A Medical Devices Arrangements A Medical Devices QMS Executive Director of Quality, Nursing and Allied Health Executive Director of Public Health Services QMS Executive Director of Executive Director of Public Health Services Medical Director Executive Director of Public Health Services QMS Executive Director of Public Health Services Medical Director of Services Public	22	Professional Regulation	, ,							Strong
Putting Thing Right - Annual Organisational Annual Report (Reported to WG) X		Troiocolonal Regulation	/ and i realar		X	Χ				Moderate
2.4 Mild & end year review process 2.4 Mild & end year review process External Reviews External Rev										Moderate
Content of the cont	23	Incident Reporting Management System								Strong
Mid and year end reports		moraone reporting management eyetem								Strong
HIW Inspections								X		Moderate
External Reviews Extending Procedure External Reviews External Reviews External	2.4	Mid & end year review process		, ,		X				Strong
Support worker programme									X	Strong
UKAS Accreditation								X		Strong
Welsh Audit Office Structured Assessment (AD HOC)	2.5	External Reviews								Weak
2.6 Support worker programme 2.7 Medicines Management System Executive Director of Public Health Services/Medical Director Quality, Nursing and Allied Health Public Health Services QMS Public Health Services QMS Public Health Services QMS Executive Director of Public Health Services Procedure Quality, Nursing and Allied Health Exec Director of Public Health Services QMS Exec Director of Public Health Services Procedure Exec Director of Public Health Services Procedure										Weak
Medicines Management System Executive Director of Public Health Services/Medical Director Executive Director of Public Health Services/Medical Director Executive Director Medical Devices Policy Medical Devices Policy Medical Devices Policy X X X W Medical Devices Procedure X X X W Medical Devices Registers (Microbiology Laboratories) X Medical Devices Register (Corporate)					X				X	Strong
Executive Director of Public Health Services/Medical Director Quality, Nursing and Allied Health Public Health Services QMS Executive Director of Public Health Services QMS Defined failsafe task and finish groups (papers and notes) to review screening programmes against policy X X X X X X X X X	2.6	Support worker programme		· · · · · · · · · · · · · · · · · · ·		X	, , , , , , , , , , , , , , , , , , ,			Moderate
Public Health Services/Medical Director / Executive Director Quality, Nursing and Allied Health Public Health Services QMS Exec Director of Public Health Services QMS Public Health Services QMS Pharmaceutical SLA with Cardiff & Vale University Health Board X X W Medical Devices Policy Medical Devices Procedure Medical Devices Registers (Microbiology Laboratories) X Medical Devices Register (Corporate) X Medical Devices Register (Corporate) X Medical Devices Register (Corporate) X Str Vertical & Horizontal Audits of Microbiology Laboratory Services X W Medical Devices Register (Corporate) X Str Vertical & Horizontal Audits of Microbiology Laboratory Services X W Medical Devices Register (Corporate) X Str Vertical & Horizontal Audits of Microbiology Laboratory Services X W Medical Devices Register (Corporate) X Str Vertical & Horizontal Audits of Microbiology Laboratory Services X W Medical Devices Register (Corporate) X Str Vertical & Horizontal Audits of Microbiology Laboratory Services X W Medical Devices Policy X W Medical Devices Policy X W Medical Devices Policy X W Medical Devices Register (Microbiology Laboratories) X W Medical Devices Register (Corporate)				<u> </u>						Weak
Services/Medical Director / Executive Director Quality, Nursing and Allied Health 2.9 Public Health Services QMS Exec Director Public Health Services QMS Executive Director Quality, Nursing and Allied Health Exec Director of Public Health Services Procedure Exec Director of Public Health Services Procedure Exec Director of Public Health Services Procedure Medical Devices Procedure Medical Devices Registers (Microbiology Laboratories) X W Medical Devices Register (Corporate) X Medical Devices Register (Microbiology Laboratories) X Medical Devices Procedure X X Medical Devices Procedure X Medical Devices Procedure X Medical Devices Procedure X Medical Devices Register (Microbiology Laboratories) X Medical Devices Register (Corporate) X Medical Devices Register (Corporate) X Medical Devices Register (Corporate) X Medical Devices Register (Microbiology Laboratories) X Medical Devices Register (Corporate) X Medical Devices Register (Corporate) X Medical Devices Procedure X X Medical Devices Procedure X X Medical Devices Register (Corporate) X Medical Devices Register (Microbiology Laboratories) X Medical Devices Register (Corporate) X Medical Devices Register (Microbiology Laboratories) X	2.7	Medicines Management System			1			X		Weak
Allied Health Allied Healt				·						Weak
Medical Devices Arrangements Quality, Nursing and Allied Health Medical Devices Registers (Microbiology Laboratories) X				,						Weak
Allied Health Medical Devices Screening Division Register Medical Devices Register (Corporate) Exec Director of Public Health Services QMS Public Health Services QMS Exec Director of Public Health Services/Medical Director Executive Director of Defined failsafe task and finish groups (papers and notes) to review Screening programmes against policy Medical Devices Screening Division Register X Medical Devices Screening Division Register X Medical Devices Register (Corporate) X Str Vertical & Horizontal Audits of Microbiology Laboratory Services X W Str Vertical & Horizontal Audits of Microbiology Laboratory Services X W W W W W W W W W W W W							Х	Х		Weak
Public Health Services QMS Public Health Services QMS Exec Director of Public Health Services/Medical Director Director Exec Director of Public Health Services/Medical Director Director Defined failsafe task and finish groups (papers and notes) to review x x w w screening programmes against policy	2.8	Medical Devices Arrangements								Weak
Public Health Services QMS Exec Director of Public Health Services/Medical Director Uniform Director Exec Director of Public Health Services (Medical Director) Director Defined failsafe task and finish groups (papers and notes) to review x Executive Director of Screening programmes against policy			Ailled Health							Weak
Public Health Services QMS Health Services/Medical Director Vertical & Horizontal Audits of Microbiology Laboratory Services X W Executive Director of Executive Director of				Medical Devices Register (Corporate)	X					Moderate
Executive Director of	2.9	Public Health Services QMS								Strong
Executive Director of screening programmes against policy			Director	Vertical & Horizontal Audits of Microbiology Laboratory Services	X					Weak
			Executive Director of		Х					Weak
2.10 railsale systems Public Health Stifeporting as occurs to Board and quarterly to QS&LCommittee X X X X Moc	2.10	Failsafe systems	Public Health	SI reporting as occurs to Board and quarterly to QS&I Committee			Χ	Х	Х	Moderate
Services/Medical Director Screening Division - Standard Operating Procedures (document				Screening Division – Standard Operating Procedures (document	Х					Moderate

