

Swansea Bay Maternity Voices Partnership – Bright Spot

Swansea Bay maternity services have demonstrated commitment to safer maternity care by promoting meaningful and sustainable engagement and co-production mechanisms. The Swansea Bay MVP initiative is the first in Wales to successfully commission a budgeted MVP model, which includes remuneration of the Lay Chair and Vice Chair, alongside a package of supportive systems. As well as capturing true partnership working, the pilot has generated a number of national recommendations. These include, resource to meaningfully review and operationalise plans for improvement work undertaken by maternity services, facilitated by a Patient Experience Midwife. A strategy to broaden equitable access and inclusivity. Development of an All Wales service-user engagement framework and strengthened links with Neonatal Voices.

Increased listening capacity positively affects quality and safety in maternity services provision and our Chairs are immensely proud of what has already been achieved.

(Bulleted below if easier to read)

- Resource is required to meaningfully review and operationalise plans for improvement work undertaken by maternity services. This could be facilitated by a Patient Experience Midwife.
- Development of an All Wales service user engagement framework.
- Strengthen links with neonatal voices.
- A strategy to broaden equitable access and inclusivity.