	Existing Control			Le	vel at which	ch the As		e is	Assessment
No.	Control	Exec Owner	Sources of Assurance		Directorate Team / Exec Lead	Business Exec Team / Sub Groups	Committ ee / Sub group	Board	of each Assurance
		For eating Director of	Microbiology Division – Standard Operating Procedures (document development, review and approval)	X					Strong
2.11	Migrahialagy Ctabilization Draggerone	Executive Director of Public Health	Stabilisation Action Plan process Update	Х	Χ	Х			Strong
	Microbiology Stabilisation Programme	Services/Medical Director	Stabilisation Action Plan: Progress Update Reports to QSIC			Х	Х		Strong
		Services/Medical Director	Reports to Board (AD HOC)			Х		Х	Moderate
			Microbiology Programme Board Reports			Х			Strong
2.12	Recruitment Procedures and Checks policy		Appropriate job descriptions	Х					Weak
2.13	Statutory & Mandatory training Competency and role based training and Regulatory standards		Included in Integrated Performance Report			Х		Х	Strong
2.14	People & OD Performance Information and Reports (Including Detailed recruitment MI)		Included in Integrated Performance Report			Х		Х	Strong
2.15	Personal Development Reviews 'My Contribution'	Director of People & Organisational	Included in Integrated Performance Report			Х		Х	Strong
0.40	W IC DI	Development	Reports to People & OD Committee (as part of the IMPT process)				Х		Moderate
2.16	Workforce Plan	'	Directorate workforce plans		Χ	Х			Weak
2.47	Ctoff Cumiou		Staff Survey results			Х	Х	Х	Moderate
2.17	Staff Survey		Engagement Reporting			Х	Х		Weak
2.18	Leadership and Management development Programme		Performance Data Report		Х	Х		Х	Strong
2.19	Occupational Health provision		Reports to QS&I Committee and POD Committee				Х		Weak
	·		Policy, Procedures and other written control documents Policy			Х	Х	Х	Moderate
			Policy, procedures and other written control documents Procedure		Χ	Х			Moderate
2.20	Policies	Daniel Canadani () Haad	Policy register report to Audit and Corporate Governance Committee on compliance with Policies		Х	Х	Х	Х	Moderate
		Board Secretary & Head	Policy register report of relevant policies to each Board Committee			Х	Х		Moderate
		of Board Business Unit	Internal audit plan			Х	Х		Moderate
2 24	Internal Audit Programme		Audit reports as a result of the annual programme		Χ	Х	Х		Moderate
2.21	Internal Audit Programme		Annual head of internal audit report			Х	Х	Х	Moderate
			Internal audit action log (and follow up of actions)		Χ		Х		Moderate
2.22	Department Standard Operating Procedures	Exec Team (report via Board Secretary)							
2.23	Health & Safety plan	Deputy Chief Exec/ Exec Director of Operations & Finance	Health and safety action plan and associated reports	Х	Х		Х		Moderate

Control Number	Gaps in controls	Gaps in assurance		Action Plan	Exec Lead	Due Date	Progress
		Lack of assurance	1	Complete a gap analysis on current integrated governance arrangements		June 2020	
NEW	Absence of existing coherent and	mechanism in relation to effectiveness of an	2	Develop a Quality assurance dashboard		Mar 2020	
	comprehensive Integrated Governance Framework	Integrated Governance Framework	3	Develop an Integrated Governance Framework		Sept 2020	
		T ramework	4	Complete a Governance Stakeholder mapping exercise		Mar 2020	
		Gaps in consistently	5	Develop and approve Quality and Improvement Strategy		May 2020	
		applied, monitored and reported quality and improvement measures aligned to strategic priority outcomes and integrated performance report		Working with QNHAPS and Strategic Planning to develop KPIs relating to Strategic Priority Outcomes previously referred to as improvement indicators	Executive Director Quality, Nursing and Allied Health Professionals	Mar 2020	
		Gaps in ownership of improvement actions at Directorate for the Health Care Standards Self-Assessment.	7	Support ownership in Directorates and Divisions in identifying improvements and enacting action plans		Mar 2020	
2.1		Gaps in consistently applied KPIs for IPC and Safeguarding	8	Develop Quality Management Dashboard to include assurance for IPC and Safeguarding to provide regular reporting to QSIC		Mar 2020	
	Absence of up to date and accurate medical devices register		9	See action plan for 2.8 (Actions 14,15,16)	Executive Director of Public Health Services/Medical Director / Executive Director of Quality, Nursing and Allied Health Professionals	May 2020	
		Development of Quality and Clinical Audit Plan was not fully aligned with adherence to SOPs and improvement activity.	10	Further develop Quality and Clinical Audit Plan to ensure alignment with adherence to SOPs and improvement activity for next audit planning cycle	Executive Director Quality, Nursing and Allied Health	Aug 2021	
2.3	Lack of systematic and embedded approach to reflecting and learning from raising concerns (Whistleblowing)	Lack of assurance mechanism for 'raising concerns' (Whistleblowing)	11	Implement an organisational approach to disseminating and raising awareness of the 'Raising Concerns' (whistleblowing) policy	Board Secretary and Head of Board Business Unit	June 2020	
	Lack of fully effective incident management system	Information included in PTR Report does not match the requirements in the revised	12	Deliver phase 1 of the incident management system implementation plan	Executive Director Quality, Nursing and Allied Health Professionals	Apr 2020	

Control Number	Gaps in controls	Gaps in assurance		Action Plan	Exec Lead	Due Date	Progress
		Incident Management System	13	Revision of PTR report to include information from revised Incident Management system		Feb 2020	
			14	Strengthen organisational governance of medical devices (including registers)		May 2020	
2.8	Lack of systematic assurance mechanism in relation to management of medical devices		15	Review the Medical Devices Policy and Procedure (due to Medical Devices and IVD Regulations)	Executive Director of Public Health Services/Medical Director	May 2020	
	medical devices		16	scope non-clinical areas to ensure that no devices remain unaccounted for in the governance arrangements		May 2020	
2.10	Delivery of the National Health Protection Service Transformation Programme		17		See Action in	Risk 3	
2.20	Process inconsistently applied for updating and disseminating new/ updated policies Improved planning in		18	Development of an effective central management and storage system for updating and recording new and revised policies and procedures.	Board Secretary and Head of Board Business Unit	Mar 2020	
			19	Development of an effective mechanism to inform staff of new / updated policies and procedures		Mar 2020	
2.21	Improved planning in relation to the annual audit plan taking greater account of risk		22	Earlier engagement with Board Committees to ensure draft audit plan is reflective of organisational risks and supports committee work plans where appropriate	Board Secretary and Head of Board Business Unit	Mar 2020	
2.21	Clear picture of all audit related activity across the organisation (corporate & clinical)		23	Develop a document that collates and summarises all audit activity planned for April 2021 onwards – repeat on an annual basis	Board Secretary and Head of Board Business Unit / Executive Director Quality, Nursing and Allied Health Professionals	Feb 2021	
2.22	updating and	Gap in assessment of adherence with SOPs and testing using Quality and	20	Ensure Directorates have an effective mechanism for updating and communicating Standard Operating Procedures (SOPs)	Executive team members (reported via Board Secretary and Head of Board	September 2020	
		ed Clinical Audit.		Test compliance and adherence with SOPs	Business Unit)		

Dashboard

Risk 3

There is a risk that Public Health Wales will fail to deliver a sustainable, high quality and effective infection and screening services. This will be caused by a lack of sufficient workforce capacity; over-reliance on existing systems/procedures, lack of sufficient change capacity and an estate and infrastructure which is not fit for purpose.

	Sponsor and Assurance Group
Executive Sponsor	Dr Quentin Sandifer, Executive Director Public Health Services / Medical Director
Assuring Group	Quality, Safety and Improvement Committee Audit and Corporate Governance Committee

	Inherent Risk										
Date		Likelihood:	5	Impact:	5	Score:	25				

			Risk Score			Risk Decision
Curr	rent Risk		Т	arget risk		
Likelihood	Impact	20	Likelihood	Impact	15	TREAT
4	5	20	3	5	13	

Applicable Strategic Priorities	
Influencing the wider determinants of health	
Improving mental well-being and building resilience	
Promoting healthy behaviours	
Securing a healthy future for the next generation through a focus on early years.	
Protecting the public from infection and environmental threats to health	\boxtimes
Supporting the development of a sustainable health and care system focused on prevention and early intervention	×
Building and mobilising knowledge and skills to improve health and well-being across Wales	

	Existing	g Control		Leve			ssurance	e is	
No.	Control	Exec Owner	Sources of Assurance	Team / Division / Project / Program me	Directo rate Team / Exec Lead	Business Exec Team / Sub Groups	Committ ee / Sub group	Board	
	Deliaise and Dresadures *		Corporate Policy and Control Document Reviews – corporate register update reports	Х	Х	Х	Х	Х	
	Policies and Procedures * (document development,		Health Protection Division – Standard Operating Procedures (document development, review and approval)	х	х				
3.1	review and approval) * including Standard	Executive Director Public Health Services / Medical Director	Microbiology Division – Standard Operating Procedures (document development, review and approval)	х	х				
	Operating Procedures		Screening Division – Standard Operating Procedures (document development, review and approval)	х					
3.2	UK Accreditation Service		Reports to Quality, Safety and Improvement Committee		Х	Х	Х		
3.2	(UKAS) -Accreditation		Action Plan and Reports – Divisional Senior Management Teams	Х					
		Executive Director Public Health	Medical, Nursing and Multi-Disciplinary Staff Revalidation - Annual Report to People and Organisational Development Committee / Quality, Safety and Improvement Committee				х		
		Professional Regulation –	Services / Medical Director	Quality review visit by Medical and Multi-Disciplinary Revalidation support unit			Х	Х	
3.3	Medical, Nursing and	Executive Director Quality,	Quality Indicators Performance Monitoring			Х	Х	Х	
	Multi-Disciplinary Staff	Staff Nursing and Allied Health Professionals	Monitor registered and revalidation		Х				
		Fiolessionals	Medical, Nursing and Multi-Disciplinary Appraisal Process – Quality Indicator			Х	Х	Х	
			Medical Job Planning Process – Quality Indicator			Х		Х	
			Update Reports to Health and Safety Group	Х	Х	Х	Х		
3.4	Health and Safety	Deputy Chief Executive and Executive Director of Finance &	Health and Safety Action Plan		Х	Х	Х		
3.4	Management System	Corporate Services	Microbiology Division Health and Safety Sub-Groups (reports to Divisional SMTs)	Х	Х				
		Corporate dervices	Update Reports to People and Organisational Development Committee		Х	Х	Х		
			Business Continuity Action Plans (Public Health Services)	Х	Х	Х			
			Emergency Planning and Business Continuity Group Meeting minutes		Х				
3.5	Business Continuity Arrangements (for Public	Executive Director Public Health Services / Medical Director	Learning and Development Prospectus for Business – Training and Exercise reports to Emergency Planning and Business Continuity Group		х				
3.5	Health Services)	Services / Medical Director	Emergency Planning and Business Continuity Annual Work Plan		Х				
	ricalar corvices)		Emergency Planning and Business Continuity Documentation (regular review and update)	Х	Х				
			Emergency Planning and Business Continuity Report - Audit and Corporate Governance Committee	х			х		
	National Health Protection Service		National Health Protection Service Transformation (Programme) Board - Meeting Minutes and Papers	х	х	х			
3.6	(NHPS) Transformation Programme	Executive Director Public Health Services / Medical Director	National Health Protection Service Transformation Programme Plan(s)	Х	Х	Х			
J.0	(including Microbiology Stabilisation)	Jei vices / iviculcai Difector	Microbiology Stabilisation Plan	Х	Х	Х			
	Otabilioution)	ation)	Stabilisation/Transformation Reports to QSI Committee and Board			Х	Х	х	
			Divisional Assurance Reports to DLT (inform Executive Director Reports – see 3.7)	Х	Х				

	Existing	g Control		Level a	t which t	he Assura	ance is pr	ovided
No.	Control	Exec Owner	Sources of Assurance	Team / Division / Project / Program me	Director ate Team / Exec Lead	Business Exec Team / Sub Groups	Committe e / Sub group	Board
			Reports provided to SMTs and DLT	Х	Х			
			Public Health Services Directorate Leadership Team (DLT) meeting minutes and papers (bi-monthly)	Х	х			
	Directorate Business and	Executive Director Public Health	Senior Management Team (SMT) Meeting minutes and papers (monthly)	Х				
3.7	Financial Management	Services / Medical Director	Directorate Leadership Team Finance Sub-Group meeting minutes and papers (monthly)		Х			
	Systems and Processes		Divisional Assurance Reports to DLT (inform Executive Director Reports)	Х	Х	Х		
			Executive Director Reports (to Executive and Board)			Х		Х
			Mid and End of Year Review Reports (Executive scrutiny)		Х	Х		
			Health and Care Standards Reporting		Х	Х	Х	Х
			Reporting on Quality Impact Framework Implementation Plan		Х	Х	Х	
	0 17 14		Local Audits	Х	Х	Х	Х	
	Quality Management Systems	Executive Director Public Health Services / Medical Director	Vertical and Horizontal Audits of Microbiology Laboratory Services	Х				
3.8	(including informatics and	Executive Director Quality,	Quality and Clinical Audit Plan – Annual Report		Х	Х	Х	
	information managements systems)	Nursing and Allied Health Professionals	Quality and Clinical Audit Plan – Bi-annual report to Quality, Safety and Improvement Committee		х	х	х	
	, ,		Mid and End of Year Review Reports (Executive scrutiny)		Х	Х		
			Informatics Programmes/Project Board Reports (minutes, papers and reports via Annual Plan)	Х	х	х		
		Executive Director Public Health	Putting Things Right - Annual Report			Х	X	
3.9	Incident Reporting Management System	Services / Medical Director Executive Director Quality,	Putting Things Right - Quarterly Alert Exception Report (Quality, Safety and Improvement Committee)			х	Х	
	management eyetem	Nursing and Allied Health Professionals	Serious Incident Reporting (Quarterly) to Quality, Safety and Improvement Committee			Х	Х	
			Defined failsafe task and finish groups to review screening programmes against policy	Х	Х	Х	Х	
			Review of serious incidents to determine if further failsafe required (Microbiology and Screening)	х	х	Х		
3.10	Failsafe Systems	Executive Director Public Health Services / Medical Director	Screening Division – Standard Operating Procedures (document development, review and approval)	х	х			
			Microbiology Division – Standard Operating Procedures (document development, review and approval)	х	х			
			Health Protection Division – Standard Operating Procedures (document development, review and approval)	Х	х			
		Executive Director Public Health	Infection Reporting Dashboard	X	Х	Х		
	Infection, Prevention and	Services / Medical Director	Health Protection Situational Awareness Reports – (monthly report to Executive)	Х	Х	Х		
3.11	Control Systems	Executive Director Quality, Nursing and Allied Health	Public Health Wales Infection, Prevention Control Group – minutes and papers (minutes received by Quality, Safety and Improvement Committee)	Х	х	х	Х	
		Professionals	Agreed criteria for escalation (reviewed on an annual basis)	Х	X	X		

	Existin	g Control			Level at which the Assurance is provide to					
No.	Control	Exec Owner	Sources of Assurance	Team / Division / Project / Program me	Director ate Team / Exec Lead	Business Exec Team / Sub Groups	Committe e / Sub group	Board		
			Reports of progress against Workforce Plans	Х	Х	X				
3.12	Workforce/Recruitment Planning		Reports to the People and Organisational Development Committee (part of annual Integrated Medium Term Plan planning cycle)			Х	Х			
			Health Protection and Microbiology Workforce subcommittees minutes and papers (report to Senior Managements Teams)	Х						
	DESW Optimization and		Monitoring progress against plans (reports)	Х	X	X				
3.13	DESW Optimisation and Transformation	' I livicion	Divisional Assurance Reports to DLT (inform Executive Director Reports – see 3.7)	Х	Х					
3.13	Programme		Optimisation/Transformation Reports to Quality, Safety and Improvement Committee and Board			х	х			

Control No.	Gaps in controls	Gaps in assurance		Action Plan	Exec Lead	Due Date	Progress
3.4			1	Delivery of Estates Action Plan and Health / Safety Action Plan	Deputy Chief Executive / Executive Director of Finance and Operations		
3.5	Approval of Business Continuity Plans	Assurance reporting to Audit and Corporate Governance Committee	2	Strengthen arrangements for approval of Business Continuity Plans and assurance reporting	Executive Director Public	To be determined	
3.7	Resilience of business management systems and processes	Assurance reporting – general (strengthening required)	3	Public Health Services Directorate Governance Review: Action Plan	Health Services / Medical Director	To be determined	
3.6			4	Delivery of the National Health Protection Service Transformation Programme		April 2021	
3.8		Additional source of assurance for Quality Management Systems, in relation to screening information management systems	5	Implementation of Cervical Screening Information Management System (CSIMS)	Executive Director Public Health Services / Medical Director Deputy Chief Executive / Executive Director of Finance and Operations	Dec 2020	
			6	Implementation of risk-based diabetic eye screening		April 2021	
3.10 & 3.13		Gap in assurance relating to failsafe systems in Diabetic Eye Screening	7	Delivery of the DESW Optimisation and Transformation Programme	Executive Director Public Health Services / Medical Director	June 2020	
	Wales		8	Review to ensure that our Screening and Microbiology operating systems are all 'failsafe'		Dec 2020	

Dashboard

Risk 5

There is a risk that Public Health Wales will fail to provide the level of system leadership needed to deliver the population health gains articulated in the long term strategy. This could be brought about by insufficient capacity/ resources within the organisation, policy and prioritisation decisions of external agencies and wider social, economic and environmental factors.

	Sponsor and Assurance Group
Executive Sponsor	Jyoti Atri, Interim Executive Director Health and Wellbeing
Assuring Group	Business Executive Team and Board

	I	nheren	t Risk			
Date	Likelihood:	5	Impact:	5	Score:	25

		Risk Decision				
Curr	ent Risk		Т	arget risk		
Likelihood	Impact	25	Likelihood	Impact	15	TREAT
5	5	25	3	5	13	

Applicable Strategic Priorities	3
Influencing the wider determinants of health	\boxtimes
Improving mental well-being and building resilience	\boxtimes
Promoting healthy behaviours	\boxtimes
Securing a healthy future for the next generation through a focus on early years.	\boxtimes
Protecting the public from infection and environmental threats to health	\boxtimes
Supporting the development of a sustainable health and care system focused on prevention and early intervention	\boxtimes
Building and mobilising knowledge and skills to improve health and well-being across Wales	\boxtimes

	EXISTING CONTROLS		SOURCES OF ASSURANCE	Level at which the Assurance is provided to				
No.	Control	Exec Owner	Assurance	Team / Division / Project / Programme	Directorate Team / Exec Lead	Business Exec Team / Sub Groups	Committ ee / Sub group	Board
			BaHW agreed priorities document	Х	Х	Х		Х
5.1	Building a Healthier Wales programme	Executive	Building a Healthier Wales to receive spending plans against £7.2m allocations to Health Boards as part of their oversight role	х	Х	Х		
			BaHW Co-ordinating Group TOR and minutes	Х	Х	Х		Х
			BaHW Project Group TOR and minutes	Х	Х	Х		Х
5.2	Development of behaviour change capacity and skills	Director – Health and	Update reports	х	Х	Х		х
		Wellbeing	Biannual joint accountability meetings paperwork	X	Х	Х		X
F 2	Dialogue with Boards across Wales to		Framework for Board to Boards	Х	Х	Х		Х
5.3	support shift towards prevention and scale up of evidence based interventions		Notes from Board to Boards	Х	Х	Х		Х
	•		IMTP	Х	Х	Х		Х

Control Number	Gaps in controls	Gaps in assurance		Action Plan	Exec Lead	Due Date	Progress
	Ensuring there is increasing		1	Establish baseline spend on prevention		Dec 2020	
5.3	investment in prevention across the public sector		2	Develop a mechanism to track the spend on prevention		Dec 2021	
	Ensuring that additional		3	Commission evaluation once for Wales		July 2020	
5.3	investment in prevention is spent in line with the evidence and results in improved outcomes		4	Building a Healthier Wales to establish mechanisms for oversight	Executive Director – Health and Wellbeing	July 2020	
5.3	Galvanising voluntary sector resources for evidence based preventative interventions		5	Revised Terms of reference and work plan for CWW		March 2020	
5.2	Development of behaviour		6	Successful recruitment to Programme Director Post		July 2020	
J.2	change capacity and skills		7	Grants/contracts awarded		May 2020	
5.1	Strengthen governance arrangements with DPHS		8	Update MOUs with Health Boards	Deputy Chief Executive/ Executive Director of Operations Finance Board Secretary and Head of Board Business Unit	30 Sept 2020	
			9	Update honorary contracts with DPHS	Executive Director – Health and Wellbeing Director – People and Organisational Development	TBC	
New control identified relating to policy			1 0	Utilise the WHO CC to act as a policy think tank for WG and other Public Health stakeholders. Deliver the work plan of the WHO CC.	Director of Policy, Research and International Development	Ongoing	
New control identified relating to policy			1	Continue the periodic meetings with Cabinet Secretaries, Ministers and their officials across Government as appropriate in order to inform them on the work of Public Health Wales and support the application of health in all polices in their respective areas.	Chief Executive / Chair	Ongoing	

Dashboard

Risk 6

There is a risk that Public Health Wales will fail to secure and align resources to deliver on its strategic priorities. This will be caused by funding cuts or inability to make required savings, generate income or move resources within the organisation

	Sponsor and Assurance Group
Executive Sponsor	Huw George, Deputy Chief Executive / Director of Finance and Operations
Assuring Group	Audit and Corporate Governance Committee

	Inherent Risk									
Date		Likelihood:	3	Impact:	5	Score:	15			

		Risk Decision				
Curi	rent Risk		T	arget risk		
Likelihood	Impact	15	Likelihood	Likelihood Impact		TREAT
3	5	13	2	5	10	

Applicable Strategic Priorities	
Influencing the wider determinants of health	\boxtimes
Improving mental well-being and building resilience	X
Promoting healthy behaviours	X
Securing a healthy future for the next generation through a focus on early years.	\boxtimes
Protecting the public from infection and environmental threats to health	X
Supporting the development of a sustainable health and care system focused on prevention and early intervention	X
Building and mobilising knowledge and skills to improve health and well-being across Wales	\boxtimes

	Ex	isting Control		Level at which the Assurance is provided to						
No.	Control	Exec Owner	Sources of Assurance		Directorate Team / Exec Lead	Business Exec Team / Sub Groups	Committee / Sub group	Board		
			Welsh Government and Board approved Strategic Plan (IMTP)			Х		Х		
			Board approved Annual Plan			Х		Х		
			Integrated Performance Report (Service/Finance/Quality/ People)			Х	Х	Х		
6.1	Public Health Wales Financial	Deputy Chief Executive/Executive	Monthly Finance Reports	Χ	Х	Х				
0.1	plan	Director of Operations and Finance	Monthly monitoring returns		Х					
	piem		Directorate finance reports		Х					
			Annual accounts			Х	Х	Х		
			Audits of financial systems and audit management			Х	Х			
	Joint Executive Team meetings		Integrated Performance Report (Service/Finance/Quality/ People)			Х	Х	Х		
6.2		Executive Team	Mid and end of year Review Papers	Χ	Х	Х				
	ream meetings		Joint Executive Team Report			Х		Х		
6.3	Quality and Delivery Meetings	Deputy Chief Executive/Executive Director of Operations and Finance	Integrated Performance Report (Service/Finance/Quality/ People)			х		х		
6.4	Mid and End of Year Reviews	Executive Directors	Mid and End of year Review Reports		Х	Х		х		
			Long Term Strategy - Working to achieve a healthier future for Wales			Х		Х		
	Strategic Priority	Denote Objet Freezekins/Fr	Welsh Government and Board approved Strategic Plan (IMTP)			Х		Х		
6.5	Coordination	Deputy Chief Executive/Executive Director of Operations and Finance	Board approved Annual Plan			Х		Х		
	Group	Director of Operations and Finance	Change control summary report			Х		Х		
			Integrated Performance Report (Service/Finance/Quality/ People)			Х	Х	Х		

Control Number	Gaps in controls	Gaps in assurance		Action Plan	Exec Lead	Due Date	Progress
6.2, 6.4, 6.5	Outcome measures and performance metrics		1	Refine and develop outcome measures for our strategic priorities and organisation		31/03/2020	
6.1	Evidence of efficiency across the organisation		2	Realise savings from organisational efficiency work streams		Ongoing	
6.1	Model for monitoring savings and investments		3	Develop longer term investment and savings Strategy	Deputy Chief Executive	31/03/2020	
6.2, 6.3, 6.4, 6.5	Revised Performance Management Framework aligned to new Strategy and governance arrangements		4	Agree wider approach to value and impact across the organisation. This will include work on four work streams: • Value in Finance • Performance Framework • Evaluation • Extended Balance Sheet	Director of Operations and Finance	31/03/2022	

Dashboard

Risk 7

There is a risk that Public Health Wales will fail to sufficiently consider, exploit and adopt new and existing technologies. This will be caused by the inability to keep up to date with relevant new and emergent technologies, their potential application and having insufficient skills to develop the case for investment.

	Sponsor and Assurance Group							
Executive Sponsor	Executive Sponsor John Boulton, Director for NHS Quality Improvement and Patient Safety							
Assuring Group	Executive Team Board							

	Inherent Risk										
Date		Likelihood:	3	Impact:	3	Score:	9				

		Risk Decision				
Curr	ent Risk		Target risk			
Likelihood	Impact	9	Likelihood	Impact	6	TREAT
3	3	9	3	2	U	

Applicable Strategic Priorities	
Influencing the wider determinants of health	\boxtimes
Improving mental well-being and building resilience	\boxtimes
Promoting healthy behaviours	\boxtimes
Securing a healthy future for the next generation through a focus on early years.	\boxtimes
Protecting the public from infection and environmental threats to health	\boxtimes
Supporting the development of a sustainable health and care system focused on prevention and early intervention	\boxtimes
Building and mobilising knowledge and skills to improve health and well-being across Wales	\boxtimes

	Existing Control		Sources of Assurance		Level at which the Assurance is provided to				
No.	Control	Exec Owner			Directorate Team / Exec Lead	Business Exec Team / Sub Groups	Committe e / Sub group	Board	
7.1	Internal Innovation strategy implementation	Director for NHS Quality Improvement and Patient Safety	Innovation steering group		х	·		х	
7.2	Innovation group (Board advisory group)	Director for NHS	Terms of Reference					Х	
1.2	innovation group (Board advisory group)	Quality Improvement and Patient Safety	Minutes of meetings			X		Х	

Control Number	Gaps in controls	Gaps in assurance		Action Plan	Exec Lead	Due Date	Progress
New			1	Establishment of a New Technology and Innovation Advisory Forum to advise the Board		Feb 2020	
New			2	Development of a formal working relationship with the Life Sciences hub		January 2020	
New			3	Embedding a culture of innovation through a series of 'firestarter events' and dedicated presence at annual Public Health Conference	Director for NHS Quality Improvement and Patient Safety	Ongoing	
New			4	Creation of innovation fund to support internal innovation programme		March 2020	
New			5	Recruitment of dedicated resource to support national RIIC hub co-ordination network		February 2020	
New			6	Develop dedicated internal communications plans to support innovation work	Deputy Chief Executive/Executive	March 2020	
New			7	National and International horizon scanning to be embedded into the strategic planning process	Director of Operations and Finance	Ongoing	